



Lane Patient & Family  
Advisory Council

## Our Mission

To provide exceptional healthcare services  
to every patient, every time

## Our Vision

To be the best community healthcare system  
in the nation

## Our Values

### Quality

Achieving the highest standard of care

### Service

Anticipating and exceeding expectations

### Stewardship

Managing resources responsibly and pursuing  
community service

### Teamwork

Respecting others, working as a group and  
holding one another accountable

### Innovation

Taking initiative to explore new processes to  
improve outcomes



Lane Regional  
Medical Center

*Care You Can Count On*

6300 Main Street  
Zachary, LA 70791  
225- 658-4000

[LaneRMC.org](http://LaneRMC.org)



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Medical Center

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If you or a loved one has been a patient at Lane, we'd like your feedback and input on our patient care programs, projects, and initiatives.

Consider joining the Patient & Family Advisory Council - and help us make the overall patient/family experience at Lane even better!

As an Advisory Council volunteer, you will share your passion, provide valuable insight from a consumer's point of view, and work with administration and staff to create new processes and endeavors.

### **Advisory Council member responsibilities include:**

- Attend advisory council meetings on a regular basis
- Serve as a resource for patient/family satisfaction
- Review/develop processes and educational materials
- Collaborate on identified patient-centered topics
- Provide input on upcoming new building design plans
- Commit to a two-year term on the council
- Promote Lane's Mission, Vision, and Values

Complete an online application today to become a member of the Lane Patient and Family Advisory Council at: [LaneRMC.org/pfac](https://LaneRMC.org/pfac)

For more information or to receive an application by mail, please email or call Courtney Travis at [ctravis@lanermc.org](mailto:ctravis@lanermc.org) or 225-658-6612.