



Residential/Commercial Full-View Aluminum Garage Door Warranty

GARAGE DOOR STYLES & MODELS:

Full-View Aluminum
3290, 3291, 3295, 3297

RESIDENTIAL

SECTIONS



Limited
Lifetime

HARDWARE



6
Years

SPRINGS



3
Years

RESIDENTIAL APPLICATION

C.H.I. Overhead Doors, LLC (“C.H.I.”) warrants full-view aluminum garage door sections installed in residential single family installations against defects in material and workmanship for as long as the original purchaser/homeowner owns the building in which the doors are installed.

C.H.I. warrants finishes against cracking, checking, or peeling for six (6) years.

C.H.I. warrants all hardware (except springs) against defects in materials and workmanship for six (6) years.

C.H.I. warrants springs and glass against defects in materials and workmanship for three (3) years.

COMMERCIAL APPLICATION

Commercial installations include applications in which the doors are purchased and owned by an association, ownership group, or individual other than the resident of the home, is intended for vehicular use at entrances of commercial buildings such as loading docks, service stations, parking garages and manufacturing plants, and (or) is operated more than 1,500 cycles per year.

C.H.I. Overhead Doors, LLC (“C.H.I.”) warrants full-view aluminum garage door sections in commercial installations against defects in material and workmanship for a period of ten (10) years.

C.H.I. warrants finishes against cracking, checking, or peeling for three (3) years.

C.H.I. warrants all hardware, springs, and glass against defects in materials and workmanship for one (1) year.

COMMERCIAL

SECTIONS



10
Years

HARDWARE



1
Year

SPRINGS



1
Year

All Powder coated garage doors are warranted against color change greater than six (6) Hunter Delta-E¹ units as follows. Please note this limitation only refers to color fading.

- Standard powder coat colors for a period of one (1) year.
- Super Durable powder coat colors for a period of five (5) years.

All warranty periods begin with the date of manufacture. C.H.I.’s obligations are strictly limited to repair or replacement of defective parts and components during the warranty period.

This limited warranty excludes: 1) rust caused by damages or scratching; 2) damage resulting from exposure to corrosive chemicals, corrosive fumes, salt environments including coastal areas, condensation, water or fire; 3) damages caused by accident, improper use, negligent operation, improper installation, improper maintenance or normal wear; 4) shipping, installation, or labor charges; 5) defects in paints or coatings not factory applied; 6) any product or component which is modified, altered, or not part of the original door; 7) damages resulting from any circumstances beyond the direct control of C.H.I.

In the event of a defective component, contact the dealer the door was purchased from within fifteen (15) days from discovery of the defect. C.H.I. reserves the right to inspect all products alleged to be defective and to verify eligibility of this limited warranty.

THIS LIMITED WARRANTY IS NON-TRANSFERABLE AND EXCLUDES ANY LOSS OR DAMAGE NOT SPECIFICALLY UNDERTAKEN HEREIN, INCLUDING, WITHOUT LIMITATION, ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS DEATH, INJURY, DAMAGES TO PROPERTY, OR DAMAGES ARISING FROM LOSS OF USE OF ANY PRODUCT OR FACILITY. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND OF MERCHANTABILITY, ARE HEREBY EXPRESSLY EXCLUDED.



RESIDENTIAL LIFETIME PACKAGE AVAILABLE

Doors that include the Lifetime Package extend the lifetime warranty to the springs and hardware.

¹ Delta-E is a scientific measure of how we perceive color differences. The higher the number, the bigger the difference.