

# CASE STUDY:

## Large Regional Health Insurer with 4 Million Commercial, Medicare, and Medicaid Members

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### Client Scope

The client had an existing server SAS platform that was not appropriately scalable for future needs and not aligned with the organization's transition to a high-performance computing (HPC) platform. The client had made the decision to modernize and sought out d-Wise for GRID expertise to advise and execute on the modernization implementation.

### Challenges

The client was transitioning operating systems for their data and compute tiers while adopting their HPC platform and did not have the internal expertise to navigate a migration across operating systems. The client's implementation team had previously engaged third parties who lacked understanding of the client's internal systems and organizational dynamics.

### Solutions

d-Wise elevated our presence in the quality work stream to direct the activities and planning efforts for migrating between operating systems. Our technical expertise allowed us to automate large elements of the migration effort that had been previously planned for manual execution, greatly compressing the delivery schedule. Our team integrated quickly into the client's implementation team and helped direct the project manager to create forums to improve communication and organizational awareness across the implementation team.

### Benefits realized by client

d-Wise provided all SAS leadership on the engagement and expanded our scope to become part of the integrations work stream where our expertise contributed to non-SAS components of the modernization effort. We enabled the client to modernize into a scalable, agile environment suitable for future growth and retire legacy platforms. The client subsequently engaged d-Wise for future phases to migrate additional business units to the GRID as they realized internal resources lacked the requisite technology expertise.

### Time Frame

12 months