

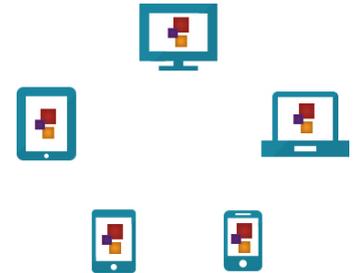
Case Study

Business Continuity

Finance Industry: Pension Provider

Disaster Recovery & Email Archiving

Protection of company data to minimise data loss, reduce downtime and ensure FCA compliance.



The Benefits

- Protection against data loss and downtime
- Compliance with FCA regulation
- Ability to recover files within minutes and servers in under one hour
- Data stored in an encrypted format for additional security
- Tamper proof copies of all emails to protect against deletion

Results

- ✓ Robust backup & DR system
- ✓ Real time protection
- ✓ Enhanced redundancy
- ✓ Data stored on and off-site
- ✓ Daily testing of backups
- ✓ Unlimited email storage

Ongoing Support

Resolving **83%** of all requests received within one day

The Challenge

This independent pension provider was looking to improve their data security and business continuity provisions to protect sensitive client information and comply with FCA regulations.

Having experienced information loss with a previous provider, their key requirement was to establish a comprehensive disaster recovery system to protect data. They also required an email archiving system to retain an accurate and secure copy of all emails.

“Data protection,
improved productivity and
reduced downtime.”

Our Solution

Foration recommended Datto's disaster recovery solution to provide real time data protection. This system offers the highest levels of security by storing data both on and off-site in an encrypted format. In the event of a disaster, entire systems can be recovered in under one hour.

Following successful deployment of Datto, focus turned to email protection. Following a negative experience with a disgruntled employee, protecting sensitive emails from permanent deletion was vital. Foration integrated Mimecast into Outlook to deliver a seamless email archiving service, storing a tamper proof copy of all emails. This allowed staff to view their own messages and gave the legal team access to emails in the case of a dispute or investigation.

Requirements

- Improved **data security** and **business continuity**
- Secure **email archiving**
- Compliance with **FCA regulations**
- Regular **backups** undertaken of data and systems
- Improved **redundancy**
- **Reduced risk** associated with a single point of failure

Business protection to avoid data loss and downtime

