Quicken for Mac Conversion Instructions

Quicken for Mac 2015-2016

Express Web Connect

Introduction

As *Louisiana Federal Credit Union* completes its online banking system conversion, you will need to modify your Quicken settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive. To complete these instructions, you will need your *Username and Password* for the *Louisiana Federal Credit Union* online banking website.

NOTE:

Quicken Express Web Connect accounts use the same User ID and PIN/Password as *[Financial Institution B]* website.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.

Documentation and Procedures

Task 1: Conversion Preparation

- Backup your data file. For instructions to back up your data file, choose Help menu > Search. Search for Backing Up, select Backing up data files, and follow the instructions.
- Download the latest Quicken Update. For instructions to download an update, choose Help menu > Search. Search for *Updates*, select "Check for Updates," and follow the instructions.

Task 2: Deactivate Accounts at Louisiana Federal Credit Union on or after 10/4/2016

- 1. Select your account under the **Accounts** list on the left side.
- 2. Choose Accounts menu > Settings.
- 3. Select Troubleshooting > Deactivate Downloads.
- 4. Repeat steps for each account at Louisiana Federal Credit Union.

Task 3: Reactivate Your Account(s) at Louisiana Federal Credit Union on or after 10/11/2016

- 1. Select your account under the **Accounts** list on the left side.
- 2. Choose **Accounts** menu > **Settings**.
- 3. Select Set up transaction download.
- 4. Enter *Louisiana Federal Credit Union* in the **Search** field, select the name in the **Results** list and click **Continue**.
- 5. Enter your User Id and Password and click Continue.
- 6. If the bank requires extra information, enter it to continue.

NOTE: Select "Express Web Connect" or "Quicken Connect" for the "Connection Type" if prompted.

7. In the "Accounts Found" screen, ensure you associate each new account to the appropriate account already listed in Quicken. Under the Action column, select "Link" to pick your existing account.

IMPORTANT: Do **NOT** select "**ADD**" under the action column.

8. Select Finish.

Thank you for making these important changes!