

## **Global Experiences Safety Protocol**

## **EMERGENCY CONTACTS:**

24/7 Emergency Response Line: 1-800-798-0576

During business hours, Monday to Friday 9 a.m. to 5 p.m. EST Annapolis, MD Headquarters: (+1) 410-267-7306

Toll free calls are accepted from:

US & Canada: (1) 877-432-2762

UK: 44 800-368-7313

Global Experiences maintains a centralized health and safety handbook called the "Blue Book" that is consistent across all locations. It contains details for location staff on managing a wide range of health, safety, and on-site issues that can arise during an abroad experience.

During all programs our location staff are on call 24 hours a day and they act as the main point of contact for all urgent issues. From the Annapolis office, our Vice President of Global Programs and Program Managers are also on call for every start date weekend and act as the secondary emergency contacts should issues escalate.

We conduct annual trainings and reviews with all staff, including emergency protocol during natural disasters, strikes and terrorist activities. We review all emergency policies with our students during the welcome orientation. In the event that an emergency occurs during a program, Global Experiences will first ensure the safety of the students and then will inform the University partner of the situation and discuss proposed management of the situation.

**Note**: For all U.S. Citizens, Global Experiences registers interns with the United States Safe Traveler Enrollment Program (STEP) to receive email notifications and alerts if a situation develops in the host city. We encourage all non-U.S. students to register with their government's safety communications network.