



# Protect and Automate

*your Email & IBM Notes and Domino Environment*

Identity and Access Management  
for IBM Domino



Fast, cost-efficient & magical  
IBM Notes Client Management



Security and Compliance  
for IBM Domino



E-Mail Management, Secure Messaging  
& Compliance for IBM Domino



IBM Notes  
Database Lifecycle Management



Fax & SMS Messaging  
and more for IBM Domino



All-in-one Administration Solution  
for IBM Collaboration Software



## About BCC

---

BCC, an IBM business partner, offers a wide range of products for the secure, compliant and cost-effective management of the IBM Notes and Domino infrastructure. For over 15 years BCC has been developing standard products and is a reliable implementation partner.

## Vision, Mission and Philosophy

---

BCC assures consistent customer focus, loyalty and dedication, great technical and interpersonal skills of its employees as well as innovative products. The employees of BCC have years of experience in a variety of projects and deliver prime solutions for the IBM Notes and Domino environment. The products of BCC bridge the “functional gaps” of the IBM product portfolio and offer comprehensive support for all the administrative processes. Together IBM and BCC have a strong partnership in the Domino environment.

## Customers and Partners

---

Over 800 companies with more than three million users trust the BCC solutions, including corporate enterprises and SMEs, public and financial institutions. The distribution of BCC products and solutions is done both directly and through partners. The partner network consists of more than 80 companies worldwide.

## Contact

---

### BCC GmbH

Frankfurter Straße 80-82  
65760 Eschborn  
Germany

Tel.: +49 6196 64040-40

Fax: +49 6196 64040-18

Email: [contact@bcc.biz](mailto:contact@bcc.biz)

### BCC Business Collaboration Company Ltd.

Becket House, 36 Old Jewry  
London EC2R 8DD  
United Kingdom

Tel.: +44 20 320 72 825

Fax: +44 20 710 03 714

Web: [www.bcc.biz](http://www.bcc.biz)



## BCC in a nutshell

---

- Solution provider for secure and cost-efficient management of the IBM Collaboration infrastructure
- Develops software products, provides consulting and implementation services
- Founded 1996, 30 employees
- 2007 takeover of ICODEX AG (Eisenstadt, Austria)
- **Headquarter**  
Eschborn, near to Frankfurt am Main, Germany
- **Locations**  
Düsseldorf, Germany  
Karlsruhe, Germany  
London, UK  
Vienna, Austria

## BCC Solutions:

---



User & Group Management



Client Management



Security & Compliance



Email Management & Security



Database Management



Fax & SMS Messaging



Administration Automation for IBM Notes & Domino  
User, Group, Application & Client Management

AdminTool



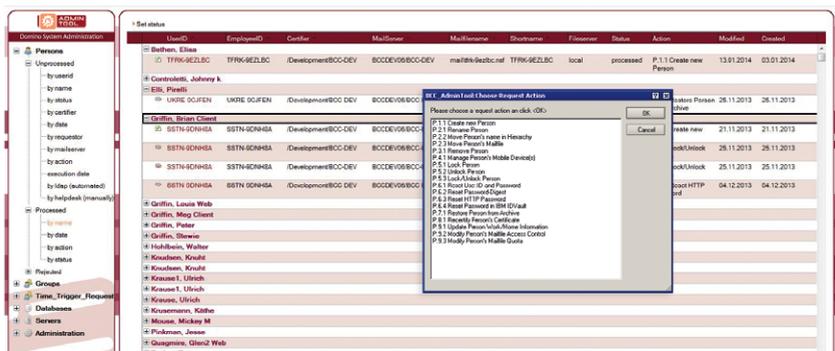
# Identity and Access Management for IBM Domino

- Easy management of user IDs and access rights
- Automate group management
- Delegate tasks to help desk or end users
- Connect with Identity Management / HR systems
- Establish revision proof processes
- Improve system security
- Integrate RIM Blackberry & IBM Traveler user management

AdminTool securely automates the user and group management processes within your IBM Domino environment. It allows you to satisfy a strict compliance audit and reduces administration costs. AdminTool allows organizations to separate user management responsibilities (two-man rule) and relieve technical personnel from processing routine tasks. AdminTool is ideal to control the Identity & Access Management in your Domino environment, because of its broad function range, almost unlimited flexibility, and its mature architecture, which has been steadily enhanced for more than 10 years. This solution integrates easily with other systems such as Active Directory and with other BCC software to automate administration processes as far as possible.

