



# You're Gonna *Love* LANE

# **Message from CEO**



Friends:

Lane experienced tremendous growth over the past decade, and we want to continue moving forward. We are excited to meet the expanding needs of the community by adding new physicians, services, and technologies.

Lane now provides comprehensive cancer care with the expansion of Lane Cancer Center to include

medical oncology services through Dr. Michael Castine. Having both medical oncology and radiation oncology under one roof will help ease the challenges of treatment and recovery. We recently added a fourth interventional cardiologist to our team, and this fall we will be adding pediatrics and audiology to our list of services.

We are also focused on improving current capabilities to meet our mission of providing exceptional health care to every patient every time. By streamlining internal processes, improving customer service, and enhancing our quality focus, we strive to make all that is good at Lane even better.

Thank you for your continued support and trust as our dedicated team works to turn our hospital into an even greater asset for the community and the region.

Kindest Regards

Larry Meese

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Care You Can Count On





Nayan Agarwal, MD Interventional Cardiology Cardiovascular Institute of the South 6550 Main Street, Suite 1000, Zachary 225-654-1559

Dr. Agarwal attended medical school at Maulana Azad Medical College in New Delhi, India. He continued his training at the University of Florida in Gainesville, where he completed his residency in Internal Medicine, as well as, fellowships in both Cardiovascular Disease and Interventional Cardiology.

Dr. Agarwal is board certified in internal medicine, cardiology, echocardiography, and nuclear cardiology. He is trained in coronary and peripheral interventions, echocardiography, nuclear cardiology, cardiac CT, cardiac pacemakers, and transcatheter aortic valve replacement.

He is a member of the American College of Cardiology and the American College of Physicians.



Amanda Bolton, FNP-C Family Medicine Zachary Family Practice 2335 Church Street, Zachary 225-654-3607

A resident of Central, Amanda is a Certified Family Nurse Practitioner and has more than three years of healthcare experience.

She received her undergraduate degree from Louisiana State University, graduated from Our Lady of the Lake School of Nursing, and received her Masters of Science in Nursing from the University of Louisiana at Lafayette. She is a member of the Baton Rouge District Nurses Association and the American Nurses Association.

In her free time, Amanda enjoys serving on medical missions, volunteering at church, and spending time with her family.

Melisa Poole, LPN
Acute In-Patient Rehabilitation
Lane Rehabilitation Center
4601 McHugh Road, Zachary
225-658-6800

Melisa is the Clinical Liaison at Lane Rehabilitation Center, a 30-bed in-patient acute rehabilitation center specializing in physical, occupational, and speech therapy.

A native of Jena, La, Melisa is responsible for the overall marketing efforts at the center, which include communication, physician relations, and business development. She has more than 13 years of health care experience including long-term care, Medicare case management, and marketing.

An avid supporter of the Food Bank of Greater Baton Rouge and Alzheimer's Services of the Capital Area, Melisa served as team captain for The Walk/Run to Remember for three consecutive years.



Patrick Murphy
Director of Physician Practices
225-658-5207

Patrick Murphy has been named Director of Physician Practices at

Lane Regional Medical Center. He will manage the day-to-day functions of specific practices including Bayou Regional Women's Clinic, Zachary Family Practice, Lane Surgery Group, Lane ENT Clinic/Audiology, and FastLane After Hours Clinic.

Patrick joins Lane with an extensive and varied background in health care, most recently as the Practice Operations Manager at Tulane University Health System in New Orleans. He received his Bachelors of Science Business Administration from Touro University in Cypress, California and is a six-year veteran of the United States Navy.

Patrick and his fiancé Dr. Danielle Alsandor live in Baton Rouge with their two dogs, Conway and Domino.

