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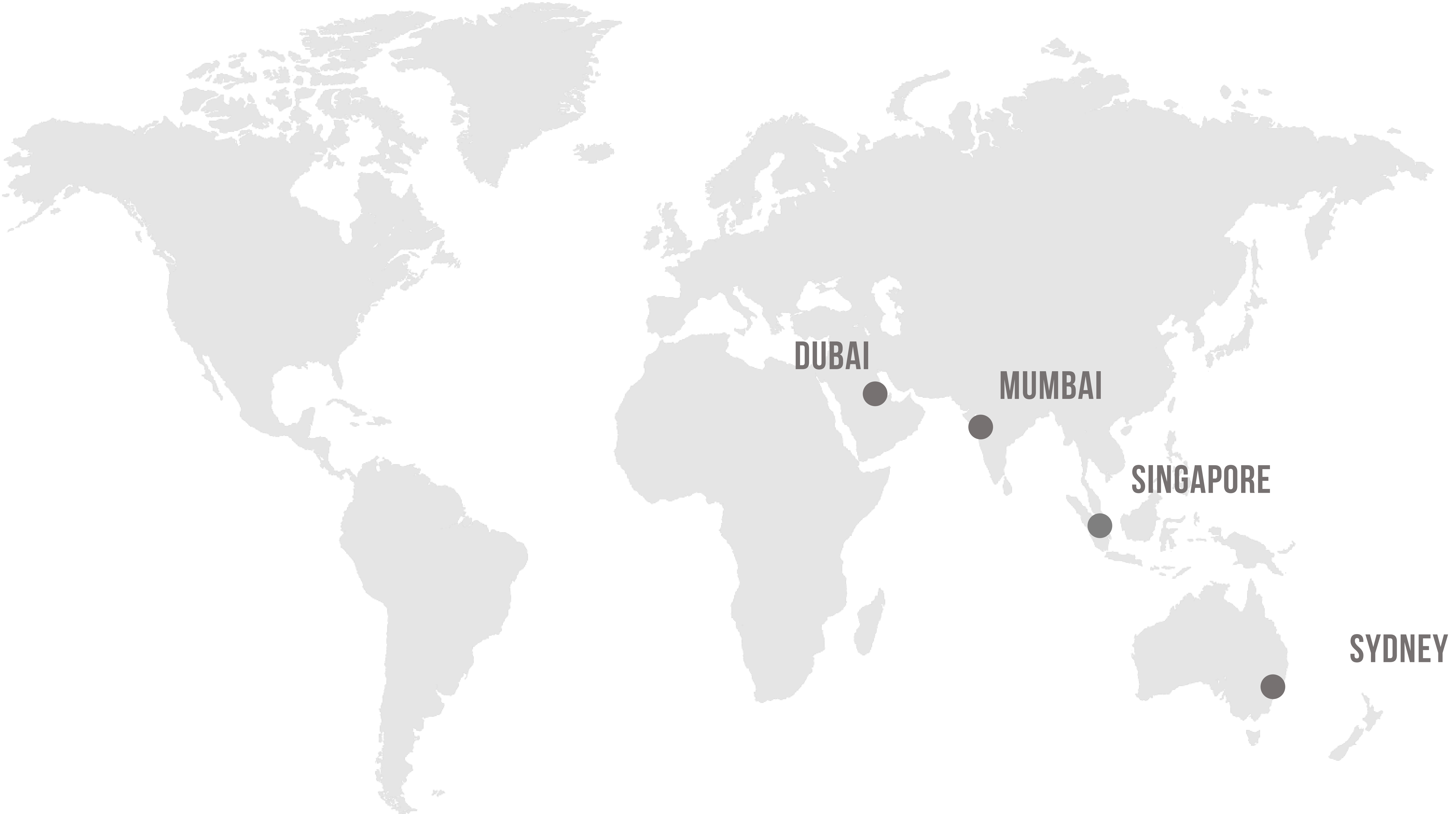
HUMAN RESOURCE SUMMIT 2018

INTEGRATING HUMAN & ARTIFICIAL INTELLIGENCE

Creating Resilient Workplaces

HR CONCLAVE – INDUSTRY RESEARCH

EXPLORATORY RESEARCH OF HR AND BUSINESS OUTLOOK



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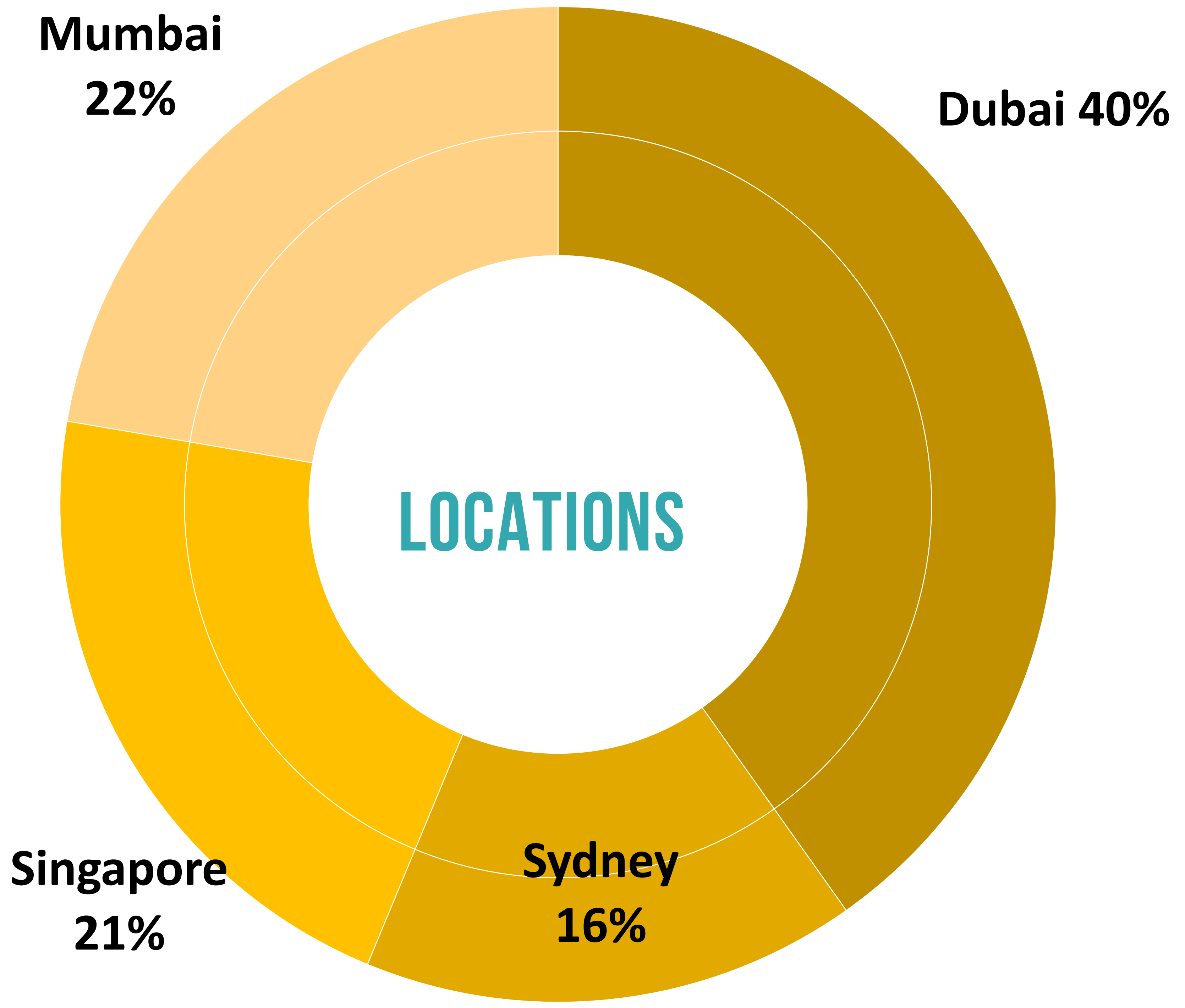
SURVEY DEMOGRAPHICS