## Features

- Management of the entire Notes user life cycle
- Management of groups and mail-in databases
- Configurable processes and workflows, request based processing
- Integration with external systems (SAP, LDAP etc.)
- Support for server consolidations, recertifications, domain migrations etc.
- Distributed responsibilities, delegation and user self service
- Central ID management for improved access security
- Safekeeping of Domino security objects without certifier access
- Fully automated server based processing via Domino server task
- Comprehensive logging and traceability
- Advanced monitoring (AdminP) and system management



## Why AdminTool?

- Reduction of TCO due to standardized processes (both business and technical) and automated workflows
- Satisfy business requests to support ongoing operations and infrastructure projects
- Establish process reliability through standards and audit proof documentation
- Close security gaps through maximizing system and process security
- Delegate tasks to user administration/help-desk staff or enable user self-service
- Simplify the system environment through full automation in connection with external systems

ClientGenie



# Fast, cost-efficient & magical IBM Notes Client Management

- Know your audience - audit & analyze your Notes client
- Automate client setup & troubleshooting with SmartRepair
- Facilitate server & domain consolidation
- Support & maintain roaming users
- Enable change management & monitoring

Administrators looking for an efficient process to manage their daily Notes client management tasks and also support infrastructure projects will find the perfect solution in ClientGenie. It's a comprehensive and feature-rich Notes client administration solution that is simple to install and use. ClientGenie helps analyzing your environment, automates client setup and trouble-shooting and simplifies Notes upgrades, server and domain consolidations. With ClientGenie, organizations can easily reduce the cost of managing their Notes environment, relieve the admin team from their workload and enhance the productivity of their end users.

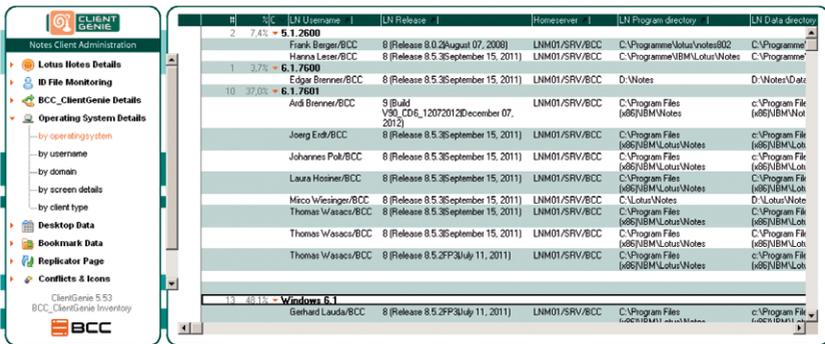
## Features

### Support for Domino project changes:

- Automate domain consolidations, migrations, server relocation and recertifications
- Speed up Notes client release updates
- Support database roll-out to users' desktops

### Daily Notes Client Administration:

- Audit your Notes client environment
- Automate initial setup of Notes clients
- Define and deploy standard client profiles
- Carry out & monitor changes to client configuration
- Setup, maintain and support roaming and mobile users
- Manage all elements of the users workspace - database icons, replication page, connection documents and more



ID	QC	LN Username	LN Release	Home server	LN Program directory	LN Data directory
2	7.4%	5.1.7600				
		Frank Berger/BCC	8 (Release 8.0.2/August 07, 2008)	LN1M01/SRV/BCC	C:\Programme\Lotus\notes\802	C:\Programme\
		Hanna Leser/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	C:\Programme\IBM\Lotus\Notes	C:\Programme\
1	3.7%	6.1.7600				
		Edgar Brenner/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	D:\Notes	D:\Notes\Data
10	37.0%	6.1.7601				
		And Brenner/BCC	9 (Build V91_CDE_12072011/20 December 07, 2012)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Notes	c:\Program File (x86)\IBM\Not
		Joerg Endt/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lot
		Johannes Puh/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lot
		Laura Hosmer/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lot
		Mico Vriesinger/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	C:\Lotus\Notes	D:\Lotus\Note
		Thomas Wasacz/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lot
		Thomas Wasacz/BCC	8 (Release 8.5.35/September 15, 2011)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lot
		Thomas Wasacz/BCC	8 (Release 8.5.2FP3/July 11, 2011)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lot
13	68.1%	Windows 6.1				
		Gerhard Lauda/BCC	8 (Release 8.5.2FP3/July 11, 2011)	LN1M01/SRV/BCC	C:\Program Files (x86)\IBM\Lotus\Notes	c:\Program File (x86)\IBM\Lot