# Stay Healthy this Winter

# Schedule your Free Employee Flu Shot Event Today!

On-site flu shots are now available for your employees through Lane Regional Medical Center's

### **YWELLNESSWORKS**

To set up a free on-site flu shot event at your company, please call Corporate Health Consultant Liz Pardi at 225-270-5821 or email



Elizabeth Pardi@sqwellnessworks.con



# Specialized Care for General Surgery



No matter the procedure, the need for surgery can be unsettling. The physicians and nursing staff of Lane Surgery Group recognize this and do all that they can to make the surgical experience as seamless and comfortable as possible with a focus on patient safety and customer service.

Lane Surgery Group provides a wide range of surgical services on both an inpatient and outpatient basis to meet patient needs, including laparoscopic surgery.

# Commonly performed surgical procedures include:

- Anti-reflux surgery and hiatal hernia repair\*
- Appendectomy\*
- Benign and malignant soft tissue tumors
- Breast cancer and benign diseases of the breast, including sentinel node biopsy
- Cholecystectomy (gallbladder removal)\*
- Colon operations for cancer and diverticular disease\*
- Hemorrhoid removal
- Hernia repair (abdominal wall and inguinal)\*
- Lower GI endoscopy (colonoscopy)
- Releasing of peritoneal adhesions\*
- Skin/soft tissue
- Small intestine surgery\*
- Spleen
- Stomach surgery\*
- Surgery of the thyroid and parathyroid\*
- Upper GI endoscopy (EGD)

\*Majority performed using minimally invasive and laparoscopic techniques.

## Ask Questions

At Lane, our experienced team guides patients through the surgery process every step of the way. Our goal is to ensure that we answer any questions our patients may have and help ease concerns. We ensure patients have many opportunities to speak with nurses and their surgeon before their procedure and after.

### **Customer Service**

Whether your surgery is done on an outpatient basis or requires a hospital stay, you'll find a warm, professional, and caring atmosphere. We place great emphasis on the needs of our patients at each and every stage of the process, from pre-op testing and preparation to postoperative care. Each member of our team is taught to serve as a patient advocate.

For more information about Lane Surgery Group please call 225-570-2489.

Location: The office is in the heart of Zachary at 4801 McHugh Road, Suite C. 225-570-2489

# **About Our Physicians**



Dan Bourgeois, MD

- Board Certification:
   General Surgery
- Medical Education: Louisiana
   State University School of Medicine
- · Residency: Ochsner Clinic Foundation Hospital



Samuel Field, MD

- Board Certification:
   General Surgery
- Medical Education: Tulane University Medical School
- Residency: Scott and White Memorial Hospital, Texas A&M School of Medicine



Frank Sanfiel, MD

- Board Certification: General Surgery
- Medical Education: Meharry Medical College
- · Residency: University of Kentucky
- · Fellowship: Tulane University



Chris Dedon, FNP-C

 Certifications: Family Nurse Practitioner and Surgical First Assistant

# A Gynecologic Surgery Changes Life of Army Veteran





CaSandra had a history of ovarian cysts, and in 2012, she needed to have surgery to remove her right ovary and fallopian tube. "I had felt pretty bad for a while but you just don't really think about it. Then after the surgery, I really started feeling different – better. I appreciated all that Dr. Best did."

In the past three years, CaSandra Trimmings has seen Lane Regional Medical Center often. Originally from Mississippi, the 13-year Army veteran recently moved to Zachary when she left Active Duty. The mother of a 14-year-old, CaSandra wanted to be closer to Mississippi and had extended family in Zachary, so they moved into a home that just happened to be near Lane.

CaSandra's knowledge of services began with an endorsement from her mother who routinely drives to Zachary to see her doctors at Cardiovascular Institute of the South. "For years, she has told me about the hospital and its services. She loves Lane and wouldn't go anywhere else," CaSandra explained.

"I have seen many hospitals through the years. With the Army, we were stationed in Florida, Hawaii, Texas, and Kansas, and we had some great medical care," CaSandra said. "I served as a recruiter and worked a while in transportation and administration. My husband, who retired in 2008, had the fun assignments in Germany and California. He's a 21-year veteran with deployments to Desert Storm, Bosnia, and Iraq."

