

EHR Integration Checklist for Healthcare Entities

Operational Tasks	Due Date	Lead
Sign required documents (e.g., contracts, non-disclosure agreements, and a BAA as a HIPAA covered entity)		
Host operations workflow meeting with key leadership (e.g., physician champion, VP of Case Management, Director of Operations)		
Identify costs (e.g., integration, licensing, etc.) to healthcare entity and understand financial considerations		
Complete Partner Registration Form and list all identified staff (users) who will need access to the platform (i.e., who will send referrals)		
Develop and distribute communication to staff about the initiative (i.e., high-level overview, how to prepare for training, etc.)		
Communicate next step of attending Unite Us training requirement to identified staff		
Schedule Unite Us training (virtual or in-person) for identified staff		
Technical Tasks		
Complete Healthcare Entity IT Security Assessment of Unite Us (if required)		
Obtain Legal, Compliance, and IT Leadership Approval		
List the EHR systems and their respective versions		
Contact the EHR App Developer team (i.e., App Orchard for Epic, CODE for Cerner) to start the process of adding Unite Us to the EHR		
Host implementation team meeting with EHR liaison, Healthcare Entity Project Manager, Unite Us EHR Product Manager, Community Engagement Manager, & Customer Success Manager		
Whitelist the following domains: uniteus.io and uniteustraining.com		
Decide from where in the EHR to launch Unite Us for the SMART on FHIR Standard and which Unite Us screen (e.g. Dashboard, Referral, Screening) should be launched from each integration point		
Provide Test and Production FHIR URLs to Unite Us		
Configure the FHIR URLs on the EHR side for both the Testing and Production environments		
Provide a list of all EHR users who are listed on the Partner Registration Form by first name, last name, email and EHR ID to Unite Us point of contact (Users must have a license in order to access Unite Us from EHR)		
Go live by releasing Unite Us access to all trained users		

If you have any questions about this process, feel free to reach out to your Account Manager