PARTICIPANT PROFILE

Roles of Participants



Location of Participants

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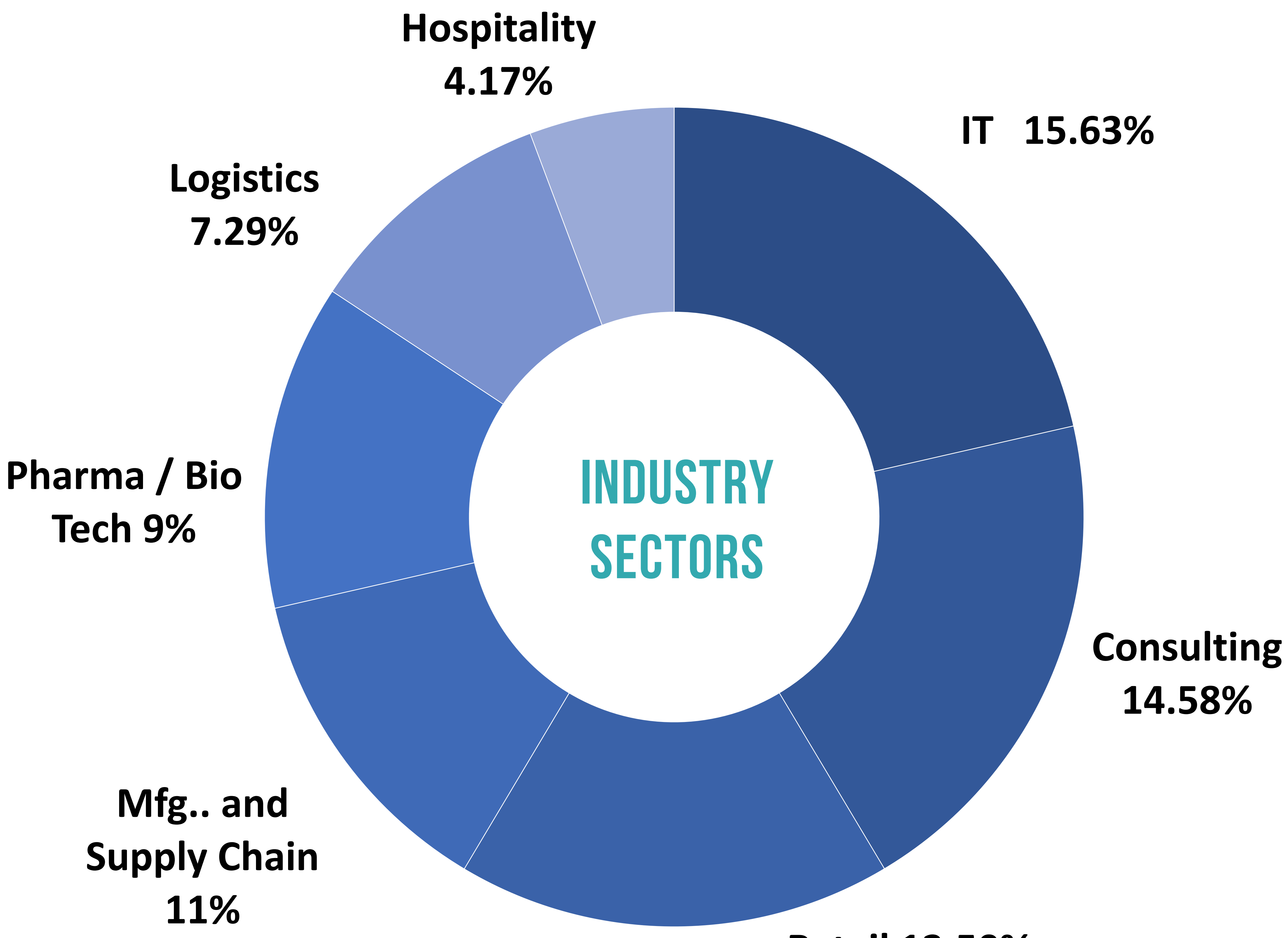
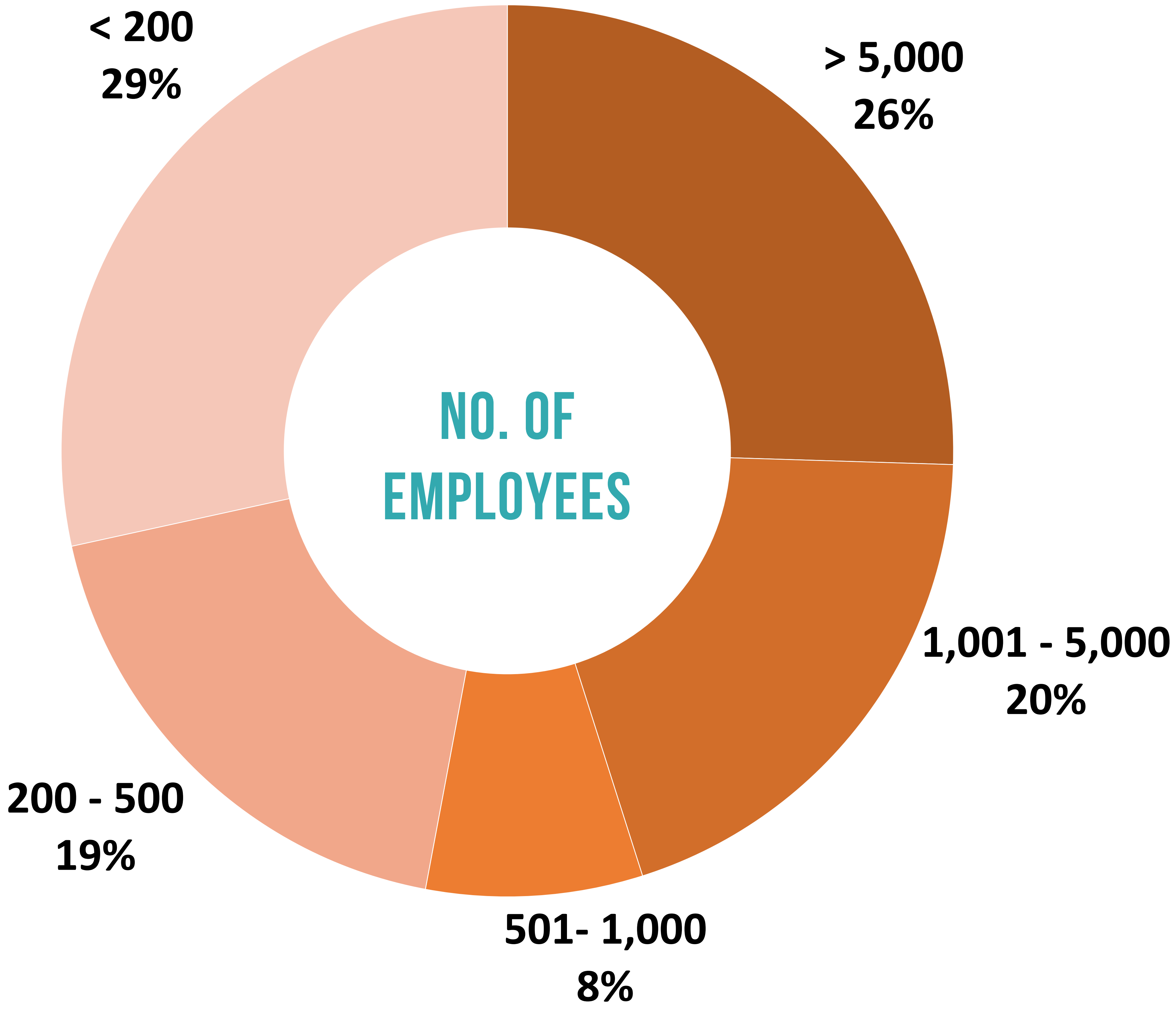
SURVEY DEMOGRAPHICS

PARTICIPATING ORGANISATIONS



Industry Sectors Represented by Participating Organisations



Number of Employees of Participating Organisations

PART I – BUSINESS OUTLOOK

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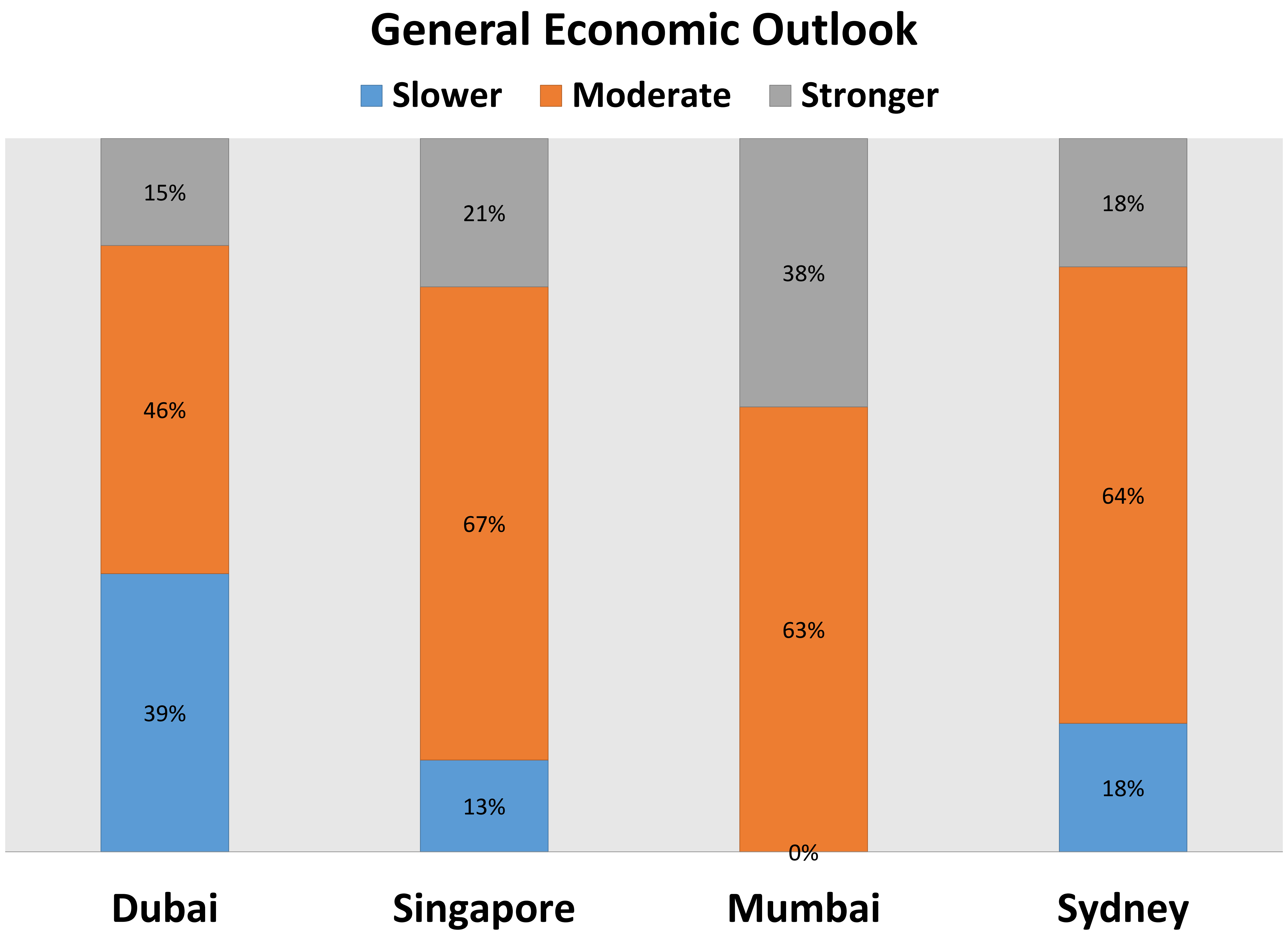
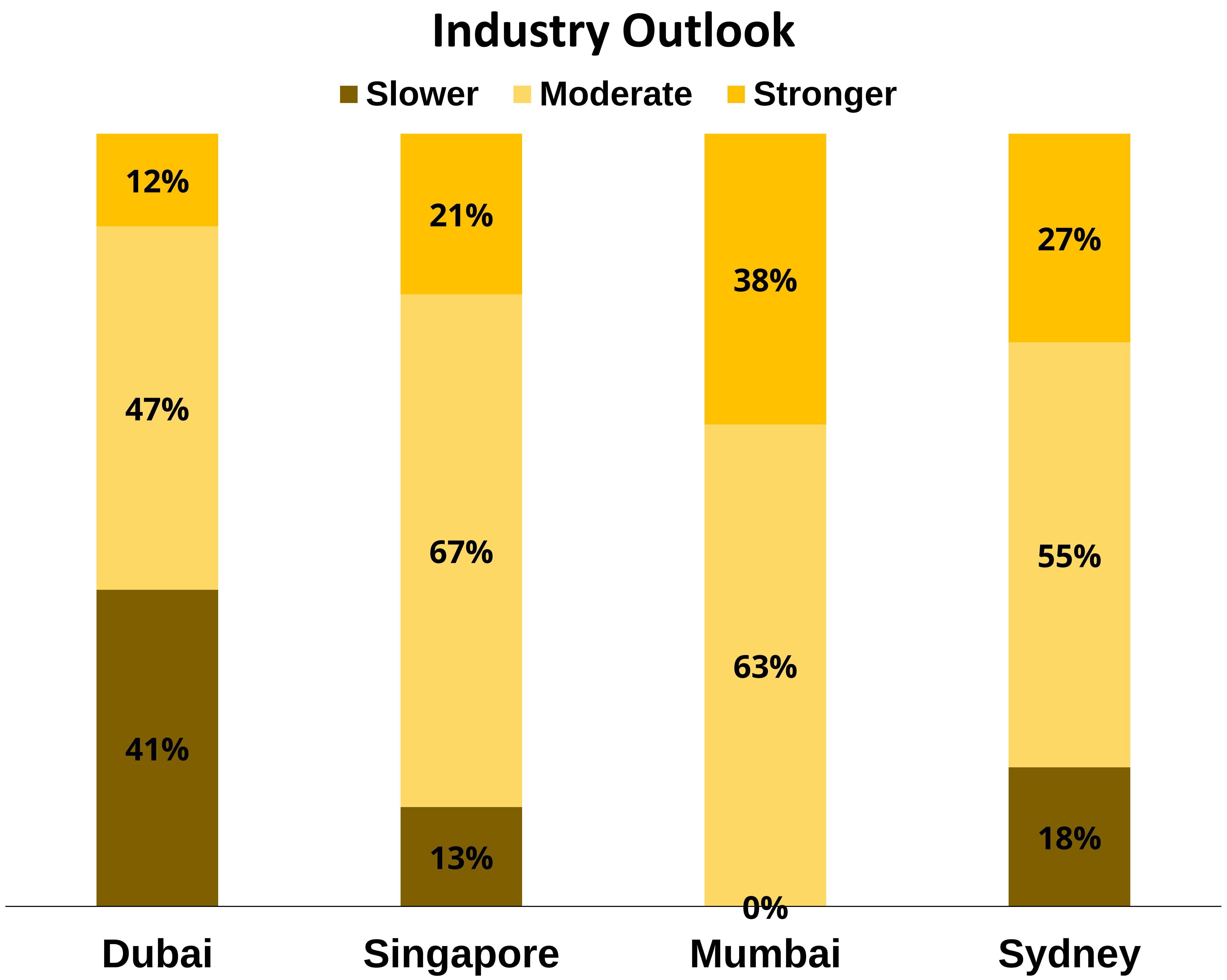
2018 BUSINESS OUTLOOK