## Why ClientGenie?

- Reduce the total cost of ownership for your IBM Notes and Domino infrastructure
- Lower help desk call volume for client configuration issues
- Enhance the productivity of end users
- Relieve skilled personnel from dealing with broken database links and missing tiles
- Take out the risk from infrastructure projects and speed them up



ClientGenie Analyzer Edition



# IBM Notes Client Audit & Analysis

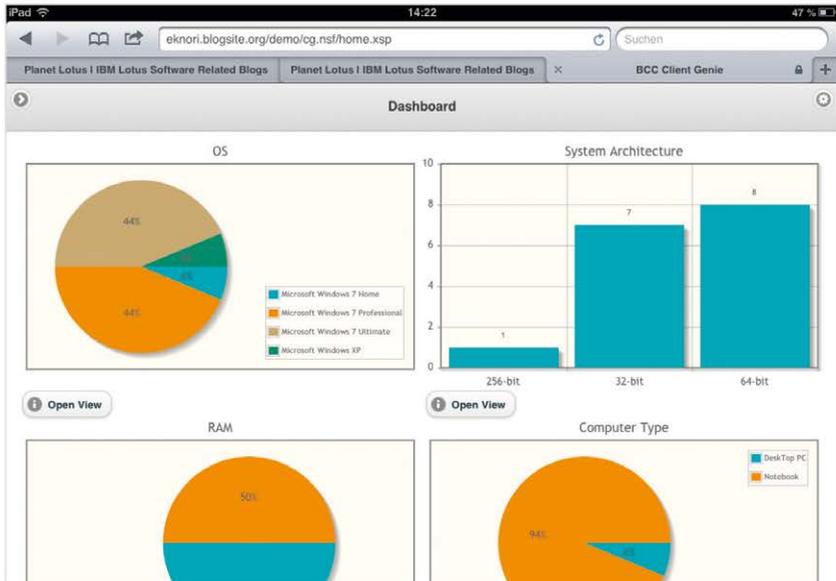
Imagine, if you could answer these questions straightaway:

- How many users are using a particular IBM Notes version
- How many installations are workstations or notebooks
- How many users are using a particular OS version and service pack
- How many users are using a particular network segment
- How many users have less open space in their system partition than defined

For administrators, who want to have a handle on their Notes client environment, it is crucial to know the audience. Whether dealing with the daily administration or starting client upgrades to a new version, both require knowledge about the environment. The challenge is: There are different ways to install and configure Notes clients which increases the risk for errors and other problems. That will lead to higher workloads at the support desk and put the success of infrastructure projects at risk.

## Client data - what can be collected? \_\_\_\_\_

- Operating system
- IBM Notes client
- Server
- Performance



## Why ClientGenie Analyzer Edition? \_\_\_\_\_

- Analyze & audit your environment
- No user impact, no interaction required
- Complete Notes client inventory
- Information at a glance is available through aggregated charts and summaries
- Advanced features include custom reports via exporting and JDBC Access

## Would you like to know what is going on on your Notes clients?

Get a full insight into your environment with ClientGenie Analyzer *for free!*

Download the software package right now at [www.clientgenie.com/analyzer](http://www.clientgenie.com/analyzer)

DominoProtect



# Security and Compliance for IBM Domino

- Allow real-time audit and change prevention
- Track Domino Directory changes
- Ensure compliance with legal regulations
- Control configuration changes with two-man rule and One-Click rollback
- Safeguard your ID vault
- Prevent misuse of FullAdmin privileges
- Automate server restart with password protected server IDs

DominoProtect is an extension for IBM Domino servers that simplifies the system management, ensures compliance with legal regulations and adds an essential extra layer of security to the Domino environment. It allows you to keep track of changes within your Domino environment and prevent unwanted actions. DominoProtect tracks or prevents changes in real-time which guarantees consistent systems and means no dangerous system failures due to bad configurations. Plus, you can establish request & approval based change management processes in order to implement a two-man rule.

