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EMPOWER**ONLINE**

AGENDA

Main Agenda
(Agenda subject to change)

Session	Synopsis	Presenters
10:00 – 10:15 (LIVE) **Welcome and Introduction**		**Mike Beech** Marketing and Product Management Director, Tribal **Mark Pickett** CEO, Tribal **Mark Wilson** COO, Tribal
10:15 – 11:00 (LIVE) **The new normal for HE?**	What do Universities and HE leaders now think about 'the new normal'? What will the experiences of today mean to how we work, teach and learn tomorrow? Our panel will discuss the many current issues and how they might shape student recruitment, study methods, course structures, fees and life in Higher Education in the UK and beyond.	**Jon Baldwin** Managing Director for Higher Education, Jisc **Smita Jamdar** Partner and Head of Education, Shakespeare Martineau Birmingham **Nannette Ripmeester** Director Client Services for Europe and North America, i-graduate **Douglas Blackstock** Chief Executive, QAA **Megan McFarlane** Head of Engagement & Conversion, International Office, The University of Aberdeen
11:00 – 11:15	*Comfort break*	
11:15 – 12:00 (LIVE) **Tribal Edge Platform**	Discover how Edge is a platform that is not only incredibly easy to use but is also designed from the ground up to power the future of education. See our roadmap for the future and take a first look at the Tribal Admissions solution.	**Mike Beech** Marketing and Product Management Director, Tribal **Mike Cope** CTO, Tribal

Main Agenda - continued

12:00 – 12:30   *Lunch break*

Session	Synopsis	Presenters
12:30 – 13:15 (LIVE) **The Big Interview: Smita Jamdar**	Smita answers your questions on the big issues facing students in Higher Education today. The topics are up for discussion are in your hands but expect to hear about the challenges of online vs onsite learning; support, welfare and interventions; attainment and employability; and the rights of the student – all against the new reality we all face.	**Smita Jamdar** Partner and Head of Education, Shakespeare Martineau Birmingham
15:00 – 15:45 (LIVE) **Where next for EdTech?**	Where indeed? Eric will share insight from his unique position of being deeply rooted in UK Higher Education but based in Florida, U.S.. Throughout his career, Eric has been advising the sector on future technologies and the strategies needed for successful adoption. Have these current times have led to an acceleration in the development of EdTech or are we merely using existing technologies in new ways? Find out more in this session.	**Eric Stoller** *hosted by* **Mark Wilson** COO, Tribal
15:45 – 16:00 (LIVE) **Empower Online Wrap-up**	Mike Beech and Mark Wilson return to summarise and wrap-up the day and to bring the main presentations and sessions to a close.	**Mike Beech** Marketing and Product Management Director, Tribal **Mark Wilson** COO, Tribal

16:00 – 16:15   *Short break*

Main Agenda - continued

Session	Synopsis	Presenters
16:15 – 17:00 (LIVE) **Tribal Edge Q&A**	Live Q&A for anyone keen to stay with us! We answer questions on Tribal Edge collated through-out the day and will also be happy to take a few live questions too.	**Mike Beech** Marketing and Product Management Director, Tribal **Richard Quine** Head of Product Management, Tribal **Faron Collier** Senior Product Manager, Tribal **Chris Beurich** Director of Development - Tribal Edge, Tribal

13:15 - 15:00
SITS:Vision Breakout Sessions

On-Demand - 30 minutes each

Session	Synopsis	Who should attend?	Presenters
Panintelligence charting – a view of interactive assessment data for students	The University of Reading has recently completed a major project to deliver electronic management of assessment via SITS. A vital aim of the project was to display assessment information to students to help them understand their progress, ideally via a graphical display which would promote engagement with the data. We wanted a sophisticated and interactive tool, which would be sustainable – beyond what we could achieve with MS Reports. We have therefore worked with Tribal consultants to build charts and graphs, using the Panintelligence software, and the Unity data warehouse. Our new Student Progress Dashboard has been launched successfully to students, with positive feedback. This session will outline some of the challenges of the project, provide a live demo of the results and suggest future uses for the functionality.	Delegates interested in understanding how to display assessment information to students via Panintelligence.	**Rachel Crabtree** Head of Student Information Systems, University of Reading