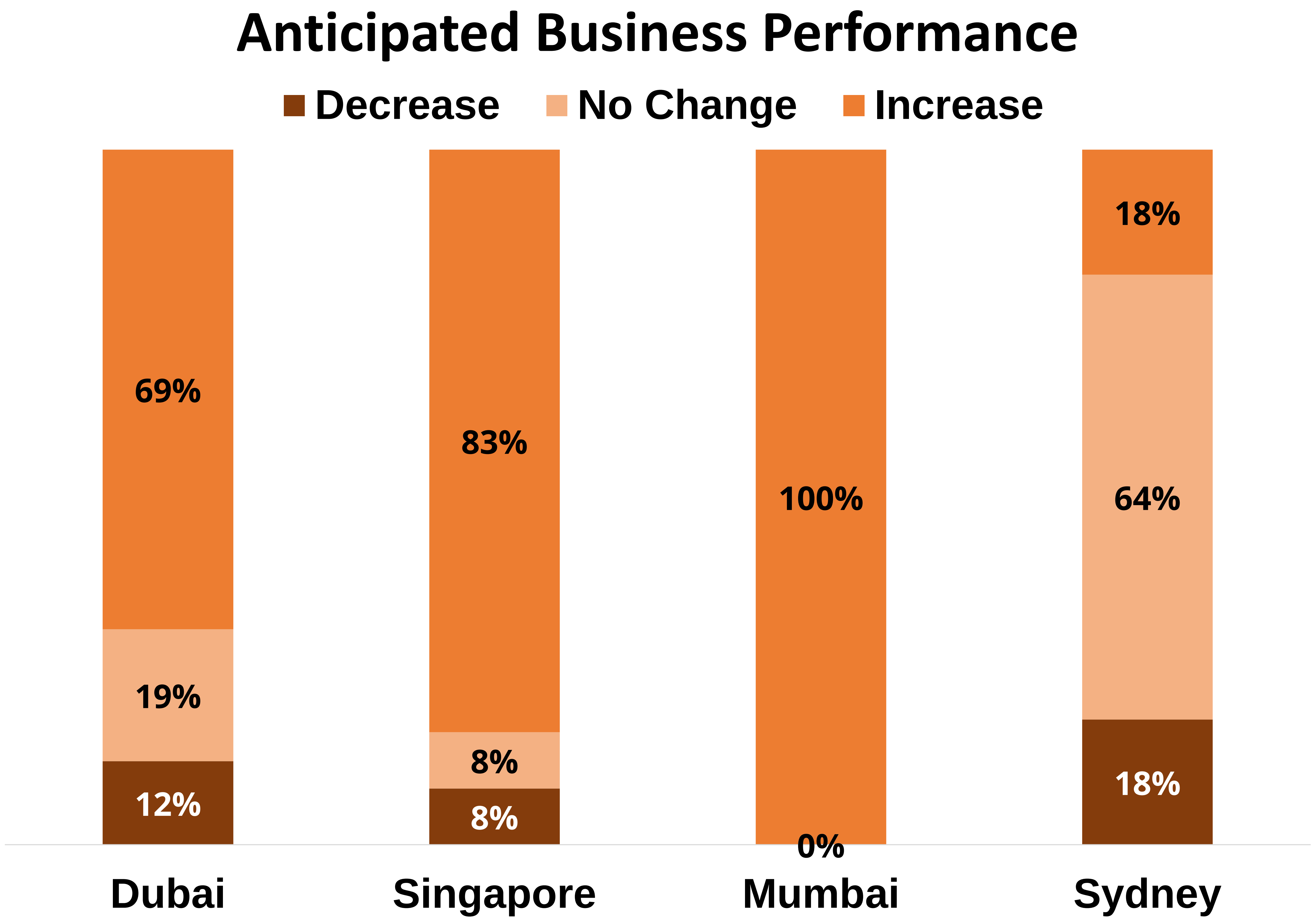
COMPARED TO 2017

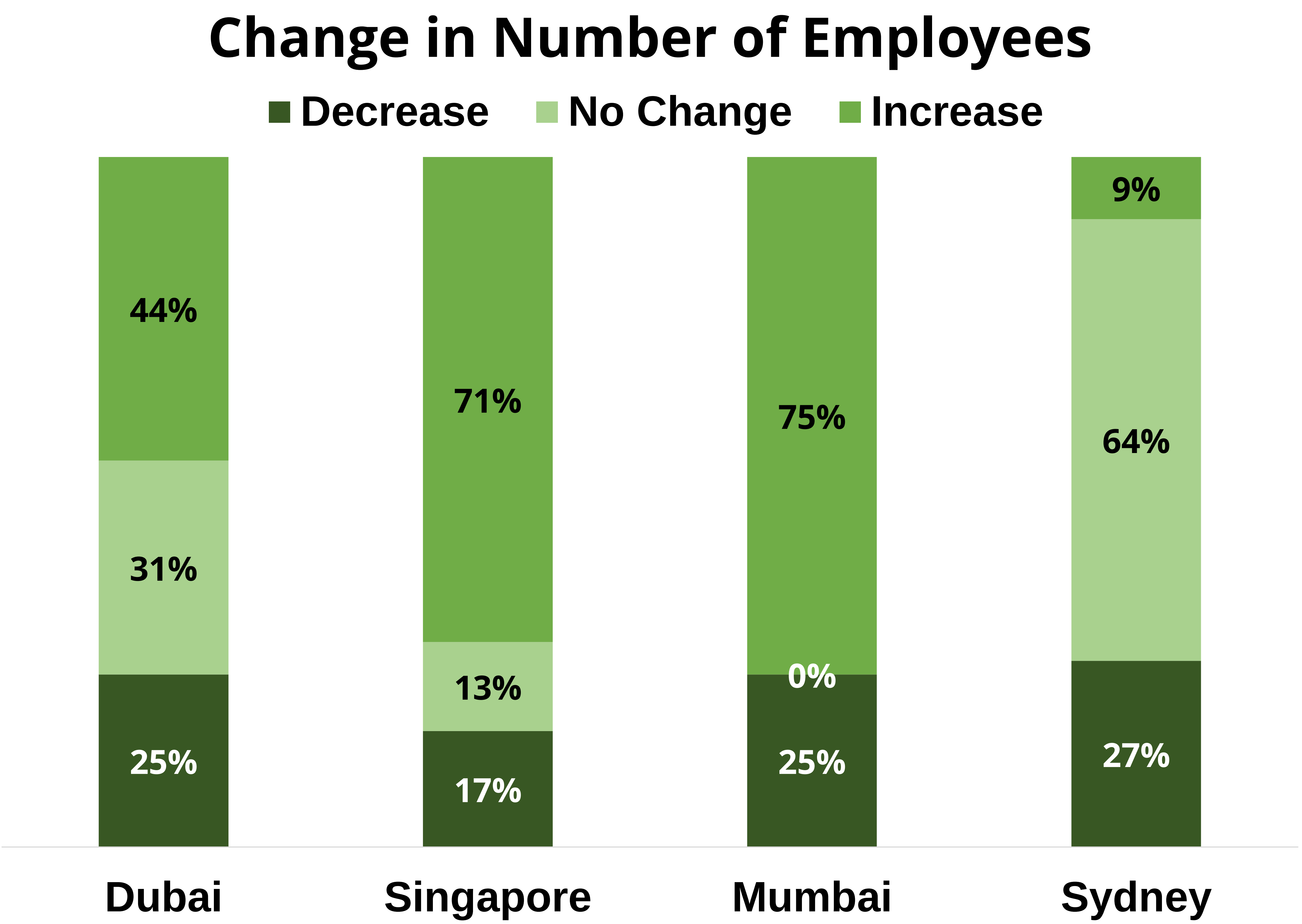




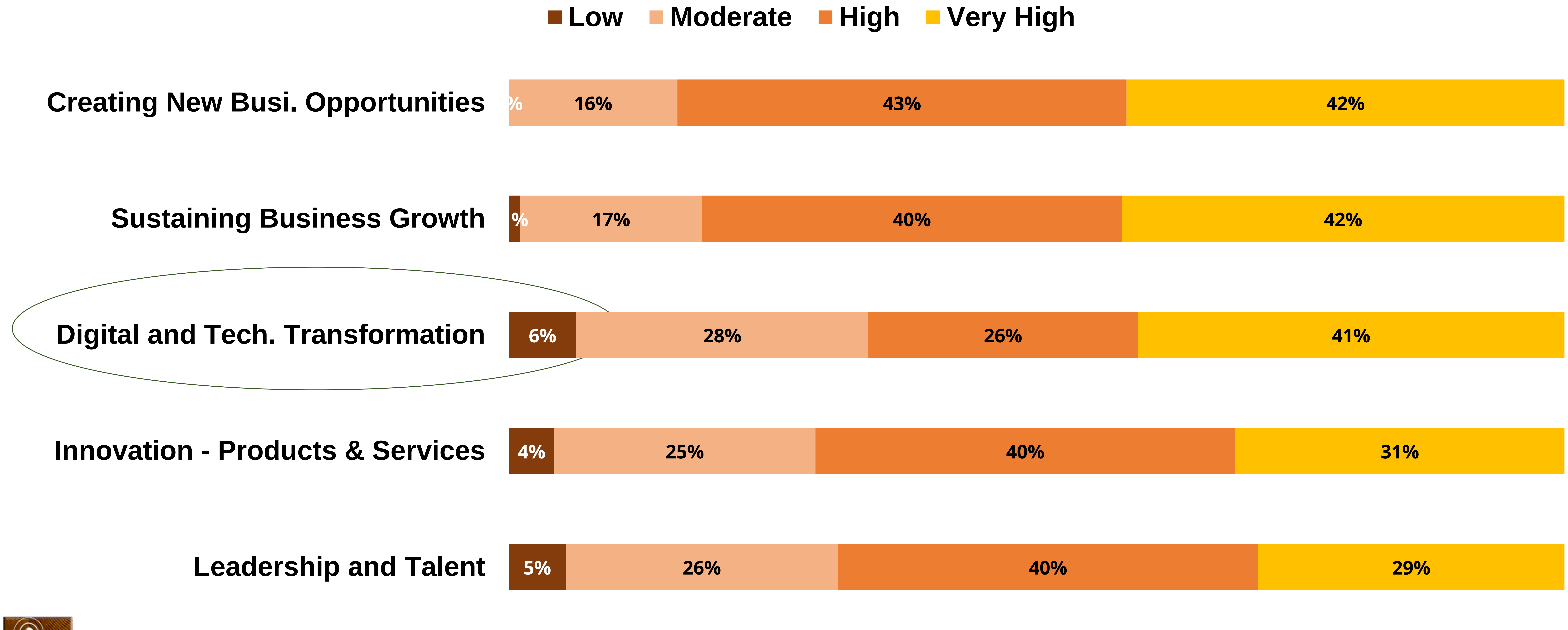
2018 ORGANISATION PERFORMANCE FORECAST

COMPARED TO 2017





TOP 5 ORGANISATIONAL PRIORITIES FOR 2018



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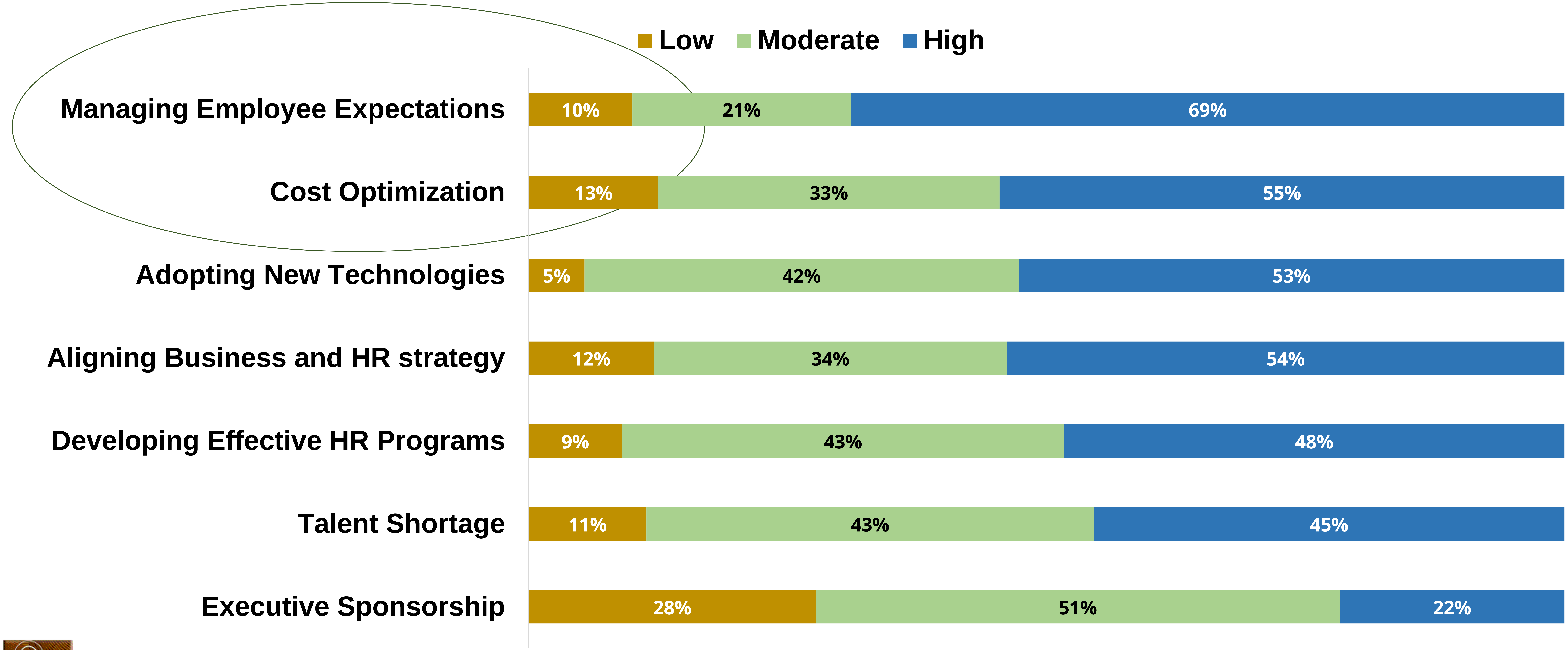
TOP 5 ORGANISATIONAL PRIORITIES FOR 2018

Key Priorities	Dubai	Singapore	Mumbai	Sydney	Overall Ranking Across Regions
Creating New Busi. Opportunities	2	1	1	1	1
