

TRAVERSE® IN ACTION

CHILDREN'S MENTAL HEALTH

Quickly viewing medical history and making referrals

"We get to work a lot more with families and spend more time with them." — HALEIGH JOHNSON

FAVORITE TRAVERSE FEATURE

"It's nice to be able to type in the client's name and everything you need is right there. It saves a lot of time."

HALEIGH JOHNSON — Children's Mental Health Social Worker Houston County Department of Human Services (DHS)

Haleigh needs detailed information from diagnostic assessments, case plans, and case notes while meeting with families. However, she had no way to access historic case content or forms to make referrals, which meant duplicative work.

Now that her agency has implemented Traverse, Haleigh is confident she always has the right information to view and share with other social workers or providers in the office or when meeting with families. She has a holistic picture to better meet each child's individual needs right away.

BIGGEST CHALLENGE BEFORE

"When you have timelines to meet it's really difficult and anxiety-driven when you don't know what documents you have with you on your visit. If it was just right there, I could look at what was due before I get stressed out about it."

BIGGEST BENEFIT

"It helps a lot to just have information immediately. Sometimes if you're emailing a provider or trying to make a referral and you don't know if you have a release or when it was signed last, you can just pull up Traverse and search the person's name and find the release."

WHY NORTHWOODS?

"The program is really easy to follow so you don't need that much training. I would recommend Northwoods and Traverse because it's simple and driven towards social work."



Learn more: teamnorthwoods.com/products/traverse