

2-100 Residential Sectional Door Technical Training

Tract: Technical | Sales

Duration: 4 days **Location:** Arthur, IL

Cost: \$950 **Earn:** 3 CHI|LUs

2-100 The Residential Sectional door class is designed to increase productivity, speed and proficiency for residential door technicians. Upon class completion, new door technicians will also be equipped with the essential product knowledge and installation techniques to begin field installations. Repetition and best practices will be emphasized.

Training is divided between classroom and the Tech Center. **Day 1:** focuses on product knowledge including an analysis of C.H.I. Residential Door product models. Students will also review the Anatomy of Residential Sectional door including: sections, insulation, track, mounting options, hardware, counterbalance system and windows. The balance of the day will include installation of a normal headroom door including best handling, safety and installation practices. Proper techniques for a clean installation will be emphasized. **Day 2:** students will install an opener on a normal headroom door and complete a new installation of a low-headroom door. **Day 3:** focuses on special installation situations including high-lift and roof pitch followed by installation of a wind loaded door. The day concludes with an examination of common door and opener service call situations. **Day 4:** Class concludes with a final review, plant tour and a written and installation test.

Recommended for: New Installers, Increase speed & technique with Installers, Residential Sales Professionals

2-120 Residential Sectional Door Technical Training - Includes IDEA Residential Installer Certification

Tract: Technical

Prerequisite: 2-100 class or 1 year Residential Door Experience

Duration: 3 days **Location:** Arthur, IL

Cost: \$700

IDEA Registration: If you plan to take the IDEA test you must *also* register & pay associated testing fee directly with IDEA. Contact: Debra Welhener dwelhener@longmgt.com

Earn: 2 CHI|LUs & IDEA 3-year Certification

2-120 This 3-day course includes the same C.H.I. product knowledge and Anatomy of Residential Sectional doors included in the 2-100 (4-day) course. Additionally the course incorporates review and discussion of the IDEA curriculum for Certification that is earned by passing a comprehensive written examination based on the IDEA Residential Installer Certification Study Guide. In the Tech Center, students will install two residential doors with focus on best practice installation and safety techniques. How to effectively address common residential doors and openers service issues will be taught. Included in this course is a C.H.I. plant tour. The class concludes with a final review, written test and IDEA Residential Installer Certification examination.

Note: this class is weighted towards classroom time versus installation.

Recommended for: Residential Installers with 1+ years of experience or completion of Residential 2-100

2-200 Commercial Sectional Door Technical Training

Tract: Technical | Sales

Prerequisite: 2-100, 2-120 or previous Sectional Door Experience

Duration: 2 days **Location:** Arthur, IL

Cost: \$550 **Earn:** 2 CHI|LUs

2-200

The Commercial Sectional door class introduces door technicians and sales professionals to Commercial Sectional products. Training is divided between classroom and the Tech Center.

Day 1: includes a review of C.H.I. Commercial Door product models and an in-depth analysis of the Anatomy of a Commercial Sectional door including: sections, insulation, track, mounting options, hardware, counterbalance system, windows and common terminology. We will also examine how to identify the factors to determine the best door for the right opening. Students will install a normal headroom commercial sectional sandwich door and commercial operator and will review best handling, safety and installation practices. **Day 2:** begins with an in-depth look at commercial mounting options. Students will install a front-mount low headroom door and install a rear-mount outside hook-up. Service call situations and special commercial door accessories and installations will be discussed. Class concludes with a plant tour, final review and testing.

Recommended for: Installers with 1+ years of experience or completion of Residential 2-100 or 2-120

2-210 Commercial Sectional Door Advanced Technical Training

Tract: Technical | Sales

Prerequisite: Commercial Sectional 2-200 or previous Commercial Sectional Door Experience

Duration: 2 days **Location:** Arthur, IL

Cost: \$550 **Earn:** 2 CHI|LUs

2-210

This advanced level door class examines the more complex installation and product features available with Commercial Sectional door products. Training is divided between classroom and the Tech Center.

