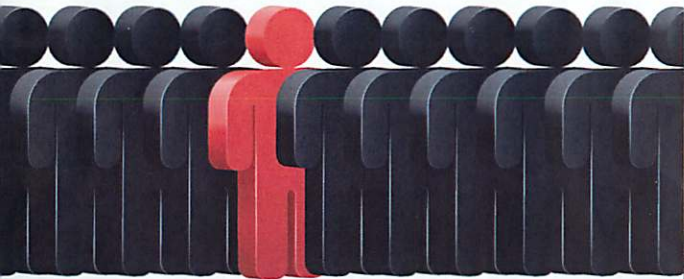


## What is an Insider Threat?

An insider threat is one or more individuals with access and/or insider knowledge that allows them to exploit vulnerabilities of the nation's transportation systems with the intent to cause harm.

These are the people we may work with or around every day. Insiders include current and former airport and airline employees, contractors, vendors, construction workers, or others that have access and/or knowledge.

The majority of employees are low risk and pose no security threat. But, we must remember, some insiders do have ill intent.



## An Evolving Threat

Those who seek to threaten airport security may be employed at the airport. They exploit their position, seek out, and recruit other potential insider support.

Airport employees are extremely attractive to them as they have current knowledge of security protocols and are aware of airport vulnerabilities.

Terrorist groups want insiders to assist with information for their plans, increasing the likelihood of success.

## Identifying Potential Insider Threats

As an airport employee, how can you identify potential insider threats?

There are several key personal motivators and key behavioral indicators that can identify potential sources of insider threat in co-workers at the airport.

### Personal Motivators:

- Divided Loyalties
- Ideological or self-identity shifts
- Change in attitude, morale or work ethic
- Seeks adventure and thrills
- Vulnerable to blackmail
- Feelings of anger or revenge
- Greed or financial need



### Behavioral Indicators:

- Disregard for security policies
- Conducting unauthorized searches
- Social Engineering
- Suspicious foreign contacts or travel
- Enthusiastic interest in specific airport security measures
- Working unusual hours without authorization

## Importance of Vigilance

Insider threats are real and pose significant risk to our lives and our nation.

They can take days, months, or even years to plot. They can involve one or multiple individuals. They can have the potential to impact dozens of people or thousands.

## Potential consequences of not reporting:

- Violence or terrorist attacks
- Loss of property, financial assets, and sensitive information
- Delays, obstacles and work stoppages
- Damage to reputation

You are the **Eyes, Ears, and Voice** of your airport. What you observe can save lives.

## Reporting Process

If you identify potential insider threats, report the incident or behaviors to your supervisor, law enforcement, or follow airport/company policy.

When reporting what you observed, be as descriptive as possible. Include:

- Who you saw
- What you observed
- When - date and time
- Where - location it occurred
- Why you believe the activity or behavior to be suspicious.

if you  
**SEE** | **SAY**  
something | something™

This is  
**MyAirport**

If I See  
**Suspicious  
Activity**

I Will:

- Call My Supervisor or
- Call Law Enforcement
- Follow Airport/Company Policy



if you  
**SEE** | **SAY**  
something | something™

If You See Something Say Something™ used with permission  
of the NY Metropolitan Transportation Authority.

**Insider Threat  
Report It!**

It is your responsibility!

Anonymous TSA Tip Line:

**Phone: 844-MY-ARPRT**

(844-692-7778)

**Email:** [TSA-ContactCenter@tsa.dhs.gov](mailto:TSA-ContactCenter@tsa.dhs.gov)

**Remember:**

*My Tip Can Make A Difference.*



Transportation Security  
Administration

This is  
**MyAirport**



Suspicious  
Activity



Transportation  
Security  
Administration