

BREAKING THE BURNOUT CYCLE

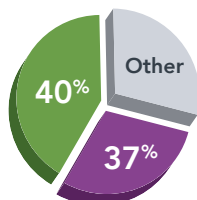
Why do social workers burn out? Our recent survey shows how you can take control of the burnout cycle.

WHY DO SOCIAL WORKERS BURN OUT?



Overall job stress

40% say its due to the nature of the profession. While most understand the job to be stressful, many never expected the added stress of paperwork.



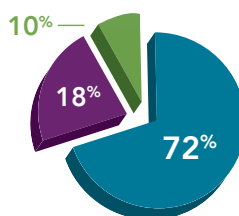
Paperwork stress

37% cite paperwork, as well as inefficient tools, and poor systems as reasons for burnout.

"Who wants to come to work and do paperwork? I think that's the worst thing in the world."

Kathy Delaney
Family Preservation
Social Worker

WHAT HAPPENS WHEN EMPLOYEES LEAVE?



SOCIAL WORKERS SAY...



My caseloads go up, causing more stress and strain.



Families don't get the level of service they should.



Employee morale declines for those that remain.

OTHER NEGATIVE IMPACTS:



Case continuity is diminished.

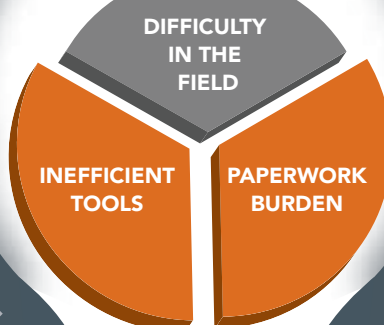


Institutional knowledge is lost.



Cases drag out longer than they should.

CAUSES OF BURNOUT



BREAKING THE CYCLE: CONTROL WHAT YOU CAN!

You can control your internal systems, processes, and tools for documentation and paperwork, which is where social workers spend a significant amount of time. **Consider these facts:**



96% of social workers are doing paperwork when not with clients.



55% of managers say better systems and easier paperwork processes will help reduce turnover.



COMPASS® COPILOT CAN HELP BREAK THE BURNOUT CYCLE

Northwoods' mobile app, Compass® CoPilot, empowers social workers to fully utilize all case and client information, forms, and documents in the field.



Reduce burdensome paperwork because documentation can be done easily, in the field, in a way that's natural and easy.



Make processes efficient by following the flow of how social workers naturally interact with clients.



To learn how Northwoods can help, visit:

teamnorthwoods.com

CASE IN POINT

BEAUFORT COUNTY DSS SAW A 13% REDUCTION IN TURNOVER since implementing Northwoods' solution across the agency, saving social workers an average of **2-3 hours per day.**