FORATION
Simply keeping you connected

HR Industry: Recruitment Agency

Office 365 and Server Migration
Migration of email and servers with zero downtime or data loss for 7 offices across the South of England.

The Benefits

- Fast and reliable internet access with 99.9% SLAs
- Improved system reliability and reduced costs
- Zero data loss and continuous email access through Outlook
- Reduced risk of a single point of failure through off-site storage
- Improved support and management for ongoing needs

Results

- Office 365 email migration
- On-site server migration to Office 365
- Full migration of systems and internet connections
- Integration of bespoke CRM
- Ongoing IT support

Ongoing Support Resolving 84% of all requests received within one day

The Challenge

Undertaking over 90% of business via email, this recruitment consultant depended heavily on its email system. Having experienced reliability and performance issues with their on-site exchange system, the decision was taken to move to a new hosted email platform.

Poor service levels from their incumbent IT provider also led to a review of the entire IT infrastructure, to improve the efficiency of the virtual and physical servers accessed via Terminal Services.

Requirements

- Transition of internet connections and systems
- Rationalisation of servers
- Migration of on-site email system to hosted Office 365
- Continuous email access through Outlook
- Integrated 3G backup for all internet connections
- Web filtering for each office
- Remote and on-site support

"Improved reliability, performance and availability."

Our Solution

The first step in implementing the proposed upgrades was managing the transition of systems and internet connections from the incumbent provider. Once complete, the email migration to Office 365 could commence, planned to ensure no data loss and continuous access via Outlook.

As part of the system upgrade, Foration migrated the on-site servers to Office 365 to improve reliability and reduce costs. With 50GB of storage provided across servers in Dublin and backup facilities in Amsterdam, the single point of failure associated with the on-site Exchange system was eliminated. Close liaison with third party suppliers, such as the bespoke CRM provider, also ensured all systems were seamlessly integrated. The result was improved email and internet reliability across all 7 branches.

Complex email and server migration with zero downtime

How secure is your email?
Try our diagnostic tool to find out

Try the email diagnostic