DECISIONS

Decisions helps healthcare organizations manage complex processes and improve data sharing through seamless integrations.

Healthcare organizations face complex challenges that are unique to their industry. Managing healthcare business operations requires a rules and workflows engine that understands these challenges and how to best address the pain points encountered on a daily basis. And given the fast evolution of healthcare billing, encompassing technological advancements and ever-changing rules and regulations, healthcare organizations need customized solutions that can be adapted on the fly.

Decisions is designed to address these exact needs by providing direct support for healthcare billing activities. Here are some of the highlights of using our platform.

Simple Solutions to Complex Collections

Healthcare collections are far more complex than in other industries and verticals. As a result, effective collections practices must include a rules and workflow engine that can automate tasks and create trigger actions based on specific criteria related to a single account.

Our existing healthcare clients use Decisions to implement periodic action scheduling that triggers an action whenever a predetermined set of rules is met. This allows collections to be executed and managed quickly, speeding up the entire payment collection cycle and improving outcomes through responsive, timely communication.

Efficient Claims Processing

The Decisions rules engine can manage thousands of different rules to support automated processing for insurance claims. Along with coverage validation, this automated processing includes calculating deductibles and automating communication between the healthcare organization, insurance representatives, and patients. All of these actions can be documented and organized in a centralized platform, keeping everyone on the same page regarding the status of these claims.

Integration with HL7

Decisions offers full integration with HL7 standards, making it easy for healthcare organizations to connect our platform with other healthcare solutions, including legacy systems and payment systems used throughout the healthcare industry. This seamless integration improves data sharing and reduces the risk of data entry errors.

Clinical Decision Support Through BPM+

Clinical workflows need to be supported through standardized processes and best practices that guide automation of workflows and other healthcare processes. Policy enforcement is a critical function of any healthcare software solution, ensuring that regulatory laws such as HIPAA aren't compromised by data security standards that fail to meet the demands of the current healthcare law. The Decisions rules engine allows healthcare clients to customize and automate workflows that enforce these standards at all times, boosting performance without compromising compliance. As laws, policies, and industry best practices change over time, the rules engine can be modified to ensure compliance and consistency across the entire platform.

Healthcare organizations have specific software needs, so it makes sense to give them complete control over the features and functionality of their solutions. Find out how Decisions can address your healthcare-specific pain points by requesting a demo today.

Contact Us

www.decisions.com