Sustaining Business Growth	1		2	1	2
Digital and Tech. Transformation		2			3
Innovation - Products and Services		2			4
Leadership and Talent					5

Legend	
	High
	Moderate
	Low

CHALLENGES FACED BY HR - 2018



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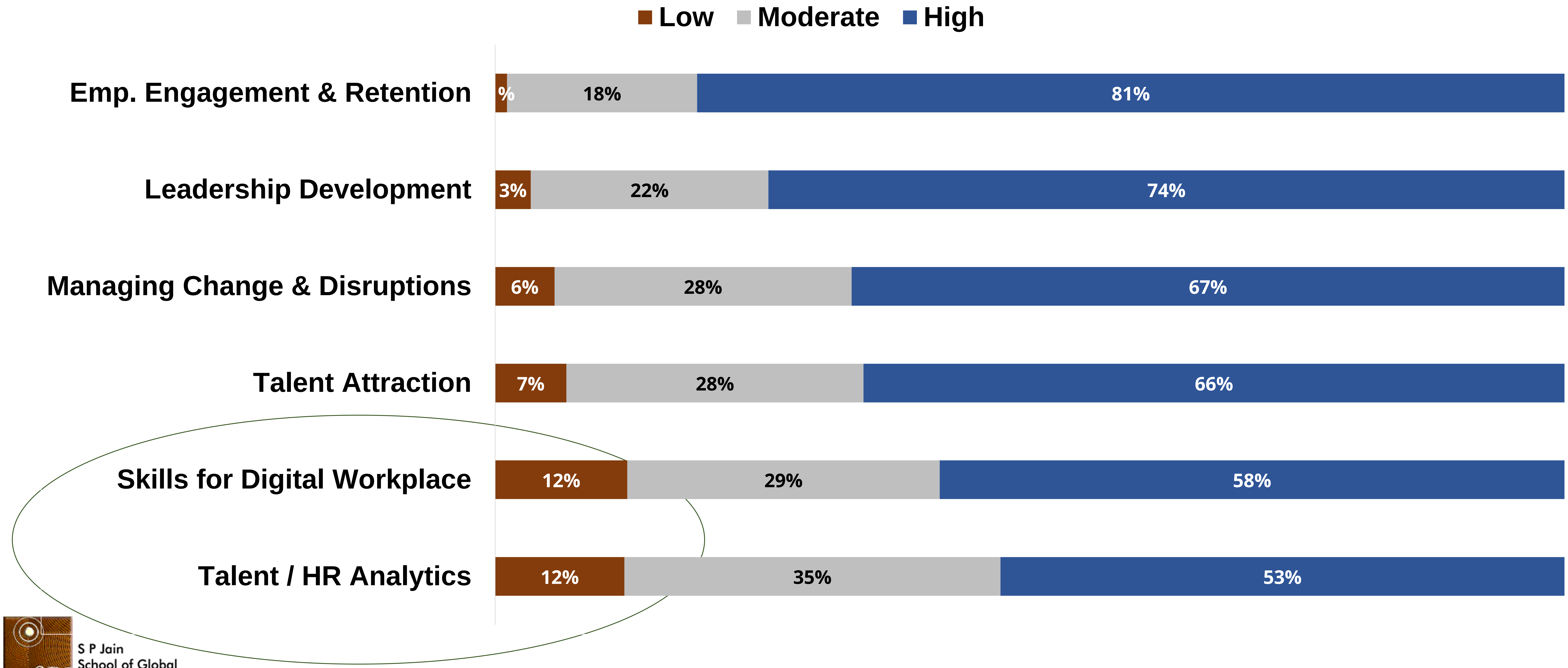
TOP STRATEGIC PRIORITIES FOR HR - 2018



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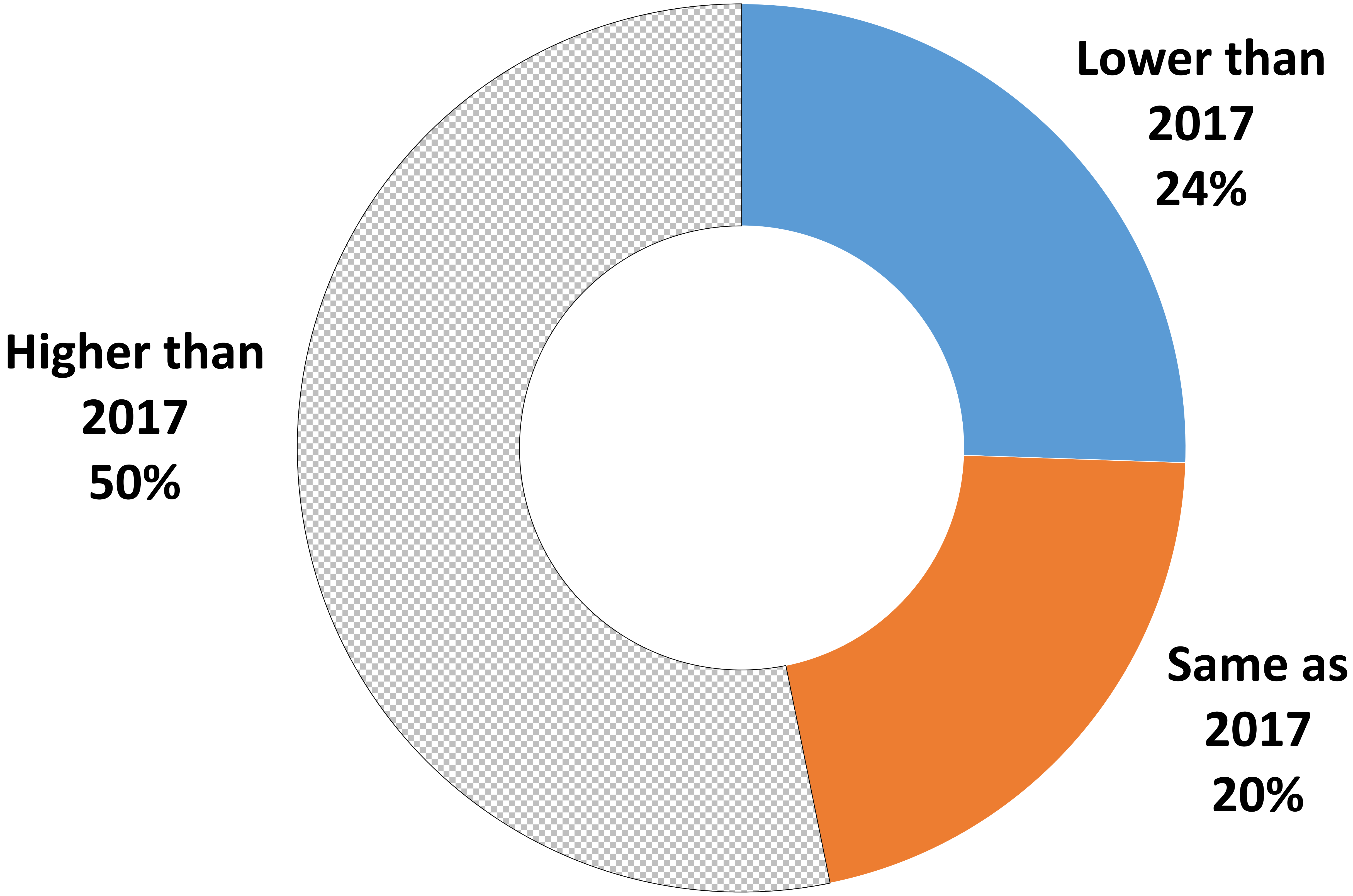
PROJECTED EMPLOYEE HEADCOUNT

