

If you're a small to medium-sized business (SMB) with 1 to 250 employees, **you have more communication options than ever!**

## Why Upgrade?



Moving to a new location or expanding your existing space?



Is it hard to find replacement parts or replacement handsets?



Is your current system hard for customers or employees to use?



Is it costly or increasingly hard to find repair technicians?



Is it unreliable (more than 2–3 breakdowns a year)?

**If you answered “yes,” it might be time to upgrade and unify your communication (voicemail, email, and cell phone) into one system!**

## What kinds of systems are available?

There are essentially two kinds of business phone systems:

### Premises-Based Systems

Hardware and software that exists at your business

- Often use older, more reliable technologies such as analog phone lines vs. internet connections.
- Better for inbound and outbound call centers
- More economical at single locations with more than 125 handsets



### Cloud-Based Systems

Software-driven systems that use shared hardware at a data center operated by a service provider

- Requires very little infrastructure on premises (internet connection and handsets)
- Low monthly user fees instead of expensive phone lines
- Maintenance, repair, and upgrades included in monthly user fees
- More reliable because data centers utilize built-in redundancies



## Dymin Cloud Voice Service

**Skip buying your own expensive on-location server, switches, and phone equipment, and invest in a state-of-the-art virtual phone system.**

- › Flexible, reliable communications for today's mobile workplace
- › Fully hosted in the cloud
- › 24/7 monitoring
- › Free technical support
- › No additional cost for repairs or maintenance
- › Unlimited inbound calls
- › Voicemail-to-email capability
- › One published phone number for all customers
- › One system for unlimited physical locations
- › No long-distance charges\*
- › Reduce total communications costs up to 40%

**\*When you buy a long distance inclusive plan**



Dymin Systems is proud to offer affordable, worry-free, premises-based and cloud-based business phone systems in the Greater Des Moines area for all kinds of small to medium-sized businesses.

**Contact us to talk about communications options for your organization!**

### **Our Retail Store Hours**

Monday–Friday: 7:00AM–8:00PM

Saturday: 10:00AM–4:00PM

Sunday: CLOSED

3970 NW Urbandale Dr.  
Urbandale, IA 50322

[www.dymin.com](http://www.dymin.com)  
(515) 276-7447