After their son was born in 2003, the Trimmings thought about having more children, but it never happened. They did a few rounds of fertility treatments with no success. Once in Louisiana, CaSandra who had a history of polycystic ovary syndrome (PCOS) went to see Dr. Joshua Best at Bayou Regional Women's Clinic. Due to the severity of the cysts found, CaSandra needed surgery to remove her right ovary and fallopian tube. She had the surgery at Lane. "Everyone there did a great job, and I received fantastic care, she explained. "I had felt pretty bad for a while, but you just don't really think about it. Then after the surgery, I really started feeling different -- better."

With amazement, five months later CaSandra realized she was pregnant. However, her joy turned to sadness when at nine weeks, she had a miscarriage and then seven months later, she had a second miscarriage. "That was hard, one of the hardest things I've ever had to deal with," she said. "Dr. Best and the whole staff were there for me. They truly cared, and they helped me get through it all."

CaSandra and husband decided to just continue with daily life, and try not to focus on another baby. Well, in July of 2016 another pregnancy was confirmed. "Everything was monitored and even though I was worried that I might be disappointed again, Dr. Best believed that this was the one, and that I would be okay. He and his nurses were always a phone call away if I needed anything or had questions -- every single day," CaSandra explained.

"On February 27, 2017, my miracle baby Zora-Simone arrived at 39 weeks weighing 6 pounds and 4 ounces at Lane Regional Medical Center," she said. "I will always be grateful. As a family, we sometimes stop in at Lane for a quick lunch. I really can't explain it, but Lane and Bayou Regional just feel like home."



# **GOOD HEALTH CLASSES**

# **Support Groups**

#### **FOOD ADDICTS ANONYMOUS**

A weekly support group to provide fellowship for men and women willing to recover from the disease of food addiction.

#### Every Thursday • 5:30 p.m.

Lane Regional Medical Center • West Wing Conference Room FREE. Call Velma Alford at 225-715-9268 for more details.

#### **GRIEF SUPPORT GROUP**

A monthly support group offering emotional support and understanding to those experiencing a close personal loss.

#### 1st Friday of every month:

# October 6, November 3, December 1 2:00 p.m. – 3:30 p.m.

Lane Regional Medical Center • West Wing Conference Room FREE. Call Dianne Miller at 225-975-1636 for more details.

# ALZHEIMER'S CAREGIVER SUPPORT GROUP

A monthly support group offering caregivers, family and friends of persons with Alzheimer's an opportunity to connect with others who truly understand what you are going through.

# Friday, October 27, November 17, December 29 2:00 p.m. – 3:30 p.m.

Lane Regional Medical Center • West Wing Conference Room FREE. Call Dianne Miller at 225-975-1636 for more details.

#### STROKE SUPPORT GROUP

A bimonthly support group providing an understanding place for stroke survivors and their caregivers, family and friends to connect with others and exchange practical information on the challenges of adjusting to the changes in their lives.

#### 3rd Friday of every other month: November 17 • 12:00 p.m – 1:00 p.m.

Lunch is included. FREE
Lane Rehabilitation Center Conference Room
4601 McHugh Road, Zachary
Call 225-658-6800 to register or for more information.

#### AMPUTEE SUPPORT GROUP

A bimonthly support group providing an understanding place for amputees and their caregivers, family and friends to develop a mutual support system and exchange practical information on the challenges of living with amputation.

#### 3rd Friday of every other month: October 20, December 15 • 12:00 p.m – 1:00 p.m.

Lunch is included. FREE
Lane Rehabilitation Center Conference Room
4601 McHugh Road, Zachary
Call 225-658-6800 to register or for more information.

## **Health Seminars**

#### **BABY LANE REMEMBERS**

A pregnancy and infant loss ceremony in loving memory of our little angels gone too soon. For parents, family, friends, and professionals who have been affected by perinatal loss, such as miscarriage, stillbirth, SIDS, and the death of a newborn.

#### Monday, October 16 • 6:00 p.m.

Lane Regional Medical Center Fitness Track (located behind the hospital) Call 225-658-4587 for more details.

