



#### Cloud Computing in Retail - An Overview

Cloud Computing is a network of remote servers that are hosted on the Internet to manage, store and process data. It refers to the services that are provided by a collection of remote servers over a network.

Cloud computing has helped improve the world's economy tremendously. Those in the retail, as well as other industries, are seeing a huge potential with cloud technology and most of them are actually using it to their advantage. With more companies realizing how cloud computing can reduce their IT costs and simplify systems, the competition leveraging cloud is also increasing.

# 5 KEY BENEFITS OF CLOUD ADOPTION IN RETAIL

Why should you consider leveraging Cloud Computing for your Retail Business





Retailers who have not moved to the cloud are still running on outdated systems and operating models that are out of step with current market trends.

Cloud-based solutions can simplify the systems and deliver more personalized customer experience. Retail as a Service (RaaS) can integrate the different verticals thus helping you manage inventory and improving your restocking capabilities. The best advantage of moving to the cloud will be pay as you go. In short lower costs and higher efficiency.

## Higher Supply Chain Visibility

With cloud computing, retailers can have an enterprise-wide supply chain visibility. With the cloud, retailers can have supply chain systems capable of adequately handling their business without stock-outs, expedited deliveries, or high inventories. Cloud also helps to capture real-time status of consignments, digitized documents from suppliers, carriers, logistics providers, brokers etc.



Cloud computing and Big Data can provide meaningful insights about customer preferences that can help in making merchandising decisions.

Retailers can analyze customer buying trends and can decide about what to stock, how to stock and how to promote. It also lowers the time to market for retail goods.

### Personalized Customer Service

Big data can provide real customer insights and hence helps retailers to offer more personalized offerings and customer service. Cloud services can merge the in-store data with the digital data to offer best solutions to their customers.



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#### Conclusion

In all, the power and flexibility of cloud technology can be utilized to improve customer experience, make the overall business process more efficient and cut down on costs.

Have you decided your cloud strategy? CONTACT US.

