

# Nuance Output Manager™

## Printing you can count on, time after time.

Dramatically improve the printing and cost efficiency of your enterprise output environment.

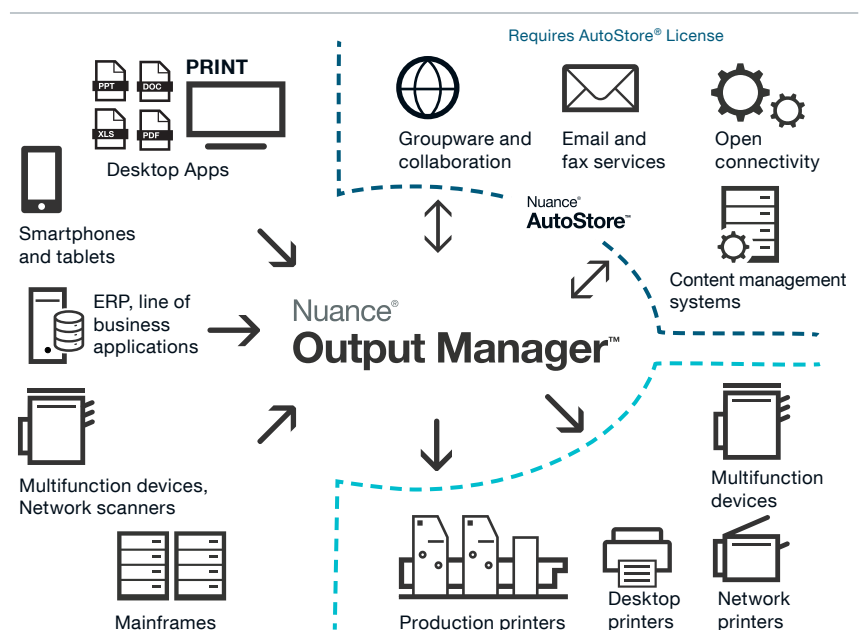
The availability of printed documents can often make the difference between business moving and business stopping. Business-critical documents like shipping labels and delivery receipts, bills and patient discharge forms must print out correctly and securely, every time.

Nuance Output Manager™ provides organizations like yours with the confidence that business-critical documents print to the right place, at the right time—time and time again. Whether printed from a coworker's desktop, mobile device or a back office system such as your ERP, EHR or other business system, Output Manager dramatically improves the efficiency of your output environment, helps to reduce unnecessary printing, and ensures mission critical documents are printed.

### Print documents to the right place at the right time.

Simply put, your print jobs must print out correctly. Output Manager seamlessly transforms and delivers print streams from line of business systems to production or front-office printers.

Whether print originates from a Windows-based application, or is output from mainframe hosts, UNIX or AS/400 systems—Output Manager will capture the output and convert the print streams to be accepted by the destination printer. Or, convert the print stream to PDF to be delivered electronically to users or applications.



Output Manager is designed to save your organization time and money by providing effective controls over all enterprise output. What's more, the solution scales to fit any size organization and can be customized to fit your organization's specific needs.

### Secure, convenient print workflows.

Output Manager ensures that only authorized individuals can print and access printed information—helping your organization maintain internal security policies and external compliance regulations at all times.

Authentication done at the device using a company ID badge, swipe card, proximity card, keypad or mobile phone allows users to securely retrieve print jobs wherever and whenever they want. And business rules can be applied to add additional safeguards to print

jobs based on user, job attribute or even document contents.

### Fix output issues for your employees before they happen.

Monitoring printers and print queues allows you to know when a problem occurs. For instance, Output Manager provides a real-time picture of everything that is happening in your company's output processes by monitoring printers for errors and receiving immediate notifications when they occur. This includes common problems such as network issues, paper jams and more.

**Ensure cost containment through accountability.**

Knowing exactly how much your business spends on printing is essential to maximizing the return on your printer investment, and for minimizing the total cost of printer ownership. Output Manager provides full accounting of where every page is printed or copied.

**Mobile print and submit.**

Release documents from your print queue using your smartphone or tablet. Just scan the QR code attached to your printer and you'll be presented automatically with a list of all documents in your print queue. A touch of the document's name and it will be output on the printer in front of you immediately—whether it's an MFD or single function printer. What's more, files accessible to your mobile device can be submitted to your secure print queue and printed later. This can be accomplished behind your firewall or from any 3G/4G network using Android and iOS devices.

**Uninterrupted printing of critical documents.**

When the primary printer fails, jams, runs out of paper, or has other issues, business stops. Output Manager can be configured to

make certain you have guaranteed business continuity by automatically routing the print job to a backup device and notifying users and help desk colleagues of the situation. Output Manager also simplifies the task of managing multiple devices and their unique print drivers through its universal PostScript driver.

**Report on everything that happens on all devices automatically.**

Report automatically on everything that happens at each of your printers. Find out which documents are printed, and where; which employees use printers more often; the number of pages printed, and the application printing the most. Users can even run reports to track environmental savings that result from a reduction in unnecessary printing. Determine which devices are overused or underworked, and more. Monitor your printing infrastructure with real-time, statistical displays of printing resources. Schedule automatic email reports for full, detailed accounts of enterprise-wide printing. Output Manager print activity can also be directly imported to Nuance Equitrac Office or Equitrac Express for consolidated, enterprise-wide reporting.

**Stop the unauthorized flow of sensitive information.**

Regulatory obligations are a constant concern for most businesses. Making certain that Personally Identifiable Information (PII) or sensitive business information is shared with only authorized audiences is an ongoing obligation. With Output Manager, simultaneous monitoring and auditing of the information in documents destined for any of your organization's printers is available, ensuring sensitive information is controlled before it is even printed to a page. Once identified, these documents can be sent to a secure print queue for temporary quarantine while a notification is immediately sent to a predefined manager for further analysis.

**AutoStore integration.**

With AutoStore® you build applications to accelerate your business processes, apps for scanners, MFDs, smart phones and other devices. Take advantage of AutoStore's backend connectors and standard APIs to link seamlessly with and print straight into popular enterprise software applications and Document Management Systems (DMS).

---

To find out more about Nuance workflow solutions in your local language, please visit our websites:

[ENGLISH](#) | [FRANÇAIS](#) | [DEUTSCH](#) | [NEDERLANDS](#) | [ESPAÑOL](#) | [ITALIANO](#)

For immediate help with answers to your questions, phone us on:

United Kingdom & Ireland	+44 845 838 7023	BeNeLux	+49 6441 671 38139
Germany, Austria & Switzerland	+49 6441 671 38446	South Western Europe	+33 17 3001 476
Nordic countries	+44 7825 169 378	East & Central Europe	+44 7825 169 378

---

**About Nuance Communications, Inc.**

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit [nuance.com](http://nuance.com).