voltaiq

Applications Engineer, Europe
Location: Frankfurt or Munich, Germany

"The battery is the technology of our time." -The Economist

Voltaiq's cloud-based Battery Intelligence software platform brings unprecedented data analytics, visualization, and predictive capabilities to any company with a battery-powered business model. Top automakers, consumer electronics, and energy storage companies use Voltaiq to accelerate product development, improve performance, ensure safety and reliability, and secure financing for their products. Our high-powered team comprises PhD scientists, expert data professionals, and battery industry veterans, all passionate about enabling the global energy transition. Voltaiq has offices in Brooklyn, NY and Berkeley, CA, serving customers around the world.

The role:
The Applications Engineering function at Voltaiq is technical, customer-facing, and deeply involved in the customer relationship from sales, through onboarding, integration, customization, and ongoing support. Our ideal candidate has real work experience developing or engineering batteries or battery-powered systems, coding ability for basic data manipulation and visualization in Python (or similar), and comfort working with customers. This position reports to the Director of Customer Success.

Responsibilities:
- Work with customers to maximize their engagement with and utilization of Voltaiq software.
- Understand customer needs; identify and promote Voltaiq-driven solutions.
- Provide technical expertise across the customer lifecycle, from initial onboarding through ongoing engagement and support.
- Perform scoping and implementation of custom analyses (in Python) per customer requirements.
- Use identified customer needs to contribute to product development including product roadmap, feature planning, documentation and internal knowledge base, and software testing and validation.
- Up to 25% travel to customer sites and tradeshows.

Qualifications:
- Advanced degree in Materials Science, Mechanical Engineering, Electrical Engineering, Chemical Engineering, or undergrad degree with 5+ years related work experience.
- Battery testing and/or battery-powered device engineering experience required.
- Proven experience performing data manipulation and visualization using Python.
- Superior creative problem solving and general troubleshooting capability.
- Strong written and oral communication skills.

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- Proven ability to collaborate with both technical and non-technical teams.
- Strong organizational skills, with an ability to manage multiple incoming requests and drive initiatives to their successful completion.
- Desire and ability to thrive in loosely structured, high-demand startup environment.

Voltaiq is an equal opportunity employer and is committed to achieving a diverse workforce through application of its equal opportunity and nondiscrimination policy, in all aspects of employment.