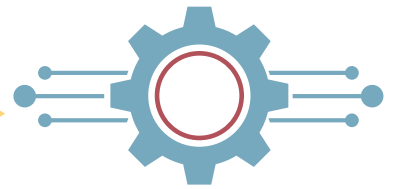


FREQUENTLY ASKED QUESTIONS



OmegaOne

WHAT IS OMEGAONE?

OmegaOne is an all-in-one chapter communication tool that makes it easy to manage chapter operations, events, attendance and more. It will still have all the core features that you know and love from GINsystem, but with a more user-friendly layout. Features include mass text & email, calendar & event management, study hours tracking, ability to share pictures, videos, & other files, emergency check-in capability and much more.

WHEN WILL THIS PRODUCT BE AVAILABLE?

OmegaOne is available now.

HOW WILL I GET TO OMEGAONE?

ginsystem.com will be redirected to one.omegafi.com or visit omegafi.com > login.

WHAT ABOUT THE APP?

A new app for iOS and Android is available to download now as well. It will be called "OmegaOne".

WILL THE GIN APP STILL WORK?

No, you will need to download the new **OmegaOne** app following the release.

WILL MY LOGIN CHANGE?

Before you can sign into OmegaOne for the first time, you will need to register with the OmegaFi login system through the email sent to you. This will link your GIN and OmegaFi accounts. After that, you will be able to sign in with your newly created or linked OmegaFi login, or your national specific login if that is what you typically used to access your GIN account.

WILL THERE BE ANY NEW FEATURES IN OMEGAONE?

Yes! OmegaOne will include a new feature for submitting excuses that will enhance tracking attendance for your calendar events. OmegaOne will also include a billing integration to allow chapter members to view and pay their chapter bill.

WILL I STILL BE ABLE TO TRACK ATTENDANCE, VIEW BIRTHDAYS, APPEAL POINTS, ETC.?

Yes! All of the core features of GINsystem will be available in OmegaOne.

Will my chapters data currently in GIN be preserved? *yes!*

WHAT IS CHANGING?

The menu structure and layout will be slightly different, however, the system itself will still provide the same features and functionality you are familiar with.

WHO DO I CONTACT IF I NEED HELP WITH OMEGAONE?

You can contact our Customer Service Team at customerservice@omegafi.com or by calling 888.446.7978.