## Features

### Security Monitoring

Audit and prevent access to sensitive data on your Domino server in real time

### Automation

Auto-reboot with password protection for server ID (essential if you use the ID vault)

### Configuration Management

Track and manage changes for sensitive configuration elements, such as Domino Directory modifications & roll-back to previous changes

### Compliance

Secure the access and changes to the ID vault with a reliable audit trail, one single location to check for all the configuration changes

Person: Admin Domino/BCCVM Admin.domino@bccvm.de	
Basics   Work/Home   Other   Miscellaneous   Certificates   Roaming   Administration	
<b>Basics</b>	
First name:	Admin
Middle name:	
Last name:	Domino
User name:	Admin Domino/BCCVM Admin Domino
Alternate name:	
Short name/UserID:	adomino
Personal title:	
Generational qualifier:	
Internet password:	
Preferred language:	
<b>Mail</b>	
Mail system:	Notes
Domain:	BCCVM
Mail server:	BCCSRV1/SRV/BCCVM
Mail file:	mailadomino
Forwarding address:	
Internet address:	Admin.domino@bccvm.de
Format preference for incoming mail:	Keep in senders' format
When receiving unencrypted mail, encrypt before storing in your mailfile:	No
<b>Collaboration</b>	
Instant messaging server:	
<b>BCC Change Request Information</b>	
Status:	<b>INIT</b>
Comment:	The Internet address has been changed, please approve.

## Why DominoProtect?

- Protect from unauthorized access and track all activities in real-time
- Ensure IBM Domino compliance for corporate governance and legal regulations
- Set up secure configuration management with approval workflows
- Enable automated compliance-level documentation of all configuration changes
- Eliminate security vulnerabilities such as unencrypted server IDs or „full access“ privileges
- Simplify server configuration with one-click rollback of any configuration changes



MailProtect



# Email Management, Secure Messaging and Compliance for IBM Domino

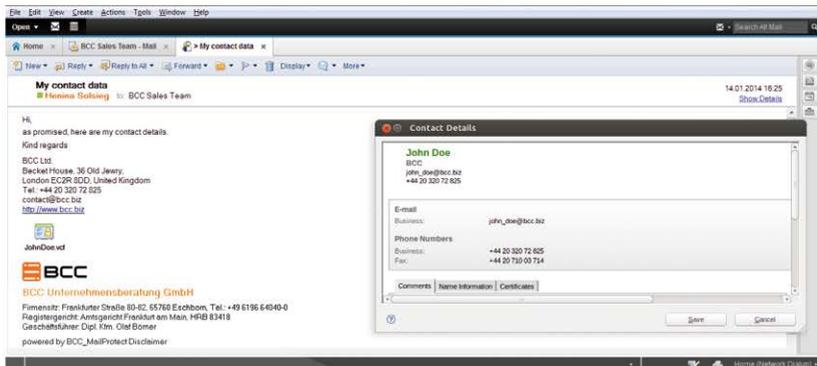
- Reduce the cost of your messaging infrastructure
- Manage out-of-office & delegation centrally
- Ensure correct & corporate design compliant email signatures
- Encrypt emails with or without PKI
- Shield employees from spam and viruses
- Centrally manage digital signature and encryption
- Meet regulatory requirements (compliance)

MailProtect is an all-in-one solution for Email Management in IBM Notes and Domino environments. The software provides a configurable rule based system and value-add services to protect your messaging infrastructure and enhance the email based communication. With centrally managed corporate email policies MailProtect automates the email management in your organization and reduces the work load for administrators. MailProtect provides several secure messaging options such as conventional encryption via PGP, S/MIME, including certificate handling or password based Instant Encryption.