Day 1: Class time will focus on special applications for commercial doors and students will learn to identify and specify the correct door for the right application. Students will install a commercial sectional sandwich door with a jackshaft operator following a best-practice approach. Advanced trouble-shooting, service and door maintenance will be reviewed and techniques will be presented in both classroom and tech center environments. **Day 2:** will begin with a thorough evaluation of commercial mounting options including inside/outside hookup, torsion rear, roof pitch/incline track, full vertical lift and double incline track. Students will convert a high lift door to a roof pitch mount. Class concludes with a plant tour, final review and a written and installation test.

Recommended for: Installers with 1+ years of experience or completion of Commercial Sectional 2-200.

2-220 Commercial Sectional Door Technical Training - Includes IDEA Commercial Installer Certification

Tract: Technical

Prerequisite: 2 years door experience

Duration: 3 days **Location:** Arthur, IL

Cost: \$700 **I**

IDEA Registration: If you plan to take the IDEA test you must *also* register & pay associated testing fee directly with IDEA. Contact: Debra Welhener dwelhener@longmgt.com

Earn: 2 CHI|LUs & IDEA 3-year Certification

2-220

This 3-day course includes the same C.H.I. product knowledge and Anatomy of Commercial Sectional doors included in the Commercial 2-200 and 2-210 courses. Additionally the course incorporates review and discussion of the IDEA curriculum for Certification including: Understanding Codes and Standards, Materials and Finishes, Product Components, Installing a Commercial Sectional Door, Methods of Operation and Importance of Safety. In the Tech Center, students will install commercial doors (normal headroom and high lift mounting options) with focus on best practice installation and safety techniques. Additionally, students will learn about the other various mounting, track, and special options that are available with commercial sectional product. Students will be trained to effectively address common service issues with commercial doors and openers. Class concludes with a plant tour, final review and IDEA Commercial Sectional Door Systems Technician Certification examination.

Recommended for: Installers with 2+ years of experience or completion of Commercial Sectional 2-220 & 2-210

2-300 Rolling Steel Technical Training

Tract: Technical | Sales

Duration: 2 days **Location:** Arthur, IL

Cost: \$550 **Earn:** 2 CHI|LUs

2-300

This 2-day technical training class is designed for garage door technicians and/or door sales professionals who want to increase their knowledge of Rolling Steel doors including **service doors, counter shutters** and **grilles**. This course is intended for those entering the rolling steel market as well as dealers who endeavor to expand their rolling steel business.

Day 1: includes a comprehensive overview of all C.H.I. Rolling Door product models including determining the right product for the right job/opening. Students will also review the Anatomy of a Rolling Service Door including parts, components, common terminology and certified windload. Students will be installing motor operated rolling steel service doors in the Tech Center following a best practice approach. **Day 2:** Students will begin their day in the classroom review the Anatomy of Rolling Counter Shutter followed by hands-on installation of a counter shutter. After completing the installation, we will examine common rolling door service issues. After a plant tour, class concludes with a final review and testing.

Recommended for: Installers with sectional door, limited rolling steel installation experience, or completion of Commercial 2-200 or 2-210

2-400 Fire Door Technical Training

Tract: Technical | Sales

Prerequisite: Rolling 2-300 or previous Rolling Steel Experience

Duration: 2 days **Location:** Arthur, IL

Cost: \$550 **Earn:** 2 CHI|LUs

2-400

This 2-day technical training class is designed for door technicians who have previous experience with rolling steel doors. This class is also recommended for sales professionals who want to gain knowledge on Fire Door products and the regulatory requirements governing Fire Doors. Training will be divided between classroom and the Tech Center.

Day 1: includes a comprehensive overview of C.H.I. **fire doors** and **counter shutters** including determining the right product for the right job/opening. Students will learn the Anatomy of a Rolling Fire Door including parts, components, jamb preparation, drop testing and common terminology. The day will conclude with installation of a fire door operator with Simple Test release device and drop testing. **Day 2:** will examine the Anatomy of a Rolling Fire Counter Shutter followed by hands-on installation of a fire counter shutter with tension loss operation. After completing the installation, students will learn about other release and activation devices and review common service issues. Class concludes with plant tour, final review and overview testing.