#### THE PREGNANCY WORKSHOP & BABY CARE BASICS

An overview of what to expect for expecting parents, and all you need to know to care for your infant in the first weeks of life.

#### Saturday, October 28 • 10:00 a.m. – 12:00 p.m.

Lane Regional Medical Center • Staff Development Classroom FREE. Registration required. Seating is limited. Call 225-658-4587 to register.

#### **INFANT CPR ANYTIME**

Learn the core skills of Infant CPR at this FREE course for expecting or new parents, grandparents, family members and babysitters. This course does not offer a CPR certification card.

# Wednesday, October 18, November 15, December 13 10:00 a.m. – 11:00 a.m.

Lane Regional Medical Center • Staff Development Classroom FREE. Registration required. Seating is limited. Call 225-658-4587 to register.

#### PARENT & ME HEALTHY BENTO BOX LUNCH CLASS

Kids ages 5-10, along with their parent, will learn how to create colorful, fun, and nutritious bento box lunches using a variety of fresh ingredients.

#### Saturday, October 7, December 9 • 10:00 a.m. – 11:30 a.m.

Lane Regional Medical Center • Staff Development Classroom \$35.00 (covers both parent and child) Registration required. Seating is limited. To register, visit www.healthyinstructor.com/nita-martin or register via Facebook at www.facebook.com/smallfryscooking

#### **BLOOD DRIVE**

A blood drive coordinated by United Blood Services, the sole provider of blood to Lane Regional Medical Center.

#### Friday, October 20 • 7:00 a.m. – 8:00 p.m.

Lane Regional Medical Center • Staff Development Classroom Donors are encouraged to schedule appointments online at UnitedBloodServices.org Code: LaneRegional. Call 225-658-4587 for more details.

# COMMIT TO QUIT

A smoking and tobacco cessation program provided by funds made available from The Louisiana Smoking Cessation Trust. Most, if not all, service is FREE, including physician evaluations, individual/group counseling, and prescription/over-the-counter medications.

Find out if you meet the criteria and enroll by calling 877-288-0011 or visit www.cardio.com/treatment/smoking-cessation

Cardiovascular Institute of the South 6550 Main Street, Suite 1000, Zachary

# About Bayou Regional Women's Clinic Obstetrics & Gynecology

At Bayou Regional Women's Clinic, a department of Lane Regional Medical Center, our providers monitor your health, care for your unborn baby, deliver your baby, and focus on you every step of the way, even long after your baby arrives. Our team can help you with your pregnancies, as well as, contraceptive or menopausal options later in your life.

Our team has the experience and expertise moms trust.





#### Joshua Best, M.D.

- Medical Education: Louisiana State University School of Medicine
- Residency: Louisiana State University Health Sciences Center
- Board certified by the American Board of Obstetrics and Gynecology



#### Keith Elbourne, M.D.

- Medical Education: Louisiana State University School of Medicine
- Residency: Louisiana State University Health Sciences Center
- Board certified by the American Board of Obstetrics and Gynecology



#### Nikki Gautreaux, M.D.

- Medical Education: Louisiana State University School of Medicine
- Residency: Earl K. Long Hospital and Woman's Hospital
- Board certified by the American Board of Obstetrics and Gynecology



#### Paige Pedersen Muller, APRN, FNP-C

- Nursing School: Louisiana State
   University and Our Lady of the Lake
   School of Nursing
- Master of Science in Nursing: University of Louisiana at Lafayette

#### Molly Myers Sartin

Mae is my first baby, and I had so many decisions to make in choosing a doctor and hospital. I considered going to Baton Rouge, but I decided to see Dr. Best before making up my mind. When I went to him for my first OB appointment, I left there not a bit scared and so excited. I felt so comfortable at Bayou Regional Women's Clinic, and the nurses and staff there were amazing. I wanted to take the tour of the OB unit at Lane to make sure I liked it, and immediately I knew Lane was the right choice. Everyone I met was so knowledgeable and nice. Mae arrived on November 10, 2016. When I came in to deliver her, I got to the hospital at 3:30 a.m. and saw the same nurses I had met on the tour. They remembered me. They walked me through what to expect and answered all my questions. The nurses stayed near me the whole time. They were so focused. Anytime I needed anything, they just automatically were there. It was such a great feeling to have their support. As a new mom, a lot comes naturally, but there are things to learn, too. They helped me go home feeling comfortable about taking care of Mae. Lane is the best place to have a baby, I would not go anywhere else!

