

TRAVERSE® IN ACTION

FOSTER CARE LICENSING

Facilitating successful foster care placements

“Using this system saves hours.”

— CHERYL DEMET



FAVORITE TRAVERSE FEATURE

“The ability to have all the documents and information right there in front of me at a click or a word search, that's been the biggest, nicest, most wonderful thing for me.”

CHERYL DEMET — Foster Care Licensor

Houston County Department of Human Services (DHS)

As a foster care licensor, Cheryl wants to spend her time licensing safe and stable foster care homes, but inefficient processes made it a challenge to find and share relevant information and took time away from recruiting.

Now that her agency has implemented Traverse, Cheryl spends more time developing relationships with foster families. She can also focus on recruiting, which has helped increase foster care applicants. Because it's easy to access details about transitions and medical history, foster parents receive a more complete medical and social history about foster kids, increasing the likelihood of a successful placement.

BIGGEST CHALLENGE BEFORE

“Having it take a half an hour to try to find the exact document we need is the biggest challenge. It can be very overwhelming.”

BIGGEST BENEFIT

“It means stronger communication with the foster providers for the child. It means better and more immediate information sharing, like the medical and social history. It means better services.”

WHY NORTHWOODS?

“Northwoods has taken the time to clearly understand our needs and hasn't just come with a pre-made idea of what they wanted their software to do. They have actually taken the time to cater the software and the program to our needs. I think that the software is easy, the interface is easy to understand, it's visually pleasing. It's the whole package.”



Learn more:
teamnorthwoods.com/products/traverse