FOR 2018



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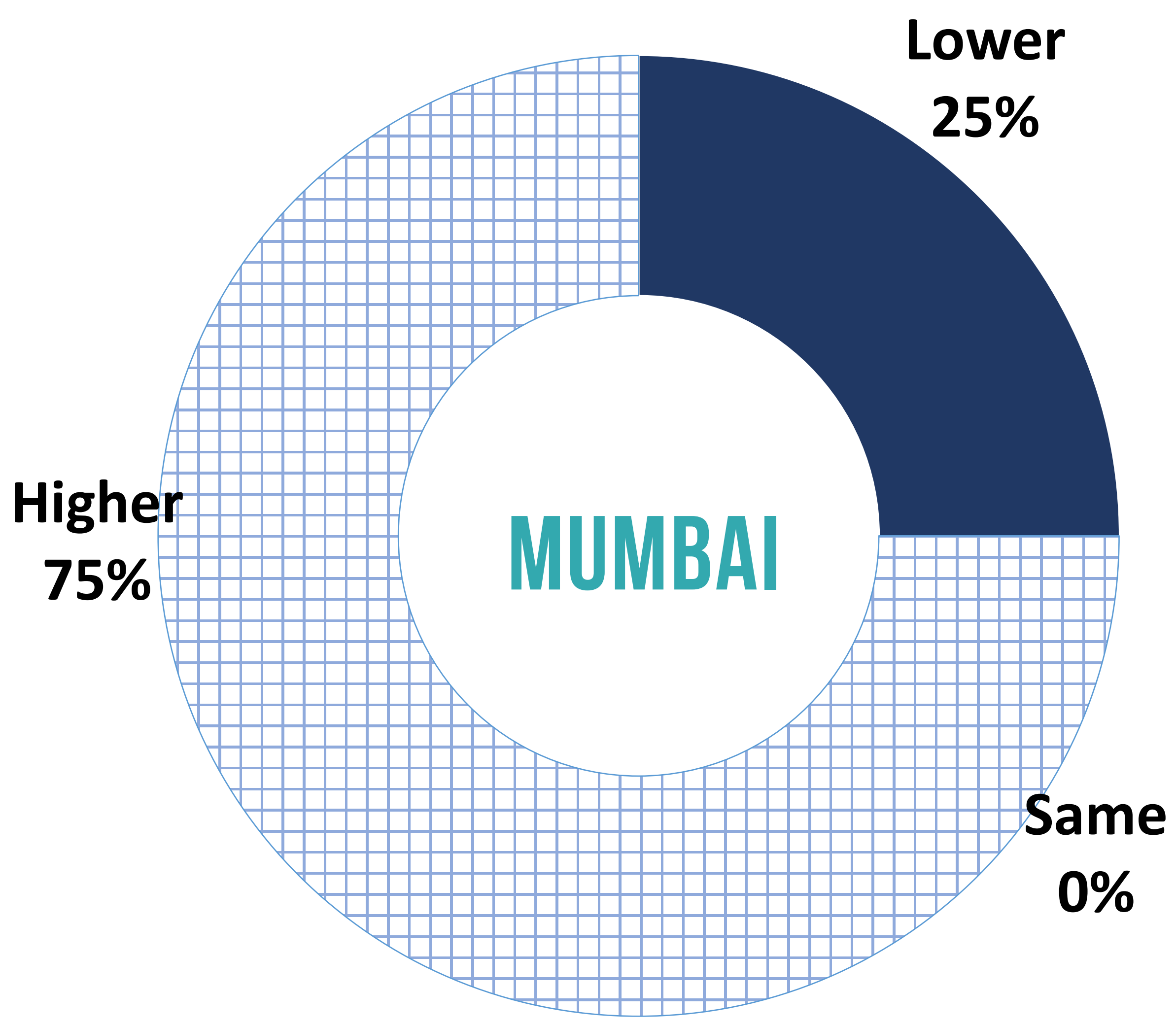
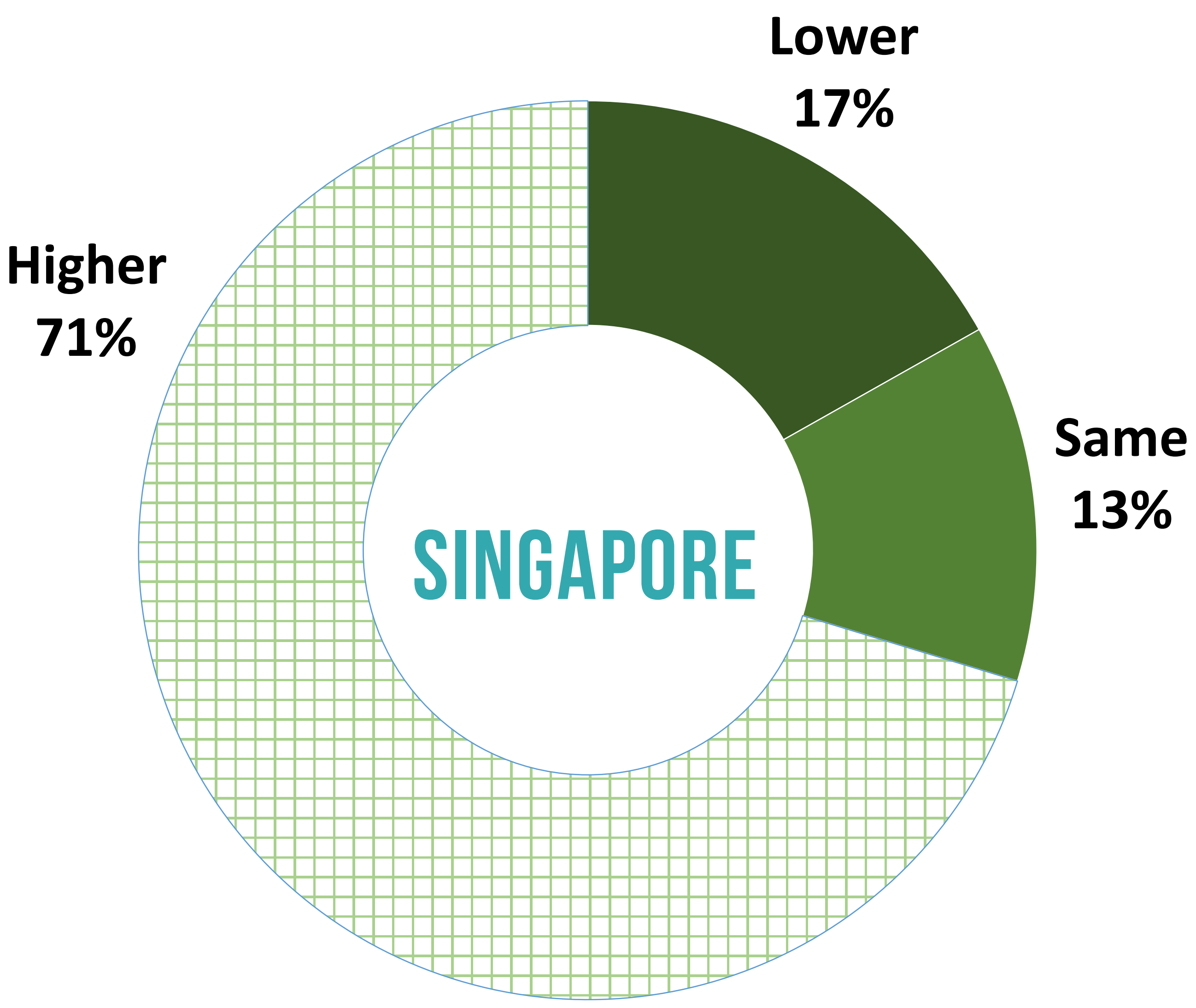
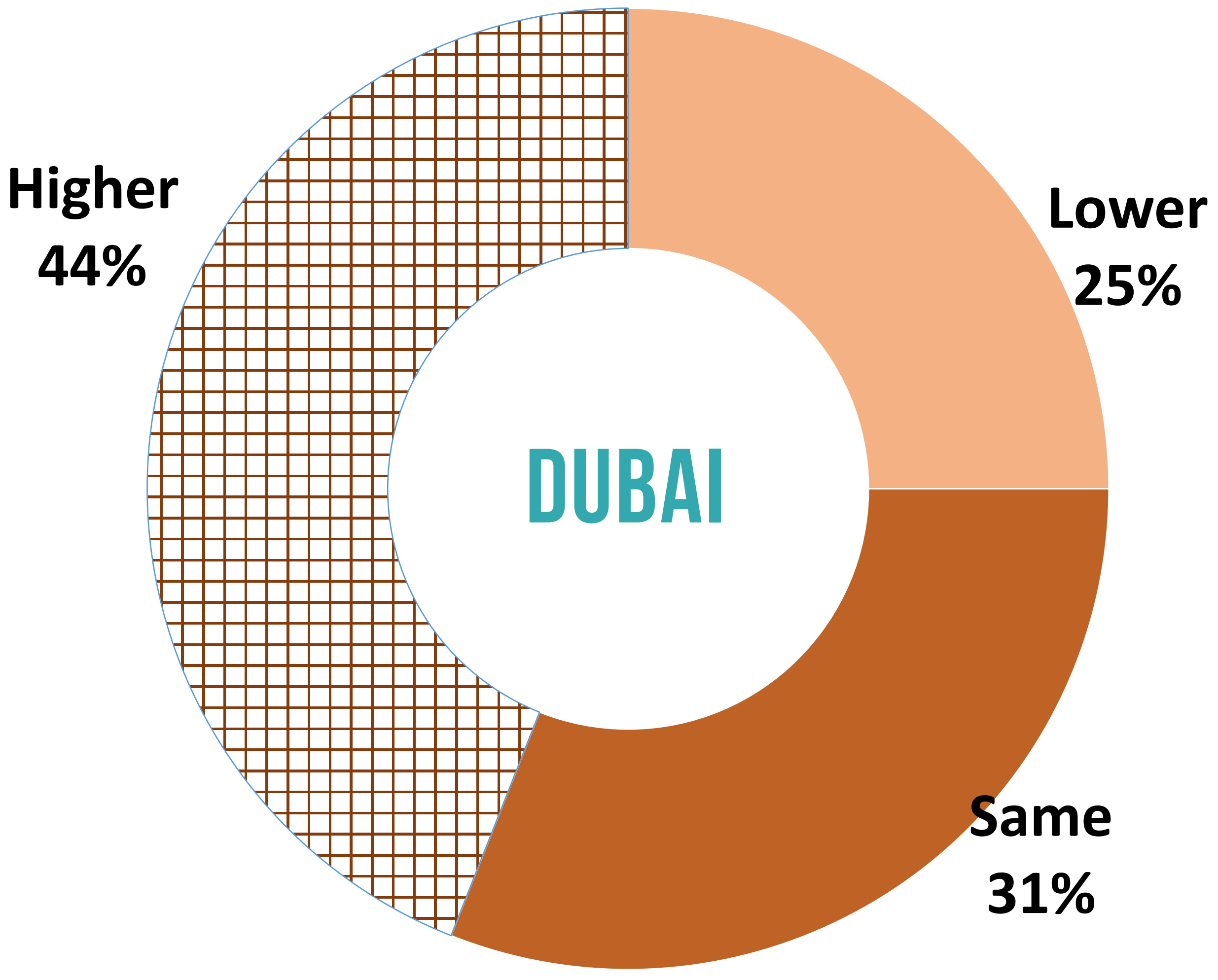
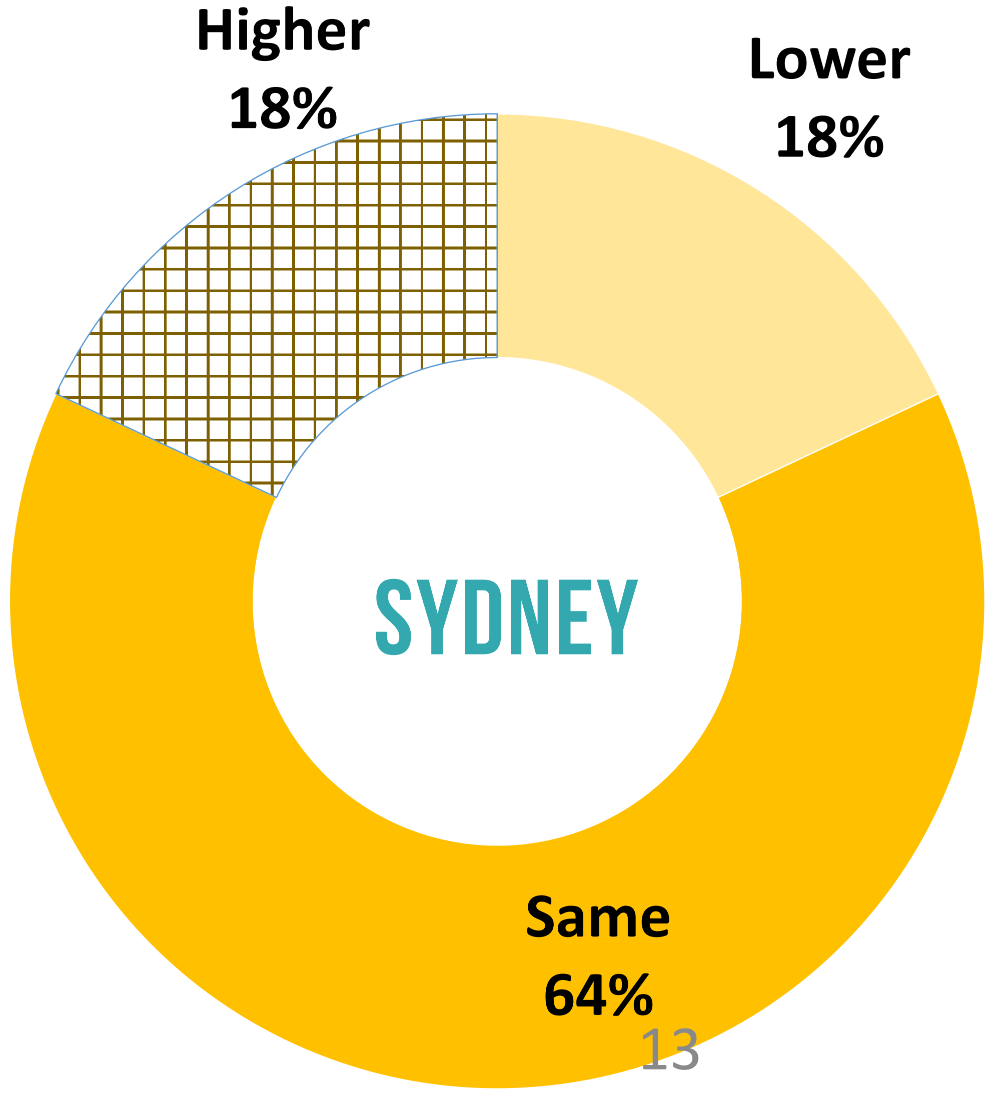
PROJECTED EMPLOYEE HEADCOUNT