#### Jessica McDavid

In March of 2014, I delivered my baby six weeks early. When I got to the hospital, my blood pressure was high, and Dr. Best who was not even on call that night stayed right by me. My baby needed to be transported to another hospital, because of his medical needs related to arriving so early. Dr. Best stayed with me until Thomas was transferred and he made sure that I was doing okay. He went above and beyond just like he always does for his patients. Dr. Best and the nurses' compassion and support was amazing. Thomas and I did fine thanks to them. About 6 weeks later, I had the Essure procedure, and it went well. Then about six months later, I experienced a lot of pain from cysts and other problems and needed a hysterectomy. Dr. Best did my surgery laparoscopically, and the short hospital stay and recovery were easy. I grew up in Zachary and know a lot of the nurses at the hospital, but even those I did not know treated me like family each time I came in. The hospital keeps growing, and no matter how big they become, the people part never changes — I feel like they really know what they are doing and that they know me. I could not ask for better care. Excellent hospital, and just right for my family.

### CaSandra Trimmings

I originally met Dr. Joshua Best in 2014. From our first meeting, I knew that he had the rare ability to be both professional and genuinely caring for his patients. While under his care, I became pregnant twice and suffered two miscarriages. In both instances, I was treated with the utmost respect, care, and concern. I was even given a shoulder to cry on. The staff made each unfortunate loss much easier to bear. When I became pregnant again in 2016, I didn't want to get my hopes up only to be let down once more. Dr. Best ordered early testing and said that this would be the one. When the tests came back, he called me personally to deliver the results and reveal the gender. To this day, I don't know who was more excited! Throughout my entire pregnancy, I never had any issue being seen if I felt that something was wrong. Dr. Best, Evie (his nurse), and Erin (front desk) are some of the warmest and most caring people that I know. Thanks to their support, I have made it through some tough times and have my beautiful 5-month-old Rainbow Baby, Zora-Simone! Every day that I look at my daughter, I think of the team at Bayou Regional Women's Clinic.

## About Our Services .....

#### **Obstetrics**

Care during pregnancy, through birth, and during the postnatal period, including managing high-risk pregnancies and cesarean section deliveries.

# Contraception and Birth Control

Review birth control methods, including the traditional daily pill and uterine implants.

#### **Minimally Invasive Solutions**

Should issues arise that require surgery, we specialize in laparoscopic procedures for hysterectomy, tubal ligation, endometrial ablation, and LEEP - with faster recovery times and little to no scarring.









The decision of where to have your baby is certainly not one to take lightly. You want a skilled and knowledgeable team at hand for both you and your baby's health.



At Lane, more nurses care for fewer patients. Our highly-trained nursing staff is experienced in lactation, labor support, and intensive care nursery techniques. This ensures you individual attention and one-on-one instruction on topics such as breastfeeding, nutrition, and newborn care.

Our large, well-appointed Labor/Delivery/Recovery/Postpartum (LDRP) rooms allow you to enjoy your childbirth experience in homelike surroundings, complete with a cozy rocker to make your child's first lullabies that much more special.

We provide additional rooms for postsurgical, preterm labor, and pregnancy complications including diabetes, high blood pressure, and dehydration, as well as, a specialized operating room designed just for Cesarean section deliveries.

We also believe that the sooner a baby is placed in the mother's arms, the sooner the parental bonding begins. That's why we encourage mothers to have their babies room-in. Dads are also welcome to spend the night.

