OneStream

OneStream Software Exceeds Customer Support Expectations

ROCHESTER, MICHIGAN—(March, 2015)—OneStream Software LLC, leader in Corporate Performance Management (CPM) solutions for the large enterprise, is changing the nature of customer expectations by providing top of the line client support unmatched by any other CPM vendor on the market today. Ranked in the top percentile in customer feedback and support, OneStream 360 delivers an exceptional client experience while offering the best in a corporate performance management solution.

"While the majority of corporations fail to comprehend the full importance of great quality customer service OneStream has succeeded in providing exceptionally valuable 24/7 support for all of our clients," says Tom Shea, President of OneStream Software. "As the value of personal customer service experience continues to grow, so does the role of the OneStream support center. Our OneStream 360 support mission is simple - we will solve any problem, answer any question all while eliminating frustration and focusing on customer success."

"OneStream 360 delivers an all-encompassing support and information network that becomes your advisor and guide to provide the right answer at the right time," states Matt Baranowski, VP of Infrastructure & Support, of OneStream Software. "We know that customer support equals customer success and we refuse to compromise when it comes to providing the best customer support experience possible. We have seen a disturbing trend with a combined lack of knowledge, urgency and communication skills in CPM software support from our competitors. With OneStream 360, you will receive memorable customer support with quick, clear and accurate communication from a team whose earned reputation is 'the best in the software industry'."

In addition to providing 24/7 live technical support, OneStream 360 also offers hands-on training and access to a searchable repository for all OneStream information along with a centralized portal to communicate and interact with the OneStream community. The OneStream 360 Information Axis features an extensive knowledgebase, corporate announcements, documentation, release notes, feature requests and a community forum.

CONTACT
Craig Colby
OneStream Software
362 South Street
Rochester, MI 48307
404-786-7932
Ccolby@onestreamsoftware.com

About OneStream Software LLC

OneStream Software is a privately held software company created by the same team that invented the leading financial solutions of the last decade. We provide a unified Corporate Performance Management (CPM) platform which enables the enterprise to solve complex financial consolidation, reporting, budgeting and forecasting with powerful extensibility to enable the deployment of additional analytic solutions. By delivering multiple solutions in one application, we offer increased capabilities for financial reporting and analysis while reducing the risk, technical complexity and total cost of ownership for our customers. We stand behind our mission statement that every customer is a reference and success.

For more information, visit OneStream Software http://www.onestreamsoftware.com or on Twitter @OneStream_Soft.

###