Recommended for: Installers with rolling steel installation experience or completion of Rolling 2-300.

2-420 Rolling Steel & Fire Door Technical Training - Includes IDEA Rolling Steel Fire Door Technical Certification

Tract: Technical

Prerequisite: 2 years door experience

Duration: 4 days **Location:** Arthur, IL

Cost: \$950

IDEA Registration: If you plan to take the IDEA test you must *also* register & pay associated testing fee directly with IDEA.

Contact: Debra Welhener dwelhener@longmgt.com

Earn: 3 CHI|LUs & IDEA 3-year Certification

2-420

This 4-day course includes the same product knowledge and Anatomy of Rolling Service & Fire Doors included in the **2-300** and **2-400** courses. This course incorporates review and discussion of the IDEA study guide modules including history of fire doors, organizations & certifications, common terminology, release devices, operation and burn tests. Training will be divided between classroom and the Tech Center. Students will install a fire door (chain hoist with Simple Test & motor operation) and a fire shutter with tension-loss. Common service issues with rolling and fire doors as well as drop testing will be reviewed.

Included in this course is a C.H.I. plant tour. The class concludes with a plan tour, final review and IDEA Fire Door Technical Certification examination.

Recommended for: Installers with 2 years rolling steel installation experience or completion of Rolling 2-300.

3-700 C.H.I. Sales Training
Residential & Commercial with focus on Commercial Bidding

Tract: Sales

Duration: 2 day **Location:** Arthur, IL

Cost: \$300 **Earn:** 1 CHI|LU

3-700

This sales-focused class will educate participants on the complete catalog of C.H.I.'s residential and commercial products. Students will gain an understanding of the various options available for C.H.I.'s residential models and will be able to determine why and how to recommend and sell the correct door based on the homeowners' needs assessment.

On the commercial side, this class provides an introduction to common applications and product features of C.H.I. Commercial doors including commercial sectional, rolling steel, and fire doors. Students will review features, benefits and product applications and will be able to identify the type of door required for a given application. They will also work with blue prints and door and window schedules to learn how to effectively create take-offs.

Finally, students will assist in installing a commercial sectional door to understand a door's functionality, learn how to effectively measure an opening and properly quote a door based on the installation environment. Additionally students will examine installed rolling fire doors and a rolling fire counter shutter in the lab to examine components and perform drop testing. Class concludes with a final review and overview quiz.

2-708 LiftMaster® Technical Training

Tract: Technical | Sales

Duration: 3 days **Location:** Arthur, IL

Cost: \$400 **Earn:** 2 CHI|LUs

2-708

During this 3-day training event students will work on both Residential and Commercial garage door openers.

Day 1: will focus on installation, safety devices, and technical trouble shooting of residential openers. **Day 2 & 3:** During the class students will learn product knowledge training and also learn about the many additional add-on features available on all LiftMaster models. Training will conclude with a review and testing.

Recommended for: Residential & Commercial Installers



2-707 Fork Lift, JLG & Scissor Lift Certification Training

Tract: Technical

Duration: 1 day **Location:** Arthur, IL

Cost: \$200 **Earn:** 1 CHI|LUs & IDEA 3-year Certification

2-707

Determining the best way to protect workers from injury largely depends on the type of truck operated and the work site where it is used. Employers must ensure that each powered industrial truck operator is competent to operate a powered industrial truck safely, as demonstrated by the successful completion of the training and evaluation.

This 1-day training, taught by an approved C.H.I. OSHA trainer, will be broken up into two segments. **Class 1** will be fork-lift training. **Class 2** will train on using a JLG (man-lift) and scissor lifts. Students will receive hands-on training along with classroom instruction followed by a practical and written test for each class.

Upon completion, students will be able to earn certification each class type. Certification is approved and recognized in all US States.