# DOWNLOAD our guide from our website: LANERMC.ORG/BABYLANE



From Physicians to Delivery:

The Ultimate Guide to Baby Lane

Download Now



#### Menstrual Cycle Management

Assistance for heavy menstrual cycles to regain a comfortable monthly cycle.

#### Menopause Management

See if hormone replacement is right for you or discuss the many other options available to help manage menopause symptoms.

#### **Preventative Health**

Routine services such as pap smears, mammograms, genetic screenings, and bone density screenings.

#### **Prenatal Class**

Register for the next free Pregnancy Workshop & Baby Care Basics class by calling 225-658-4587.

#### **Registration and Tours**

Pre-admitting takes only a few minutes and can be done at any time during regular business hours by calling 225-658-4575. Schedule a personal tour of Baby Lane by calling 225-658-4159.



## **FOUNDATION NEWS**

# CALLING ALL COOKS!

#### CODE RED COLLING COLLI

# SIGN UP NOW AND COMPETE IN THE 4TH ANNUAL CHILI COOK-OFF!

Do you make a mean bowl of chili?
Is your salsa the best around? If so, then
put it to the test and enter the
4th Annual Code Red Chili Cook-off
on Saturday, October 21st from
10 a.m. – 5 p.m.,
at The Pointe of Americana, located at
1250 Meeting Street in Zachary, La.

The Code Red Chili Cook-off is open to amateurs and professionals of ALL AGES and offers companies, organizations, and individuals the opportunity to compete in an exciting and fun environment!

There are three competition categories for cash prizes: Best Red Chili, Best Salsa and People's Choice Chili. Entry fee is \$35 for one category and then \$10 per additional category. Compete in one or ALL!

In addition to tasting some world-class chili, there will be craft beer tasting, a Kidz Zone, cake walk, car show, and other activities. Enjoy live music featuring local artists *Parish County Line, Sara Collins, and Big River Express*.

Admission is FREE. The 2017 Code Red Chili Cook-off is presented by Americana, Level Homes, 100.7 The Tiger (a Guaranty Broadcasting Station), The Advocate, and Lane Regional Medical Center Foundation.

Additional sponsors include Breazeale, Sachse & Wilson, Charlet Funeral Home, Complete Collision, John Hendry Insurance, Myles Law Firm, Quorum Health Resources, Landmark Bank, Whitney Bank, and Bank of Zachary. Proceeds will benefit Lane Pharmacy Expansion project.

Registration information and complete event details are available online at LaneRMCFoundation.org or by calling Theresa Payment at (225)658-6699.

# **AWARD WINNING LANE**



#### Daisy Award for Extraordinary Nurses

Thirteen nurses at Lane were nominated by patients, family members, physicians,

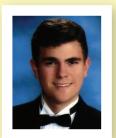
and colleagues for the DAISY Award for Extraordinary Nurses. The 2017 DAISY Award Honorees are Brian Dixon, RN, from the Intensive Care Unit, and Clint Lawrence, RN, from the Emergency Department. The DAISY Award was established to celebrate the extraordinary compassion nurses provide their patients and families every day.



2017 DAISY Award Honorees Brian Dixon and Clint Lawrence received a beautiful marble sculpture called "A Healer's Touch," hand-carved by artists of the Shona Tribe in Africa.



Nominees included (pictured L-R): Meagan Holcombe, Brittany Weaver Dicharry, Cassie Lemoine, Cristy Walker, Brian Dixon, Clint Lawrence, Amanda Welch, Gabrielle Coats, Courtney Spring, and Tiffany Perkins. (Not Pictured: Douglass McNabb, Samantha Summers, and Landon Hunt.)



# Auxiliary Scholarship Winner Austin Barnes

Auxiliary Scholarship. Each year, the Auxiliary awards a \$2800 scholarship to a high school

graduating senior who is interested in entering the healthcare field. A graduate of Denham Springs High, Austin earned a 4.1 GPA.