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Session	Synopsis	Who should attend?	Presenters
Marking it Count: The impact of a new assessment analytics dashboard on the student experience and behaviours	Encouraging students to self-reflect on their progress over time and providing detailed performance data to academic tutors involved in student support is increasingly essential for retention and attainment. This session will offer a live demonstration of the University of Reading's new Student Progress Dashboard, which presents a series of screens visualising individual student attainment data. It displays how much summative assessment students have completed, what their progress looks like in a series of graphics and how this attainment compares to goals students can (optionally) set for themselves. The session outlines usage rates and shares the results of an extensive survey exploring the student reaction to the Dashboard. The presentation will share user understanding and engagement with Dashboard functionality, emotional and behavioural responses to the data presented, additional requirements from the student body and overall impact on the student assessment experience.	Delegates interested in understanding how students responded to seeing individual student attainment data and self-reflecting on their progress.	**Emma Mayhew** Professor and Academic Director, University of Reading
Implementing a new SITS Academic Model	Aston University embarked on a significant project in 2018 to implement a new SITS Academic Model. Inspired by other institutions and to address challenges in capturing programme and student data, this presentation will tell the story of what we did, how we did it, and what we have learnt. The presentation will go into detail on the running of the project, the creation of the new academic model, the implementation of the academic model and various new e:vision process, and finally the benefits and opportunities that have arisen. Many challenges were faced, which will be touched upon, and the presentation will aim to provide technical insight to the project but also focus on the resource, politics and change.	Delegates interested in implementing a new SITS Academic Model.	**Richard Block** Corporate Student Systems Team manager, Aston University

Session	Synopsis	Who should attend?	Presenters
Monitoring and Improvements of performance for our UG/PG Admissions in e:Vision	Our UG and PG Admissions modules were written half a decade ago, when our business people, technical people and the whole SITS community, we're still learning how to get the best out of the SITS platform for the web application. Over the years, these Admissions modules have drifted further and further away from known useful approaches to working with the modern web application development and SITS e:Vision improvement. Our users started raising an issue that the performance of our Admissions modules was unsatisfactory, impacting on their ability to process applications to the stated deadlines. During this session, we will explain how we have measured and tackled the performance issues raised by our users. We will also discuss how we have reduced our technical debt by adopting a modern progressive web application framework Vue.js within e:Vision. This session showcases how we have measured and continue to monitor our e:Vision performance using automated performance tests running on the Raspberry Pi's across various locations of the university. The session will explain how we have improved the performance of our UG/PG Admissions e:Vision modules by adopting a progressive web application framework (Vue.js).	Technical staff interested in improving performance of UG/PG Admissions using e:Vision using a progressive web application framework.	**Tomasz Pogoda** Analyst developer, The University of Edinburgh

Session	Synopsis	Who should attend?	Presenters
Transparency return solution in SITS	In 2019 the Office for Students introduced a new Transparency return which requires institutions to submit information regarding UK domiciled applicants, numbers of offers made and accepted and the overall level of award attained on completion of courses within the context of their social background. This presentation will showcase the new OfS Transparency solution that Tribal have implemented into SITS version 10.0 and made available via a software update. As part of the session, we will cover: ▪ An introduction to the OfS Transparency return ▪ An overview of the module ▪ An overview and worked example of running the process After attending this presentation, you will have a general understanding of the return and know how to set up and run this return within the new SITS module.	Delegates interested in learning more about the Transparency return and how this has been implemented in SITS 10.0.	**Josh Hawkins** QA Analyst, Tribal
Curriculum Proposals and Approvals one year on	A look at what has been added to curriculum manager since it launched in 2019.	Delegates interested in curriculum management.	**Graham Angus** Product Manager, Tribal and **Chris Beurich** Director of Development - Tribal Edge, Tribal

Session	Synopsis	Who should attend?	Presenters
SITS Statutory Modules – Advancements you may have missed.	It has been a busy year for the SITS Global Statutory team! Working on two data transformation programmes side by side in addition to our usual work has provided ample opportunity to advance the technical capability of SITS statutory reporting modules. If this area is new to you or something you have worked in for a while, please join us for an insight into the functionality that underpins these new modules. Learn how they could benefit everyone as well as recommendations on areas of best practice or consistency that would make your life more comfortable in the ever more critical area of data collection.	Delegates interested in understanding the data transformation and technical enhancements made to the statutory reporting in SITS.	**Steve Chambers** Delivery Lead, Tribal
e:Vision Cybersecurity	All websites are the target of automated attacks from bots, scanning for weaknesses, such as unpatched servers or vulnerable software. Some institutions have also been targeted by malicious users who have attempted to circumvent security measures and gain access to restricted information. In this session, we will look at some of the attack vectors used, and how e:Vision can be configured to guard against or mitigate them.	Technical staff interested in configuring e:Vision to guard against cyber-attack.	**Rik Lewis** Professional Services Consultant, Tribal
SITS System Tools in Action: Power BI Dashboard	This breakout session will demonstrate SITS system tools in action. We will walk through the SITS configuration and the tools used to embed Power BI Dashboards and Reports within e:Vision. Even if you are not interested in this specific use case, you may find value, and inspiration, in seeing the SITS System Tools in action.	Delegates who are used to solving problems with SITS System Tools.	**Steve Marshall** Senior QA Analyst, Tribal