PER REGION AS COMPARED TO 2017









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PART II – FUTURE OF DIGITAL ENTERPRISE

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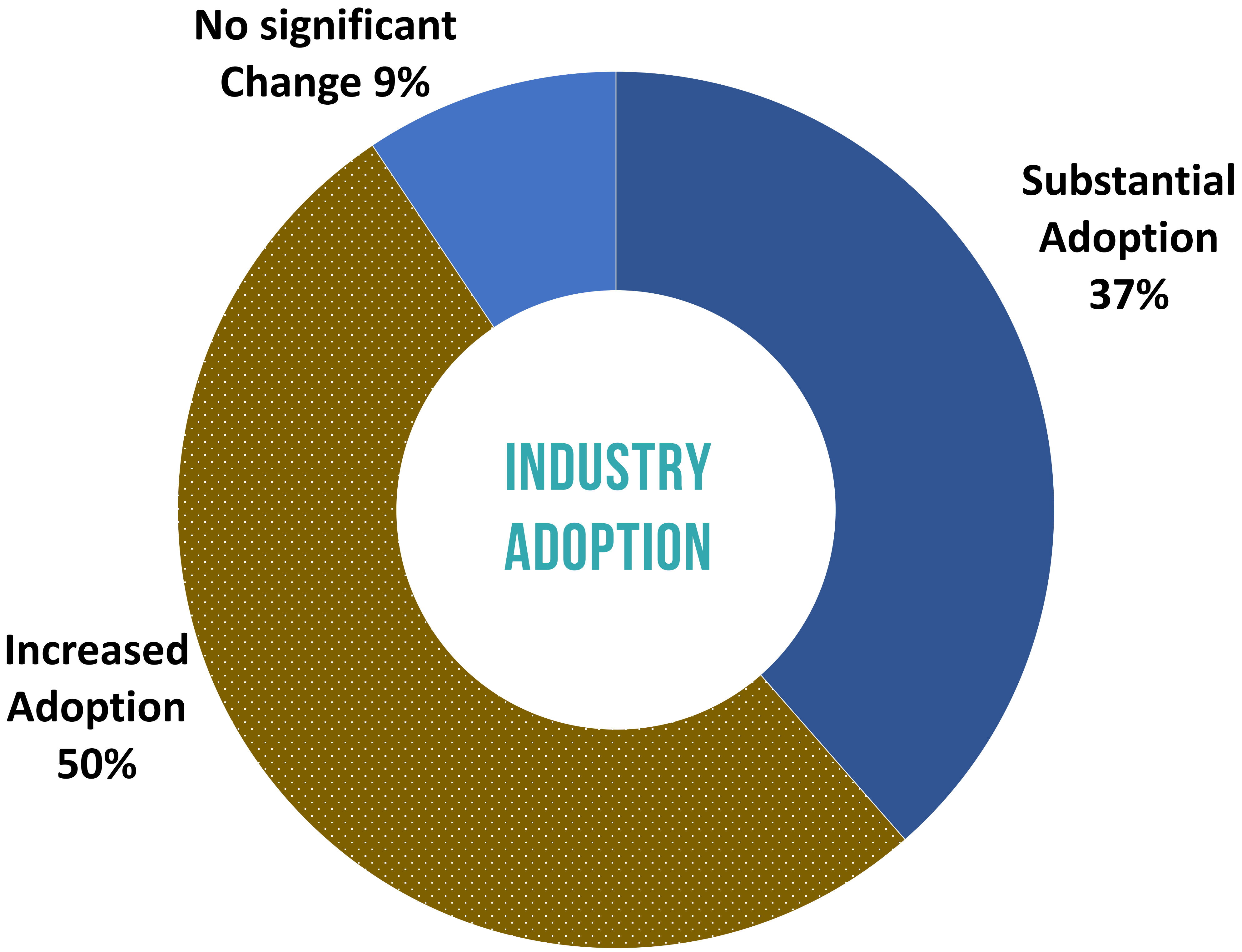
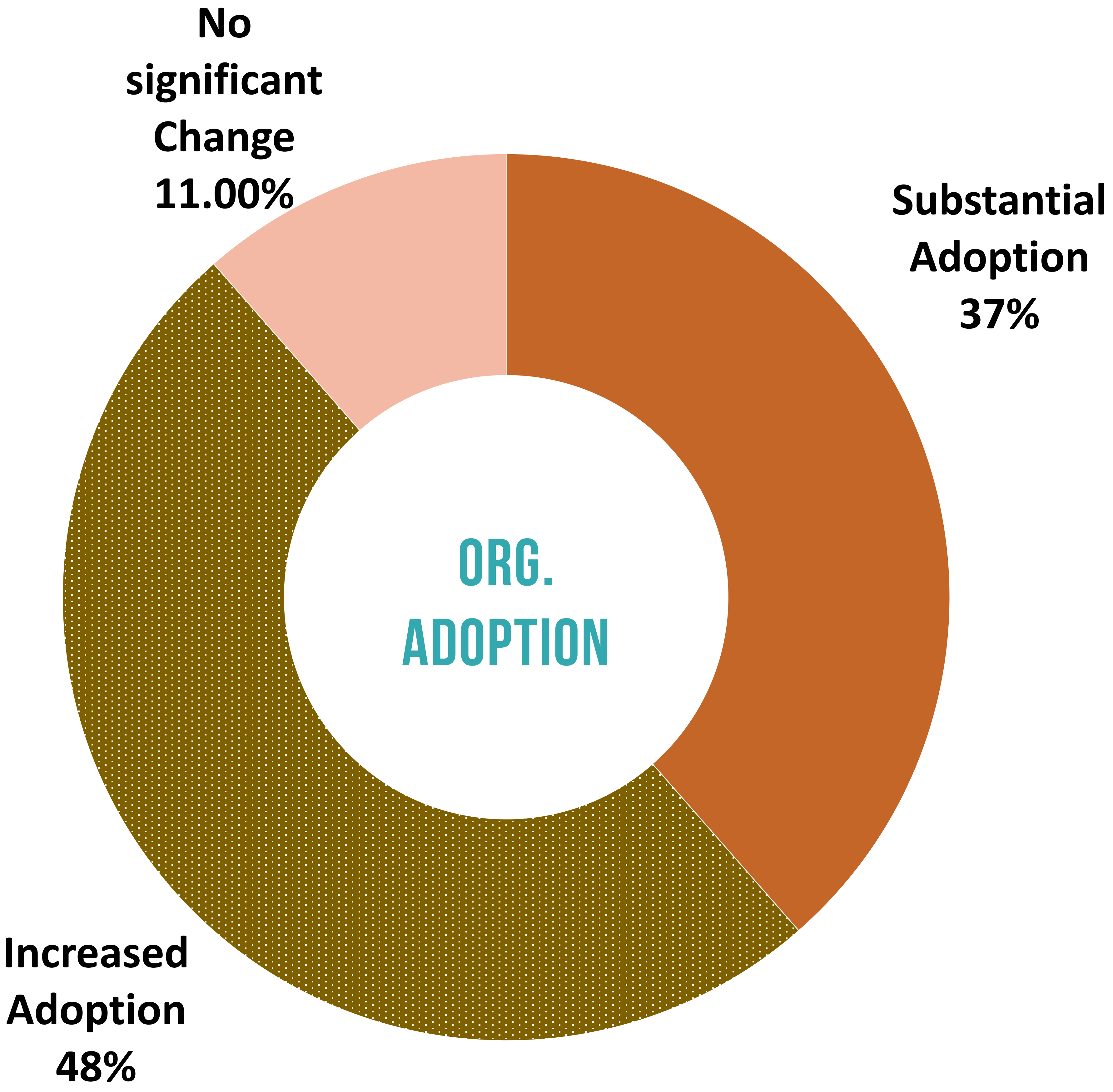
ADOPTION OF DIGITAL TECHNOLOGIES

