



# Video Conferencing for First Responder Training



During public emergencies, we rely on the ability of our First Responders to provide a coordinated and effective response. To ensure that First Responders get the best training possible requires extensive planning and coordination among agencies. They need access to high quality training at all certification levels in an environment that encourages leadership development and peer mentoring. Our ability to deliver a focused, interactive training program empowers our First Responders to keep our communities safe.

## Issue

**The need to connect all relevant organisations for planning and training that results in a coordinated response**

**The need to provide training programs and materials that accommodate diverse groups of First Responders**

**The need to develop programs that encourage leadership development and peer mentoring**

**The need to meet regularly or ad hoc to review and revise training plans with agility**

## The Solution

Video conferencing provides a platform for conducting training that brings all responders together without having to leave their home base, station, agency or office. With multi-party video conferencing using a variety of devices over the Internet, all teams can meet efficiently and as often as needed while reducing unnecessary travel and overtime costs.

Video conferencing can help the First Responder to easily access training based on individual and team needs. Using video conferencing, training programs can be recorded and archived for easy web browser access for later review by additional participants.

Video conferencing provides a platform for delivering leadership development and mentoring programs beyond a single agency or station house for the benefit of other First Responder teams and organisations.

Using video conferencing, leaders of First Responder organisations can set up regular meetings, or call an emergency meeting and connect in minutes with any team regardless of location. Meetings can focus on the collaboration and information sharing rather than the technology behind it.

## WHAT ARE YOUR NEEDS?

- Are you able to offer training programs coordinated across key agencies?
- Can you bring in expert consultants on a regular basis to aid in your training?
- Do your First Responders have easy access to the certification courses and career development programs that will keep their skills current and advance their careers?
- Can you record and archive training programs for easy access by other First Responders?

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