

An aerial photograph of the New York City skyline at sunset. The sun is low on the horizon, casting a warm, golden glow over the city. The sky is filled with soft, orange and yellow clouds. The Empire State Building is the most prominent skyscraper, standing tall on the right side of the frame. Other notable buildings include the Freedom Tower in the distance and various other high-rise structures in the mid-ground. The foreground shows a dense collection of buildings, with their windows reflecting the sunset light. The overall scene captures the bustling energy of the city during the "golden hour" of the day.

DECISIONS

Decisions Days

November 4-8
New York City

Event Summary

Thank you for joining us in New York City on November 4-8 for our first Decisions Days, including a partner day, customer day, special topics, and several advanced tracks along with our introductory training.

About Decisions

Decisions is a leading provider of BPM/Workflow/Rule Technology headquartered in Chesapeake, Virginia.

Decisions technology is deployed as the basis of multiple commercial applications in medical, finance, logistics, and operations software. In addition to this, Decisions technology is used directly by companies on almost all continents, ranging from small/mid-size companies to over a dozen of the Fortune 500.

Development, service, and support operations include staff in Europe and Asia—providing 24×7 coverage for development and production support.

Monday

November 4

Congregate
Meeting Offices

25 West 39 Street,
New York, NY 10018

Agenda

10 a.m.

3 hours

Event Sign-In

1 p.m.

30 mins

Welcome Presentation with
Heath Oderman and Carl Hewitt



1:30 p.m.

1 hour

Partner Empowerment

How to Sell Decisions with
Gordon Jones, Athena Harrell,
and Veronica Hartless



Break

15 mins

2:45 p.m.

45 mins

**Reseller Compensation and
Partner Support Programs**

with Gordon Jones and
Athena Harrell



3:30 p.m.

30 mins

Partner Certification Information

Heath Oderman and
Eric Welmerink



5 p.m.

3 hours

Partner Dinner

DECISIONS

Tuesday

November 5

Rumi Event Space

229 West 28th Street,
New York, NY 10001

DECISIONS

Agenda

8 a.m.

1 hour 30 mins

Event Sign in

9:30 a.m.

45 mins

Welcome to Decisions Days

with Featured Speaker Shawn Turnbow from ServiceNow

10:15 a.m.

1 hour 45 mins

Industry Use Case and Deep Dive Exploration

Decisions Personalized Lunch with Senior Team Members

2 hours

2 p.m.

1 hour 30 mins

Customer Project Panel and Q&A

Learn about customer implementations and success stories (Panel TBD)

3:30 p.m.

45 mins

Bake-Off Challenge

Watch Decisions developers go head to head in a baking competition

4:15 p.m.

45 mins

Product Advisory Team Panel

5 p.m.

3 hours

Cocktails and Dinner

Wednesday

November 6

Congregate
Meeting Offices
25 West 39 Street,
New York, NY 10018

Thursday

November 7

Congregate
Meeting Offices
25 West 39 Street,
New York, NY 10018

DECISIONS

Agenda

8 a.m.

30 mins

Event Sign-In

9 a.m.

3 hours

Beginner
Education
Path

Intermediate
Education
Path

System
Administration
Training

Fundamentals
Certification

Lunch

1 hour

1 p.m.

4 hours

Beginner
Education
Path

Intermediate
Education
Path

System
Administration
Training

Fundamentals
Certification

Agenda

8 a.m.

30 mins

Event Sign-In

9 a.m.

3 hours

Beginner
Education
Path

Intermediate
Education
Path

System
Administration
Training

Fundamentals
Certification

Lunch

1 hour

1 p.m.

4 hours

Beginner
Education
Path

Intermediate
Education
Path

System
Administration
Training

Fundamentals
Certification



Administration/Sign-In



Keynotes



Breakout Sessions/Activities



Break



Dinner

Friday

November 8

Congregate
Meeting Offices

25 West 39 Street,
New York, NY 10018

Agenda

8 a.m.

30 mins

Event Sign-In

9 a.m.

3 hours

**Beginner
Education
Path**

**Intermediate
Education
Path**

**System
Administration
Training**

**Fundamentals
Certification***

End of Event Send-Off

30 mins

1 p.m.

4 hours

Fundamentals Certification*

*Attendees must attend our Friday certification course in order to be eligible to receive certification.

End of Event

DECISIONS

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