BUILDING DIGITAL CAPABILITIES



ADOPTION BY INDUSTRY

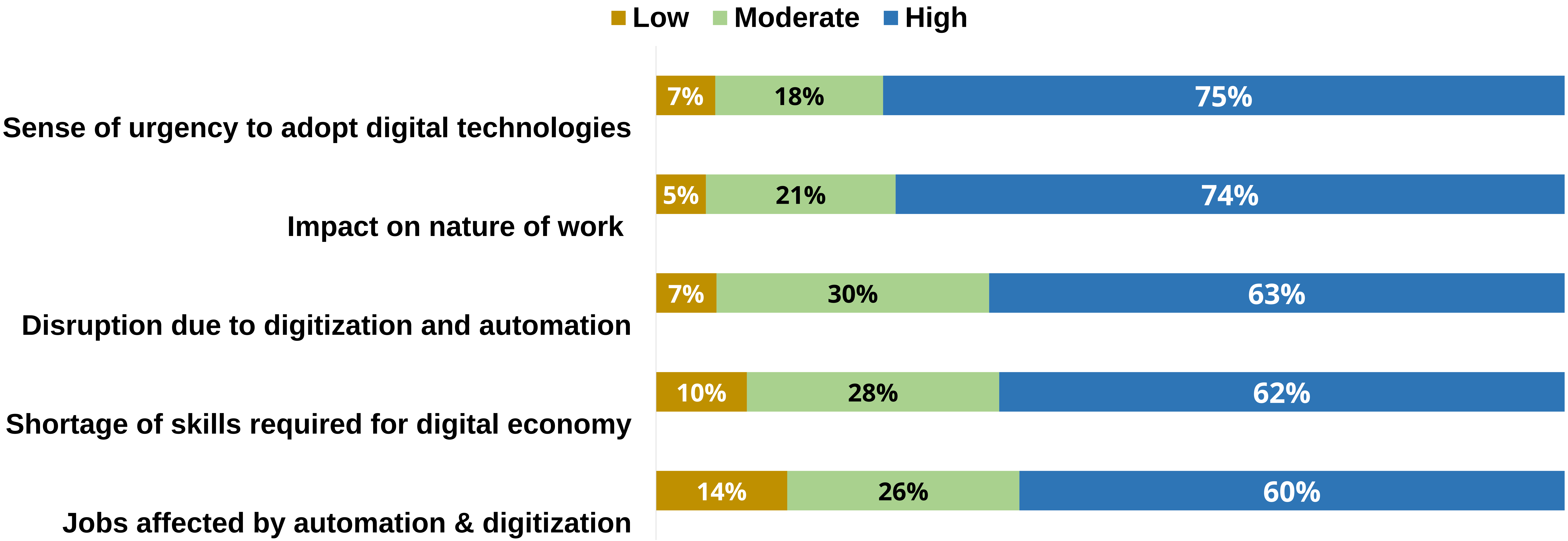


ADOPTION BY ORGANIZATIONS

ADOPTION OF DIGITAL TECHNOLOGIES

PER REGION AS COMPARED

2018 DIGITAL ENTRPISE TREND – ACROSS INDUSTRY



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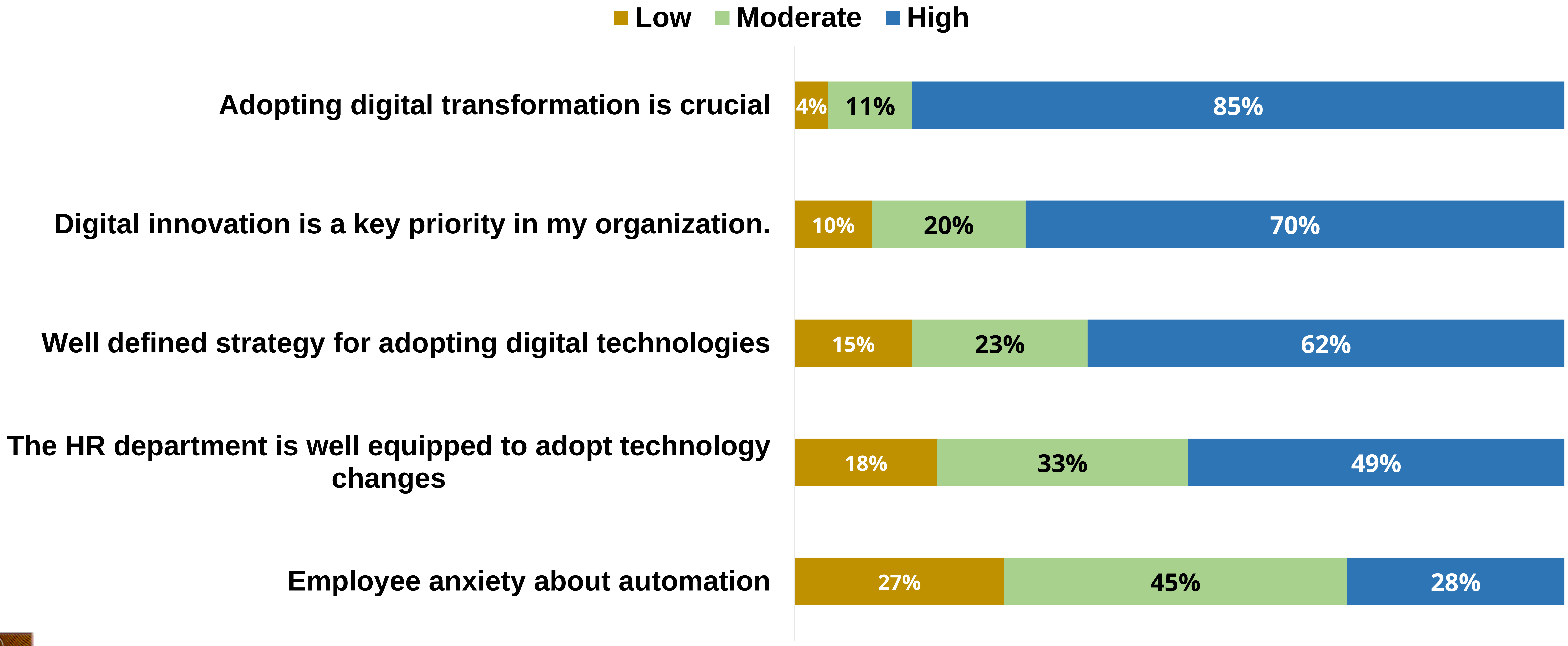
DIGITAL ENTRPISE – PERCEPTIONS



STATUS OF DIGITAL TECHNOLOGIES ADOPTION

CURRENT

1. Cyber Security
2. Mobile Computing
3. Big Data Analytics

FUTURE

1. Robotics
2. Artificial Intelligence
3. Machine Learning / Autonomous Devices

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PART III – THE HR IMPERATIVE
HUMAN AND TECHNOLOGY ENVIRONMENT

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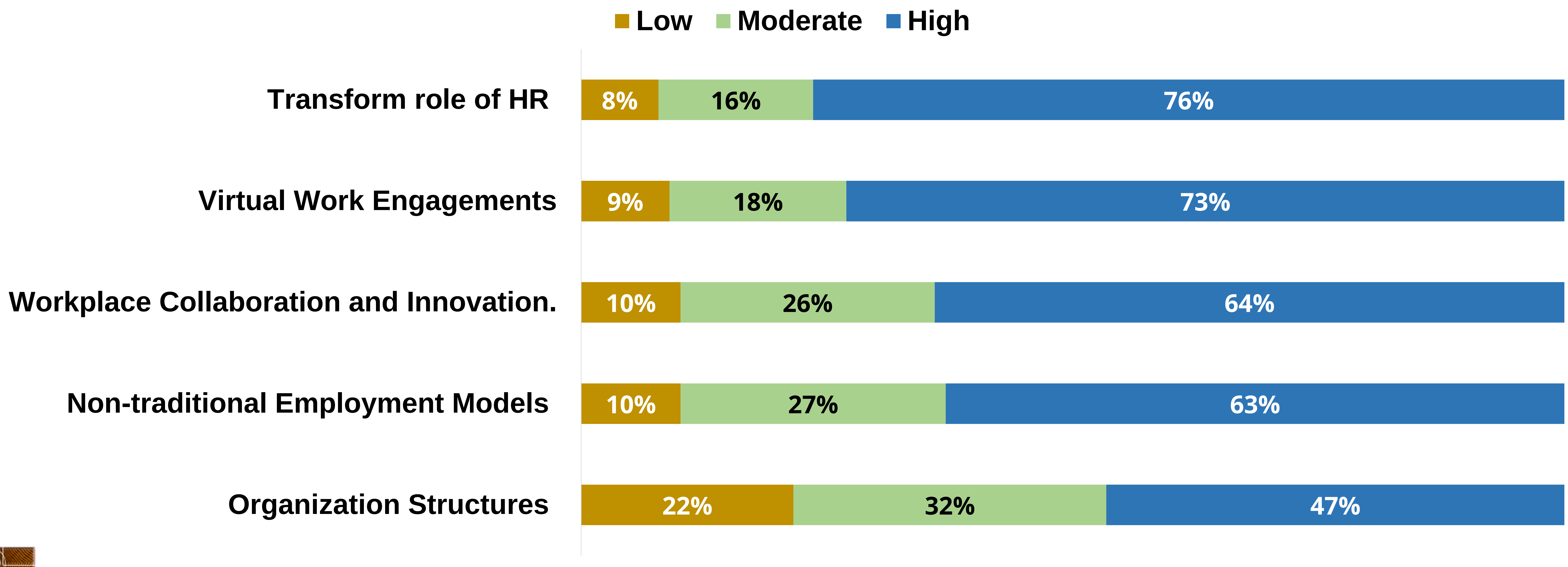
IMPACT OF DIGITAL ENTERPRISES



IMPACT OF DIGITAL TECHNOLOGIES ON DEPARTMENTS

HIGH IMPACT

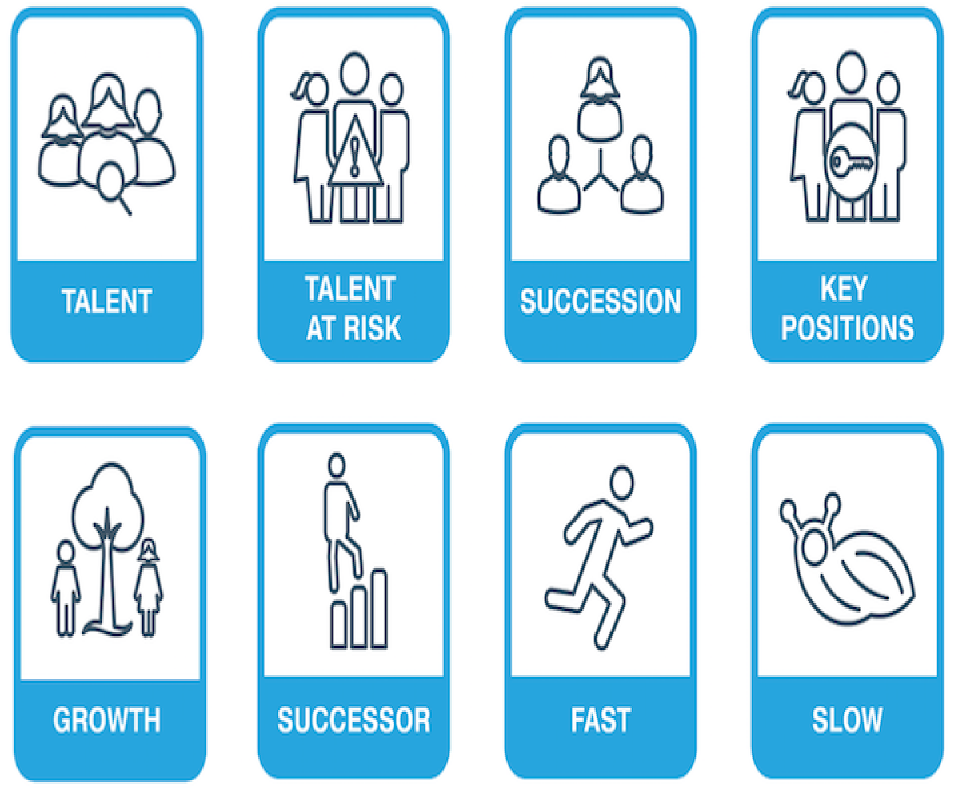
1. Information Technology
2. Marketing
3. Customer Service / Customer Care

