



# WHY NORTHWOODS?

Houston County Department of Human Services recently implemented Northwoods' new content collection and case discovery software solution—*Traverse*®—for the Child/Family and Adult units.

Director John Pugleasa believes *Traverse* is a tool to support the agency's mission "to promote and strengthen the health, well-being and quality of life for its residents." Northwoods' expertise in Human Services gives everyone confidence the project will be a success now and in the future.



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To have somebody come in who understands our job is a really big deal. Northwoods has been great to work with.

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— **JESSICA REED**  
*Lead Child Protection  
Social Worker*



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The fact that Northwoods is committed to Human Services and gets that business space is a huge deal to us. The technology is a tool that supports the mission of what we're about here, and not the other way around.

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— **JOHN PUGLEASA**  
*Director*



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I would recommend Northwoods and *Traverse* because it's simple and driven towards social work.

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— **HALEIGH JOHNSON**  
*Children's Mental Health  
Social Worker*



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I think it was huge, knowing that everybody that's been here seems to have an understanding of what a Human Services agency does. That's been very important.

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— **LYNNSEY STANDAHL**  
*Adult and Disabilities  
Services Social Worker*



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The approach that Northwoods has towards their work, the approach to training our staff, and to discovery, shows the commitment to the realities of this work on a day-to-day basis. The people I'm interacting with at Northwoods are looking at the best and brightest, cutting-edge technology and business models. We've gotten better because we're hanging out with you guys.

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— **JOHN PUGLEASA**  
*Director*



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Northwoods has taken the time to clearly understand our needs and hasn't just come with a pre-made idea of what they wanted their software to do. They have actually taken the time to cater the software and the program to our needs. I absolutely would recommend Northwoods to anyone because of all the sensitivity they've shown when we're talking about all the private data we use. They've bent over backwards to make sure that we feel comfortable.

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— **CHERYL DEMET**  
*Foster Care Licensor*



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My biggest why is how much Northwoods knows and cares about the Human Services field. You can see that every time they come here, from the first day they talked to us to the last time I had contact. It wasn't just a sales pitch. Their understanding of the mission and the purpose and why they want Traverse to work is solely for the benefit of the clients Human Services agencies work with.

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— **BETHANY MOEN**  
*Social Services Supervisor*