He is president and founder of CineCare, a non-profit organization that collects movies and distributes them to nursing homes, hospitals, and children's groups. He is involved in the mission team at First Baptist Church and sponsors a team in the Livingston Parish Special Olympics.

Austin is attending LSU and majoring in biochemistry. His dream is to become an epidemiologist and work at the Center for Disease Control and Prevention (CDC) in Atlanta.



HCAHPS, the Hospital Consumer Assessment of Healthcare Providers and Systems, is a **patient satisfaction survey** developed by CMS (the Centers for Medicare and Medicaid Services) for measuring hospital care from the patient's perspective.

The purpose of HCAHPS is to provide a standardized survey to measure the patient perspective of hospital care. The survey is randomly sent to recently discharged adult inpatients.

# How do HCAHPS scores impact Lane Regional Medical Center?

The hospital's reimbursement from CMS is directly linked to patient performance scores on the survey. The results are taken seriously and used to help improve quality of care.

#### Why is HCAHPS important?

The survey and its results are important for several reasons:

- The survey is the **voice of the patient** it gives Lane insight into the patient's perception of the care we provide.
- The survey results are **publicly reported** on the internet for all to see so results **impact our reputation**.
- The government will **reimburse us on results** excellent survey results **keep the hospital financially strong**.

The survey provides "apples to apples" comparisons to be made across hospitals. It does not rank hospitals as better or worse performers; it simply posts the information for consumers to form their own conclusions.

#### What does the HCAHPS survey ask?

Survey dimensions include:

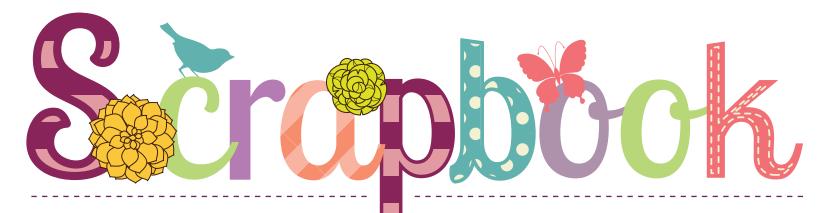
- **Communication with Nurses** respect, listening skills, explaining so patients understand
- **Communication with Doctors** respect, listening skills, communication ability
- **Hospital Environment** cleanliness and quietness of the hospital
- Food Services quality of food
- **Staff Responsiveness** answering call lights, responding to bathroom needs.
- Communication about Medications explaining medications to patients
- **Discharge Information** preparing patients to leave the hospital
- Overall Rating of the Hospital rating the hospital on a scale of 1-10

# What is the rating scale of the HCAHPS survey?

Patients are asked to rate us based on the survey dimensions using the following scale: NEVER - SOMETIMES - USUALLY - ALWAYS

NOTE: Only the ALWAYS ratings are publicly reported.

For more details, please visit: www.cms.gov



## Hematology/Oncology Ribbon Cutting



Lane Hematology/Oncology Clinic hosted a Ribbon Cutting and Open House to celebrate moving into their new location inside the Lane Cancer Center at 6180 Main Street, Suite A, in Zachary.

Medical Director Dr. Michael Castine says, "Moving into the new location was a whirlwind, but our patients enjoy the relaxed, peaceful environment here. Plus, the larger space will allow us to continue to expand and grow the services we provide."

The team at Lane Hematology/Oncology Clinic provides patients with convenient, high-quality cancer care to help ease the challenges of treatment and recovery. Services include medical office visits, chemotherapy, infusion services, emotional support, and outstanding customer service.

# Nursing Home Patio Makeover

The Zachary Rotary Club has partnered with the Lane Foundation to update and enhance the patio area of Lane Nursing Home. Work is underway to expand the patio and add new flower beds and vegetable gardens for residents to enjoy.





# Recovery Solutions Education Seminar

Licensed addiction counselor Tom Buchman spoke at an education seminar to provide clergymen, clinicians, social workers, counselors,

educators, and employers with the tools needed to help those suffering from the brain disease of addiction, the third leading cause of death in the U.S. To schedule a free speaker at your club or organization, please call 225-658-4587.