## Features

- Policy-based email management
- Spam and virus protection
- Attachment management (compression, filtering)
- Email signature branding & disclaimer management
- Central out-of-office management and delegation
- Integrated OEM antivirus solution from AVIRA Germany
- Archiving and compliance
- Digital signature & encryption:
  - S/MIME, PGP (GnuPG) - certificate management & signature verification
  - Instant Encryption (PDF or ZIP based password protection)

SecurITy  
made  
in  
Germany



## Why MailProtect?

- Ready to use, preconfigured complete solution for secure email management
- Seamless integration into IBM Domino (server task)
- CI and legally compliant email signature design
- Secure exchange of documents and messages with minimal installation
- Integration with archiving and ECM systems available
- Cost-efficient (and if required multilevel) antivirus protection through integrated open source virus scanner ClamAV, even applicable to encrypted emails
- Complying with regulatory requirements through automated archiving of emails and central logging of all operations

DBTool



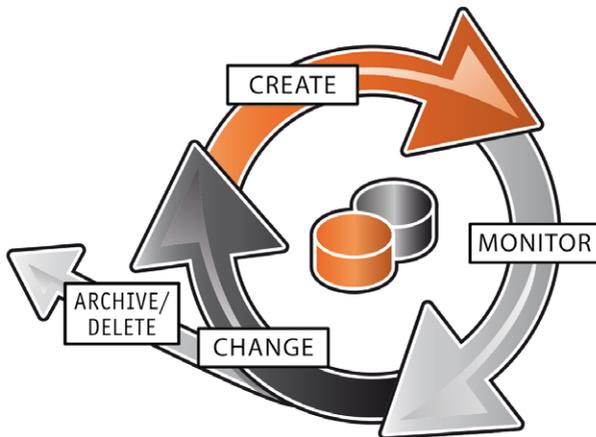
# IBM Notes Database Lifecycle Management

- Automate all database management processes - from creation to deletion
- Reduce possible errors due to template based management of database properties and ACL settings
- Standardize changes with workflows and optional approvals
- Support IBM Notes projects with infrastructure auditing capabilities

DBTool supports all aspects of database management. It automates the processes, documents all database attributes, allows audit reports, and enforces the defined policy settings to assigned databases. There are several work steps required to get a new application from being developed to fully available for the productive use. DBTool automates these steps and at the end of the lifecycle allows a rule based deletion of databases which are not required any longer.

## Features

- Automates all processes of the database management (creates databases with default settings based on global policies, locks/deletes databases and replicas)
- Monitoring and enforcement of access control list (ACLs) settings and database properties in defined Notes databases
- Flexible changes to database properties for multiple databases across servers via wildcard requests
- Analysis of all agents within the IBM Domino infrastructure
- Server based (de-)activating of scheduled agents
- Automated compression of attachments to ZIP files
- High performance server task



## Why DBTool?

- Complete management of the database lifecycle
- Central, policy based management of database properties and ACL settings
- Audit proof documentation of access rights
- Detailed reports of the databases in the entire IBM Notes environment
- Scheduled monitoring and enforcement of defined policy settings to assigned databases
- Request based architecture with approval workflows (two-man rule)

Charon



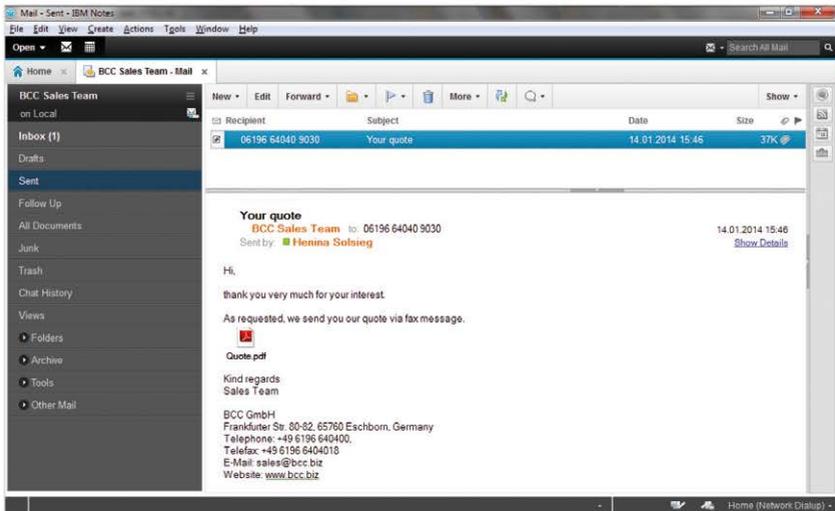
# Fax & SMS Messaging and more for IBM Domino

