



Resolving challenges by migrating to Office 365

Read how we assisted one of London's leading Interior architecture firms, Ensoul to resolve their challenges by migrating to Office 365 with zero downtime.

The Challenges

Ensoul is a London based interior architecture firm, that transforms residential properties into beautiful and intelligent homes. This involves managing a wide and varied range of design led projects.

Ensuring Ensoul clients receive service excellence, requires collaboration with multiple partners and teams as well as real time, on the move access to communications and updates. Ensoul was using services provided by a leading web hosting company, but was encountering problems around management of accounts, domains as well as sharing and syncing of data across multiple devices and operating systems (Windows & Macintosh).

Challenges included emails not consistently syncing and problems sharing and synchronising calendars across the team. In addition the management portal from their provider meant managing multiple domains and services became complex and time consuming. Like many businesses, Ensoul wanted a simple and stable solution to manage all email accounts, communication, calendars and a solution to remove the complexity of managing domains.

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The Solution

After reviewing the challenges, the best solution was to migrate domain management to Foration's system and migrate all email and calendar functionality to Office 365.

Foration migrated the domain and repointed all DNS settings without any downtime. This change removed the complexity around domain management. Once complete, all email and calendar data was migrated into Ensoul's Office 365 account with zero downtime or data loss.

Company devices were also configured to automatically synchronise emails and data. Also all permissions and shared access was created to ensure the team had full visibility of everything required.



The Results

- Deployed "Office 365" solution to deliver improved services for productivity.
- Imported all domains into Foration's management portal.
- Configured and repointed all DNS settings.
- Migrated all email and calendar information into office 365 with zero downtime or data loss.
- Stabilised email & synchronisation across all devices.
- Delivered improved visibility and sharing to enhanced productivity.

"The project went extremely well, the transition was smooth and without any issues. We would definitely use Foration again"

Mike Lander
Director — Ensoul



To find out more about Ensoul and the services they offer visit www.ensoul.co.uk