Session	Synopsis	Who should attend?	Presenters
Student Data Records Management: A refresher on archiving & student maintenance in SITS	In 2018 SITS gained a lot of enhancements to Student archiving and data management. Join us for a refresher on this functionality and gain an insight into what tools are available to make your work in this space more comfortable.	Delegates interested in data archiving and management.	**Leigh Sampson** Senior QA Analyst, Tribal
Student Records Templates you may have missed	An overview of the student records templates available in e:Vision to help streamline processes and improve the student experience. The session will include a brief demo of the following student records templates: ▪ Student Enrolment ▪ Student Management ▪ Extenuating Circumstances ▪ Graduation Student Reply to Invite	The session will include a little bit about what is going on 'under the bonnet' but does not require advanced technical knowledge of the SITS system. The focus will be on process and targeted at Student Records Officers.	**Simon Croll** Professional Services Consultant, Tribal
System Tools – Things you do not want to miss!	This session will focus on a few great changes that may have gone under the radar. A usual favourite of the annual conference, we aim to show you new additions to Tasking, Vistas and SRL, as part of the growing functionality within the System Tools family. We hope you leave excited, with a good idea of what we have done to improve your product. Indeed a session you will not want to miss!	Delegates interested in new additions to Tasking, Vistas and SRLs.	**Susie Roberts** Senior QA Analyst, Tribal
Multi-Factor Authentication for SITS e:Vision and Client	Multi-factor authentication can drastically reduce the incidence of identity theft because the victim's password would no longer be enough to give a thief permanent access to information. In this session, we will take a look at setting up multi-factor authentication for SITS e:Vision and Client.	Delegates who are used configuring the SITS application	**Steve Marshall** Senior QA Analyst, Tribal

13:15 - 15:00
Edge Breakout Sessions

On Demand - 30 minutes each

Session	Synopsis	Who should attend?	Presenters
The Tribal Edge platform: Empowering your journey to a cloud-native SIS	What is Tribal Edge, and why is it important? Learn how our ground-breaking platform is changing the future of student information systems. Discover what this means for SITS, and how it will affect your institution. Explore aspects of technical readiness and the switch from direct database access to open APIs. Learn about our Early Access programme and why now is the time to act.	Senior managers and IT leadership wanting to understand the impact of Edge on their institution and needing to plan for the future.	**Richard Quine** Head of Product Managent, Tribal **Faron Collier** Senior Product Manager, Tribal **Chris Beurich** Director of Development, Tribal
Supporting your journey to a cloud-native SIS	Discover the Edge Readiness Service and how Tribal supports your journey to a cloud-native SIS. Learn how we make SITS 'Edge ready' through detailed audits of your data and processes alongside the implementation of Blueprints as we guide you on your transformative journey.	Anyone responsible for managing SITS today that needs to understand how to get ready for the business move to Edge	**Neil Hynd** Customer Success Director - Higher Education, Tribal

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Session	Synopsis	Who should attend?	Presenters
Onboarding with Tribal Edge	Learn how to bring Edge to the operational mainstream as we explore staff training, student adoption and how to effectively manage continuous software updates as part of retraining for the Azure technology stack.	SITS application support staff that want to know how Edge will be different on a day-to-day basis, and how they can ready their users for the change.	**Graham Angus** Product Manager, Tribal **Chris Beurich** Director of Development, Tribal
Student Marketing and Recruitment	Find out how our Student Marketing and Recruitment solution combines as part of Edge to deliver a fully integrated marketing, recruitment, and admissions solution.	Delegates involved in the marketing and recruitment of new students	**John Drew** Director of Sales - Tribal Dynamics, Tribal **Faron Collier** Senior Product Manager, Tribal
Tribal Admissions	Discover how Tribal Admissions delivers unrivalled efficiency with a suite of incredible future-ready features, in software that staff want to use! Explore Applicant Management, Decision Making, and Offer Tracking as we present the future of Student Information Systems in action.	Admissions staff and IT staff responsible for supporting SITS Admissions	**David Parker** Senior Product Lead, Tribal **Robert Hudd** Product Lead, Tribal
Student Support and Welfare	Starting university life is challenging at the best of times. Meeting new people, moving away from home, likely for the first time, and a new way of learning. Now is the time for universities to provide a comprehensive and innovative student support and wellbeing service, more especially to those students who will be joining the university this September, virtually or in person. Delegates who are considering a transformation of their student support and wellbeing strategy.	Delegates interested in becoming more focused on delivering customer service excellence in all aspects of the touch points with the student, from initial contact, right through to enrolment and beyond.	**John Drew** Director of Sales - Tribal Dynamics, Tribal **Lee Parton** Director of Product - Tribal Dynamics, Tribal

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Session	Synopsis	Who should attend?	Presenters
Engaging with Gen Z Students	Who is Generation Z, and how can we help them to reach their potential? Learn how Tribal Engage is designed for next-generation communication and delivers engagement and support for students, improving outcomes no matter how distant or distracted. Find out how Engage helped institutions thrive in global lockdown and explore strategies for the next academic year.	Delegates involved in supporting student communications and engagement, especially during Covid-19	**Reza Mosavian** Product Manager, Tribal **Max Scales** Pre-Sales Consultant, Tribal

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