- Fax & SMS messaging and more for IBM Domino
- Send & receive fax messages just as easily as emails
- Secure your fax communication
- Enable regulatory compliant fax & SMS archiving
- Reduce administration effort for your fax environment
- Save costs by eliminating fax devices and materials

Charon is a module based and scalable unified messaging platform for the IBM Notes and Domino environment. It enables the users to send and receive faxes as easy as emails - directly at their computers. Add-on modules extend the functionality of this fax gateway solution. Using a physical fax board on your Domino server is not necessarily required. Charon can be used in a complete virtual environment, utilizing a virtual fax board, a virtual fax board using T.38 or Softfax.

## Features

- Sending fax and text messages via IBM Notes email
- Sending fax messages from desktop applications via print function
- Receive incoming faxes directly into the mailbox
- Encrypted delivery of incoming confidential faxes
- Conversion of messages and attachments into PDF documents
- Flexible, centralized configuration and monitoring
- Add-on modules for fax-on-demand and mass dispatch



## Why Charon?

- Popular choice: more than 3.000 satisfied customers, in the market for over 20 years
- Scalability & performance: IBM Domino server task, supports multi-channel and virtual fax boards (XCAPI), Domino as cost effective fax server, no additional gateways needed
- Stable, flexible, modular: simple configuration and management, easy customization using Domino Designer, powerful access management using Domino Directory groups



AdminSuite



# All-in-one Administration Solution for IBM Collaboration Software

- Manage your users, groups, devices & applications
- Automate user & application provisioning
- Enable user self service via web portal
- Integrate with Active Directory
- Automate mobile device & IBM Notes Traveler management

With AdminSuite organizations can leverage their infrastructure, reduce administration costs and care for more employee satisfaction. AdminSuite is based on BCC's long-time experience in collaborative environments and mature BCC software products. It is an all-in-one solution for managing all IBM Notes and Domino objects: server, databases, users, groups as well as Notes Clients. Additional modules integrate with Active Directory, manage Quickr places & users and more.

## Features

- Process based management of all Notes and Domino objects: servers & clients, databases, users, groups.
- Manage complete user and database lifecycles in one application
- Audit and manage your IBM Notes Client environment
- Implement an overall automation supported by add-on modules, e.g. for Quicker, Active Directory, LDAP, WebEx
- Automated integration of Domino into the entire identity & access management environment, e.g. PeopleSoft HR, Active Directory, IBM Tivoli etc.
- Powered by BCC products AdminTool, DBTool, DominoProtect, ClientGenie and MailProtect



## Why AdminSuite?

- Delegate administrative tasks to help-desk/self-service portal
- Limit unnecessary administration privileges
- Improve system security
- Automate frequent processes
- Reduce administration costs by up to 70%
- Reduce risks in daily administration due to standardized processes
- Increase employee satisfaction and productivity not only for the IT department but for the entire organization

## BCC GmbH

Frankfurter Straße 80-82  
65760 Eschborn  
Germany

Tel.: +49 6196 64040-40

Fax: +49 6196 64040-18

## BCC Business Collaboration Company Ltd.

Becket House  
36 Old Jewry  
London EC2R 8DD  
United Kingdom

Tel.: +44 20 320 72 825

Fax: +44 20 710 03 714

Email: [contact@bcc.biz](mailto:contact@bcc.biz)

Web: [www.bcc.biz](http://www.bcc.biz)



- © 2014 BCC GmbH
- All rights reserved.
- All information contained in this document is subject to change without notice.
- All BCC product names are registered trademarks of BCC.
- IBM, the IBM logo, ibm.com, IBM Lotus, and IBM Notes and Domino are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both.
- Other company and product names may be the trademarks of their respective owners.