

SAQ type	Eligibility criteria	Card payment acceptance channels	Difficulty
<p>SAQ A – Card-not-present Merchants, All Cardholder Data Functions Fully Outsourced</p>	<p>Merchants only:</p> <ul style="list-style-type: none"> - Your company accepts only card-not-present (e-commerce or mail/telephone-order) transactions; - All processing of cardholder data is entirely outsourced to PCI DSS validated third-party service providers; - Your company does not electronically store, process, or transmit any cardholder data on your systems or premises, but relies entirely on a third party(s) to handle all these functions; - Your company has confirmed that all third party(s) handling storage, processing, and/or transmission of cardholder data are PCI DSS compliant; - Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically; <p><u>Additionally, for e-commerce channels:</u></p> <ul style="list-style-type: none"> - All elements of all payment pages delivered to the consumer’s browser originate only and directly from a PCI DSS validated third-party service provider(s). <p>May be eligible for e-commerce merchants using URL Redirect and/or iFrame methods (Ref. https://www.pcisecuritystandards.org/pdfs/best_practices_securing_ecommerce.pdf Sections 2.1 and 2.2).</p>	<p>Card-not-present only: Mail Order/Telephone Order (MOTO) and e-commerce</p>	<p>Easy (24 questions)</p>

SAQ type	Eligibility criteria	Card payment acceptance channels	Difficulty
<p>SAQ A-EP – Partially Outsourced E-Commerce Merchants Using a Third-Party Website for Payment Processing</p>	<p>Merchants only:</p> <ul style="list-style-type: none"> - Your company accepts only e-commerce transactions; - All processing of cardholder data, with the exception of the payment page, is entirely outsourced to a PCI DSS validated third-party payment processor; - Your e-commerce website does not receive cardholder data but controls how consumers, or their cardholder data, are redirected to a PCI DSS validated third-party payment processor; - If merchant website is hosted by a third-party provider, the provider is validated to all applicable PCI DSS requirements (e.g., including PCI DSS Appendix A if the provider is a shared hosting provider); - Each element of the payment page(s) delivered to the consumer’s browser originates from either the merchant’s website or a PCI DSS compliant service provider(s); - Your company does not electronically store, process, or transmit any cardholder data on your systems or premises, but relies entirely on a third party(s) to handle all these functions; - Your company has confirmed that all third party(s) handling storage, processing, and/or transmission of cardholder data are PCI DSS compliant; - Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically. <p>May be eligible for e-commerce merchants using Direct Post Method (DPM) and/or JavaScript Form (Ref. https://www.pcisecuritystandards.org/pdfs/best_practices_securing_ecommerce.pdf Sections 2.3 and 2.4).</p>	<p>Card-not-present only: e-commerce</p>	<p>Difficult (192 questions)</p>

SAQ type	Eligibility criteria	Card payment acceptance channels	Difficulty
SAQ B – Merchants with Only Imprint Machines or Only Standalone, Dial-Out Terminals	Merchants only: <ul style="list-style-type: none"> - Your company uses only an imprint machine and/or uses only standalone, dial-out terminals (connected via a phone line to your processor) to take your customers’ payment card information; - The standalone, dial-out terminals are not connected to any other systems within your environment; - The standalone, dial-out terminals are not connected to the Internet; - Your company does not transmit cardholder data over a network (either an internal network or the Internet); - Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically; - Your company does not store cardholder data in electronic format. 	Card-present and Card-not-present: brick-and-mortar and MOTO	Easy (41 questions)
SAQ B-IP – Merchants with Standalone, IP-Connected PTS Point-of-Interaction (POI) terminals	Merchants only: <ul style="list-style-type: none"> - Your company uses only standalone, PTS-approved point-of-interaction (POI) devices (excludes SCRs) connected via IP to your payment processor to take your customers’ payment card information; - The standalone, IP-connected POI devices are validated to the PTS POI program as listed on the PCI SSC website (excludes SCRs); - The standalone, IP-connected POI devices are not connected to any other systems within your environment (this can be achieved via network segmentation to isolate POI devices from other systems); - The only transmission of cardholder data is from the PTS-approved POI devices to the payment processor; - The POI device does not rely on any other device (e.g., computer, mobile phone, tablet, etc.) to connect to the payment processor; - Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically; - Your company does not store cardholder data in electronic format. 	Card-present and Card-not-present: brick-and-mortar and MOTO	Average (87 questions)

SAQ type	Eligibility criteria	Card payment acceptance channels	Difficulty
SAQ C – Merchants with Payment Application Systems Connected to the Internet	<p>Merchants only:</p> <ul style="list-style-type: none"> - Your company has a payment application system and an Internet connection on the same device and/or same local area network (LAN); - The payment application system/Internet device is not connected to any other systems within your environment (this can be achieved via network segmentation to isolate payment application system/Internet device from all other systems); - The physical location of the POS environment is not connected to other premises or locations, and any LAN is for a single store only; - Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically; - Your company does not store cardholder data in electronic format. 	Card-present and Card-not-present: brick-and-mortar and MOTO	Difficult (161 questions)
SAQ C-VT – Merchants with Web-Based Virtual Terminals	<p>Merchants only:</p> <ul style="list-style-type: none"> - Your company’s only payment processing is via a virtual payment terminal accessed by an Internet-connected web browser; - Your company’s virtual payment terminal solution is provided and hosted by a PCI DSS validated third-party service provider; - Your company accesses the PCI DSS-compliant virtual payment terminal solution via a computer that is isolated in a single location, and is not connected to other locations or systems within your environment (this can be achieved via a firewall or network segmentation to isolate the computer from other systems); - Your company’s computer does not have software installed that causes cardholder data to be stored (for example, there is no software for batch processing or store-and-forward); - Your company’s computer does not have any attached hardware devices that are used to capture or store cardholder data (for example, there are no card readers attached); - Your company does not otherwise receive or transmit cardholder data electronically through any channels (for example, via an internal network or the Internet); - Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically; - Your company does not store cardholder data in electronic format. 	Card-present and Card-not-present: brick-and-mortar and MOTO	Average (84 questions)

SAQ type	Eligibility criteria	Card payment acceptance channels	Difficulty
SAQ P2PE – Merchants using Only Hardware Payment Terminals in a PCI SSC-listed P2PE Solution	<p>Merchants only:</p> <ul style="list-style-type: none"> - All payment processing is via a validated PCI P2PE solution approved and listed by the PCI SSC; - The only systems in the merchant environment that store, process or transmit account data are the Point of Interaction (POI) devices which are approved for use with the validated and PCI- listed P2PE solution; - Your company does not otherwise receive or transmit cardholder data electronically; - There is no legacy storage of electronic cardholder data in the environment; - Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically; - Your company has implemented all controls in the P2PE Instruction Manual (PIM) provided by the P2PE Solution Provider. 	Card-present and Card-not-present: brick-and-mortar and MOTO	Easy (34 questions)
SAQ D – All Other SAQ-Eligible Merchants and SAQ-Eligible Service Providers	<p>Merchants and Service Providers:</p> <p>All SAQ-eligible merchants not meeting the criteria for any other SAQ type. All service providers defined by a payment brand as being SAQ-eligible.</p>	Card-present and Card-not-present: brick-and-mortar, MOTO and e-commerce	Extreme (328 questions for Merchants; 370 questions for Service Providers)