

## **WE WANT TO HEAR FROM YOU**

**At Lane Regional Medical Center our mission is to provide exceptional healthcare services to every patient, every time.**

**If you experience exceptional care, or if your expectations of our services have not been met, we would like to know immediately.**

- You should first discuss with your nurse and/or social worker.**
- If your concerns are not resolved, you should then contact the House Supervisor or Charge Nurse on your unit for assistance.**
- You may also leave a message on our Lane Service Hotline, so we may contact you and address your concerns.**

**225-658-4484**