



An effective disbursement account solution

DA-Desk is the largest independent provider of port cost management services, processing over 150,000 port calls a year. Focused on port disbursement control and payments, we offer effective process management, enhanced compliance, early error detection and a near paperless workflow and economies of scale – all of which are aimed at improving operational efficiency, transactional transparency, risk mitigation and monetary savings.

DA-Desk is an independent company with no conflicts of interest, whether perceived, actual or potential. As a business utility, DA-Desk aims to service the industry independently and with no stake in the business conducted. At DA-Desk, we act in your interests through providing a transparent, compliance-focused, value-for-money proposition whilst you remain in control.

DA-Desk was born out of a desire to enable customers to reduce the time spent on administrative tasks and instead utilize their valuable time more effectively to help drive their business forward. The principle was simple: support Operators with digital tools like the ones that investment bankers use and free them from administrative hassles.

Over 280+ vessel-operating companies belonging to the commodity trading, dry bulk, tanker, multi-purpose, ship management and reefer operations form our customer base.



BIMCO



DA-Desk is the world's largest independent provider of port cost management services. We are a signatory to the UN Global Compact (UNGC) and an Associate Member of the Maritime Anti-Corruption Network (MACN). Our TRACE Certification ID Number is TC4142-2445 and our BIMCO Registration Number is 169745.

Our specialist staff have an intimate knowledge of the shipping industry and appreciate that each customer's process is different. We help our customers through designing a solution that fits their individual requirements, offering a 24/7 service and treating each transaction with equal importance.

Compliance

Our aim is to maintain the necessary systems and processes to mitigate our customers' exposure to legal, financial, transactional, regulatory and operational risks. We go to great lengths to provide an extra layer of compliance, confidentiality and security at no extra cost.

Integration

With effortless end-to-end integration between your Voyage Management System (VMS) and DA-Desk System, you can stay up-to-date with your DA process.

Increased Savings

Through our banking partners, our customers get exclusive access to volume discounts, optimal exchange rates and banking terms, all of which help improve your cash flow and reduce costs.

Improved Efficiency

Operators are freed from protracted administrative tasks, allowing more time to focus on other important voyage-related issues.

Industry knowledge

Our staff has considerable experience within the industry and are shipping specialists, including ex-Captains and Master Mariners, which is why we understand the practical day-to-day issues that you might face.



Commercial Disbursement

DA-Desk's **PortSpend ManagementSM** (PSM) service is at the heart of DA-Desk's value offering and remains at the core of the various service packages we currently offer the commercial maritime sector. PSM makes it possible for Operators to monitor other important aspects of a voyage whilst the administrative tasks are handled by DA-Desk. And at no additional cost, DA-Desk's customers enjoy a high level of regulatory compliance, confidentiality and security.

When subscribing to our port cost management services, you'll be assisted by a dedicated specialist team who will support you from port call creation to voyage closing. Each stage of this process helps to improve efficiency, control costs and meet regulatory compliance standards.

All your decision-making activities are centralized in the DA-Desk System so

you retain complete control over your DAs and contracts. Additionally, the **DA-IntegrationTM** service securely integrates DA-Desk System with your VMS and therefore avoids manual and repetitive data entry tasks.

Through our unique cash management service, **PortPayables[®]**, we help our customers with competitive exchange rates and banking terms. In 2016, DA-Desk processed over \$ 5.8 billion dollars in multiple currencies with our global banking partners. It is critical for shipping companies for cross-border payments to be effected securely, accurately and timely in order to avoid delays and possible vessel arrest. Recognizing this, DA-Desk has implemented a SOC-compliant payment approval which helps in the transaction monitoring process and assists in maintaining a full audit trail.



For Operators

- Real-time updates
- Fully integrated
- 24/7 support
- Transparency, ease and efficiency



For Accountants

- Compliance and transparency
- Improved cash flow
- Savings and efficiencies
- Full booking and reporting



For Charterers

- Access to cost estimates
- Improved efficiency
- Laytime calculation



For Management

- Compliance and transparency
- Improved working capital
- Increased control
- A trusted business partner

Husbandry Disbursement

The DA-Husbandry service alleviates your Crewing and Technical Departments' administrative pains, allowing them the time to focus on their most critical tasks: supporting your crew and maintaining your vessels.

With an efficient husbandry management service, you will have full control and visibility of services being carried out in the port as well as refer to historical port call information to help improve cost management. The process is paperless and administrative tasks are handled with ease across departments.



For Procurement

- Vendor Management
- Contract Management



For Management

- Improved visibility
- Improved co-ordination between departments
- Benchmarking



For Accountants

- Reconciliation of agency ledger
- Easier account closure
- Savings on bank charges and FX conversions
- Cost accruals

Making laytime effortless

It is an administrative burden to assess, separate and review documents for laytime calculation and time is of critical importance. At Laytime-Desk, we help to ensure that all relevant documents are in order, signed, separated into load and discharge ports, and that relevant details are extracted and analysed to manage any claims.



For Operators

- Up-to-date laytime calculations, on time (in accordance with pre-agreed SLA)
- No missed time bars



For Accountants

- Quicker settlements
- More efficient month-end closings



For Charterers

- Quicker claim settlements
- Assist in future negotiations with pre-fixture teams



For Managers

- Quicker operational cost overview
- Faster claim settlements

Within relevant time bars, our process reduces your time spent on paperwork and streamlines time-consuming manual workflows, so you stay updated at all times with critical post-fixture activities – saving time and reducing risk.

Get in Touch

Find out more at DA-Desk.com or email us on info@DA-Desk.com