# Auxiliary Presents \$15,000 Check

The Lane Auxiliary presented a check for \$15,000 to the Lane Nursing Home for resident equipment needs.

Pictured L-R: Bobby McCutcheon, Treasurer; Velita Benjamin, President; Tamika Lipscomb, Lane Nursing Home Administrator; Pauline Rushing, Recording Secretary; Juanita Massey, Vice President; and Larry Meese, Lane CEO.



## Open House

Lane Recovery Solutions hosted a Ribbon Cutting and Open House to celebrate its one-year anniversary of providing substance abuse treatment to the region. Lane Recovery Solutions is an outpatient addiction treatment program for adults over the age of 18 who are impaired by one or more addictive substances, such as alcohol, prescription medications or other drugs.

## Physician Meet n' Greet

Lane Regional Medical Center held an old-fashioned Meet n' Greet

to welcome its newest specialists.



Pictured L-R: *Victor Rodriguez, MD;* Amanda Bolton, FNP-C; Traci Vaughn, MD; Paige Pedersen Muller, FNP-C; Nayan Agarwal, MD; and Gabriel Agbanyim, MD.

### On-Site Health Events





WellnessWorks checks during a free employee assist local businesses with controlling costs associated with rising workers' compensation



Also, Naivasha Dunn with Lane

Rehabilitation Center provided free blood

pressure checks to the congregation of New Covenant Christian Center in Baker.

## AHEC of a Summer

Through a partnership with the Central Louisiana Area Health Education Center, Lane hosted a summer health careers volunteer program for area high school students interested in pursuing a healthcare career. Students were given a chance to explore different career opportunities in medicine through observation and hands-on experience while learning about health issues, patient care, and career options. The students were at Lane for 15 days shadowing in different areas of the hospital.

Pictured L-R: (front row) Hallie Mayfield, Caelyn Zeno, Adrienne Alexis, Tommy Tran, and Raegan Douglas. (back row) Katherine Tinkler, Kaylee Landry, Summer Tucker, Gage Bennett, Grace Bartle, and Layla Myles.



## Komen Donation

Members of Lane's HERO Club (Hospital Employees Reaching Out) recently presented a check for \$5000 to Susan G. Komen. Representative Angela Miller accepted the donation and thanked club members for their generosity.



No one wants to hear the "c" word. Yet unfortunately, cancer affects hundreds of people in our community each year. In our continuing efforts to address our community's needs, Lane Regional Medical Center has recently expanded Lane Cancer Center to include Lane Hematology/Oncology Clinic, as well as, Radiation Oncology services.

In one central location in the heart of Zachary, Lane Cancer Center offers radiation therapy, chemotherapy, infusion services, and medical visits. With easy parking, flexible scheduling, and a patient-friendly facility, Lane Cancer Center is making the fight against cancer a little easier.

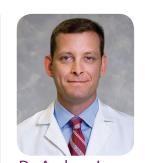
#### For more information, visit our website at LaneRMC.org



Dr. Michael Castine Lane Hematology/ Oncology Clinic 225-767-0822



Radiation Oncology Center 225-570-1212



Dr. Andrew Lauve
Radiation Oncology
Center
225-570-1212



Care You Can Count On

## LRMC SERVICES:

Acupuncture Baby Lane Behavioral Health Cancer Care Diabetes Management Ear, Nose & Throat **Emergency Care** Endoscopy Gastroenterology **Heart Care** Home Health **Hospital Medicine Hyperbarics Imaging** Infusion Internal Medicine Labor & Delivery Laboratory Nursing Home **Obstetrics & Gynecology** Orthopedics **Outpatient Diagnostic Center** Pain Management **Pediatrics** Primary Care/Family Medicine Rehabilitation Care Renal/Nephrology Care Sleep Studies **Smoking Cessation Substance Abuse Treatment** Surgical Care **Urgent Care** Women's Health Workforce Wellness **Wound Care** 

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