MODERATE TO LOW IMPACT

1. Sales
2. Supply Chain Management
3. HRM

DISRUPTIONS IN HR FUNCTIONS

KEY AREAS OF TRANSFORMATION



HR ANALYTICS

L & D

HIRING

PERFORMANCE MANAGEMENT

EMPLOYEE ENGAGEMENT

PART IV – DIGITAL SKILLS & ROLE OF BUSINESS SCHOOLS

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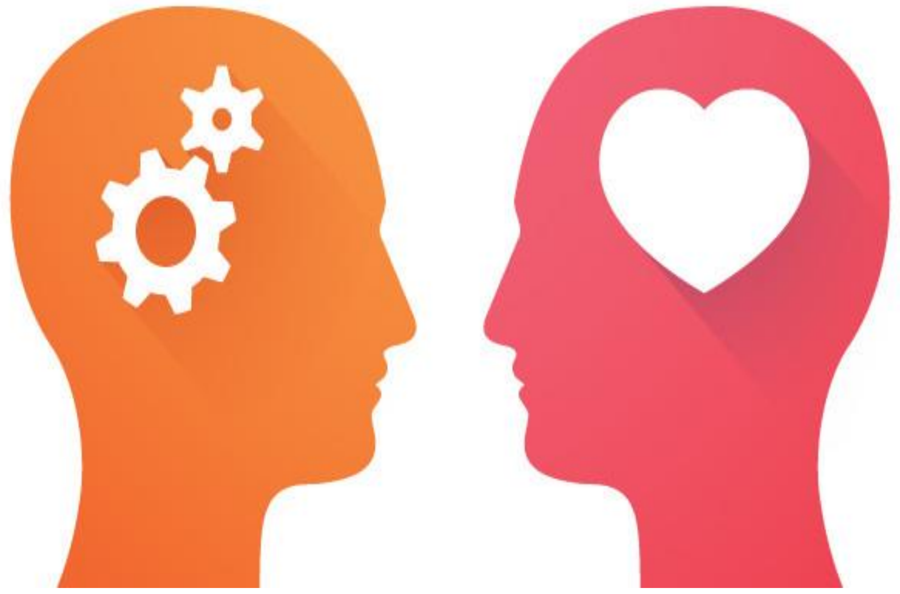
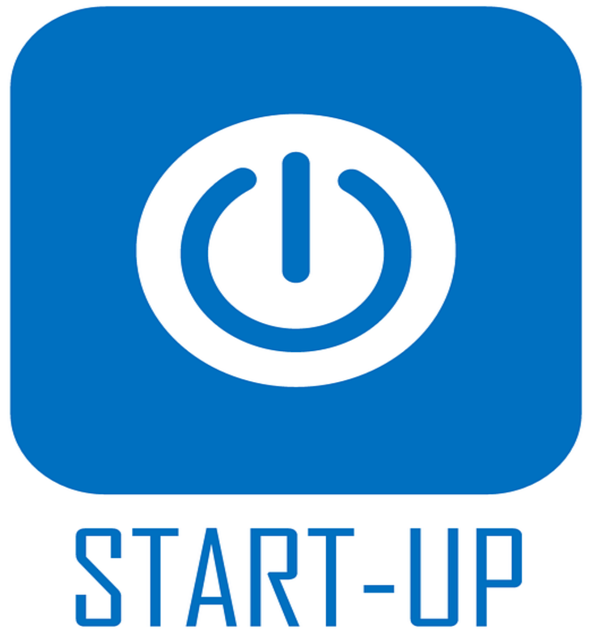
TOP SKILLS FOR DIGITAL ECONOMY

SOFT SKILLS

CHANGE MNGT.



EMOTIONAL INTELL.



ENTREPRENEURSHIP

INNOVATION

AMBIGUITY

TOP SKILLS FOR DIGITAL ECONOMY

TECHNICAL SKILLS

1 | Data Analytics / Big Data

2 | Digital Technologies

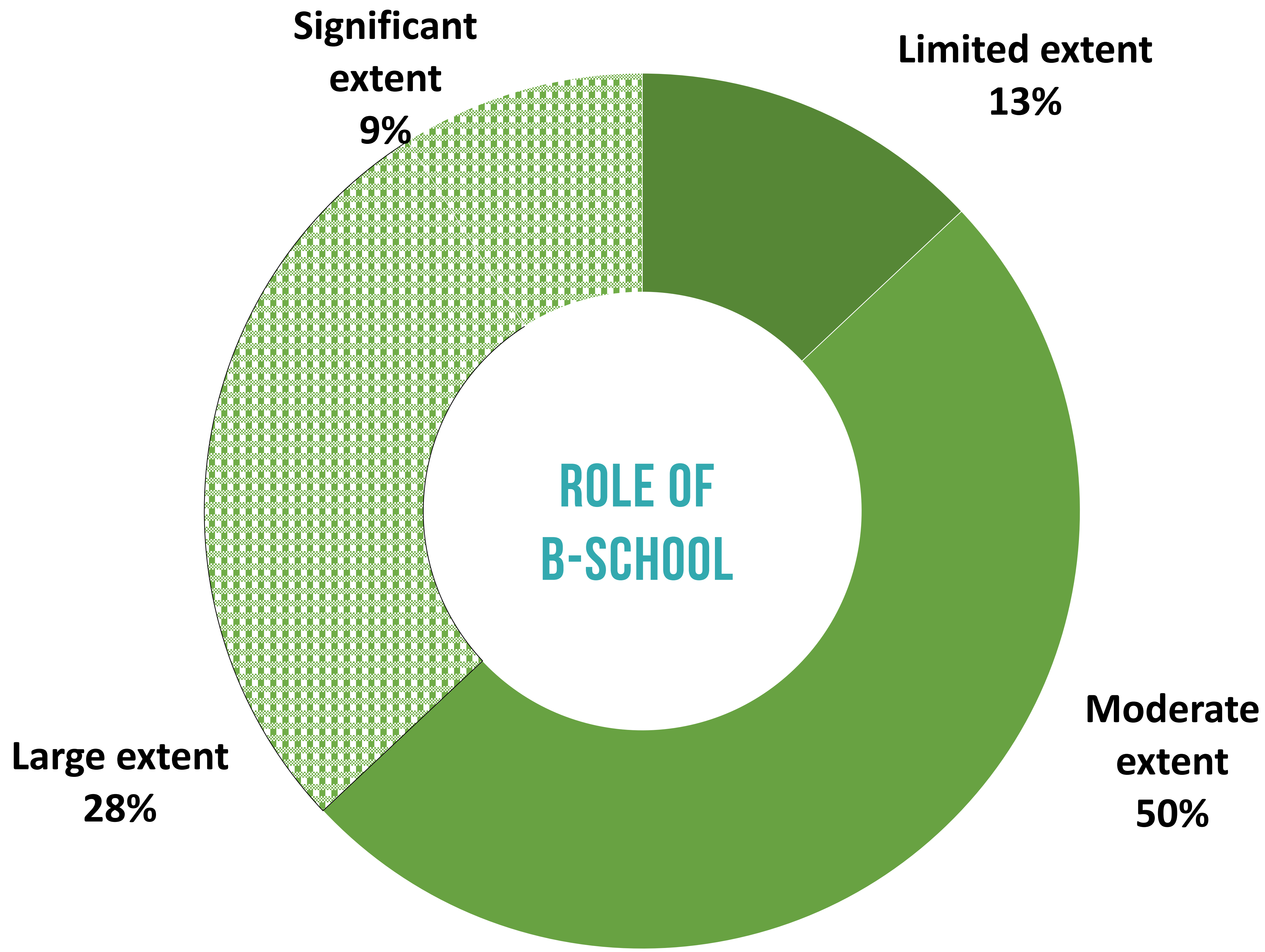
3 | Mobile Technologies

4 | Artificial Intelligence

5 | Cyber Security

THE ROLE OF BUSINESS SCHOOLS

ADDRESSING THE DIGITAL SKILLS GAP



The Extent to which Business Schools Address the Skills Gap

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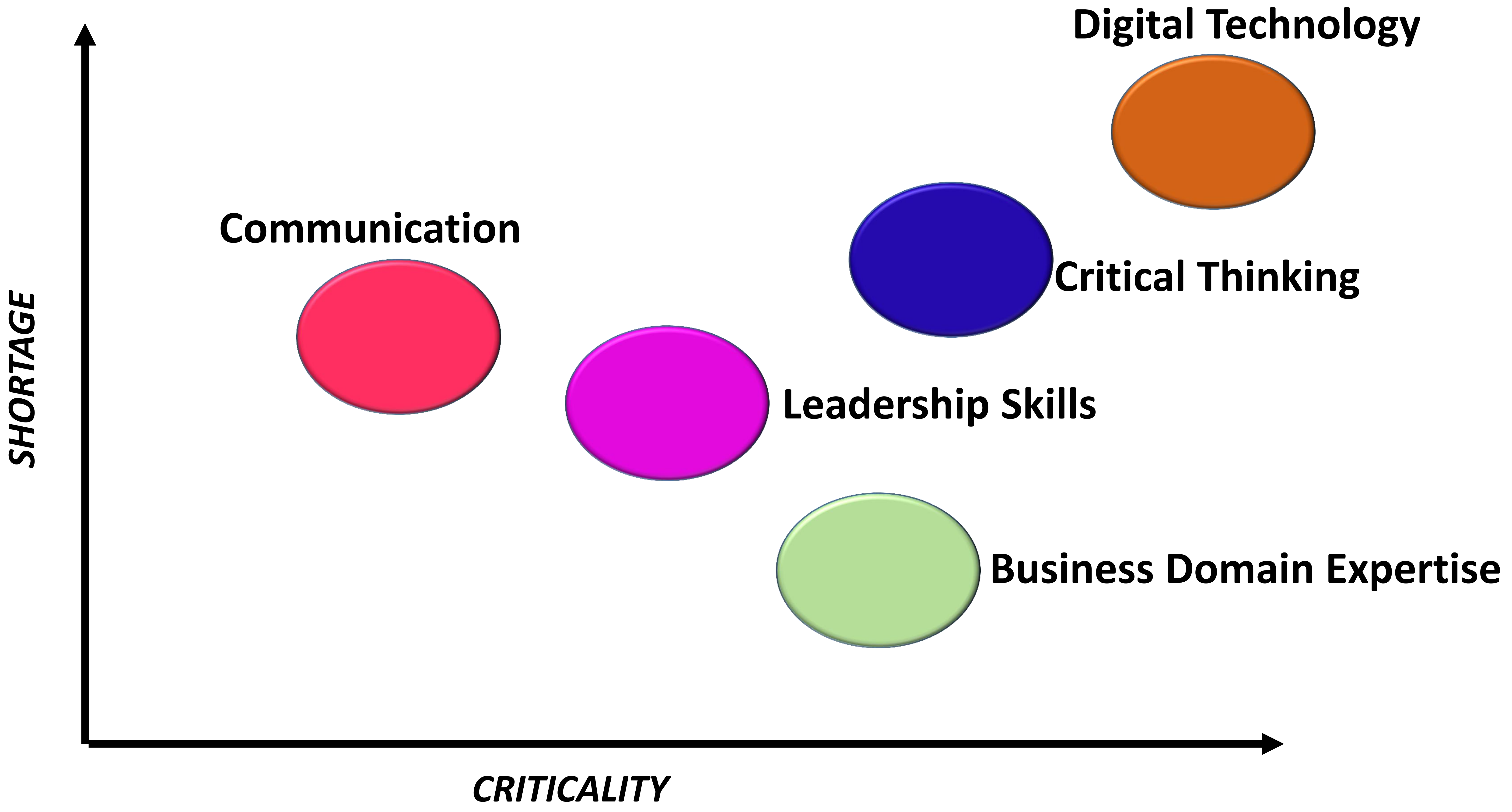
B-SCHOOL GRADUATES – SKILLS GAPS FOR DIGITAL ERA

CRITICAL VS. SHORTAGE



Q & A

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