

Case Study

Red Kite Community Housing:

Comprehensive audit of existing IT systems



When a leading community housing organisation decided it was time to examine and evaluate their IT infrastructure, they turned to Aztech IT Solutions.

About Red Kite Housing

Red Kite Community Housing is a tenant-led, not for profit, charitable housing association who own and manage more than 6,700 homes in the Wycombe District.

They are a social landlord but have expanded with new companies that have been set up to offer rents based on a person's ability to pay, build more homes and offer an estate agency service.

The Challenge

In December 2018, we were instructed to conduct a full audit of the Red Kite Community Housing (Red Kite) IT Infrastructure.

We needed to gather significant information on-site with our auditing software, whilst working closely in partnership with the existing MSP for additional information.

The purpose of the audit was to identify the extent of Red Kite's IT infrastructure and document the processes and procedures used.

Red Kite
Community Housing

Company: Red Kite Community Housing

Sector: Housing

Location: Wycombe, UK

Our Solution

We were to provide a comprehensive audit with the resulting report focused on the infrastructure and IT operations as of December 2018.

The audit included:

- IT Infrastructure
- Physical Review
- Networking & Active Directory
- End-User Experience
- Emails
- Telephony
- Backups and DRaaS
- IT Security
- Anti-Virus/Security
- IT Processes

Implementation and Results

We conducted an extensive audit both on-site and remotely with the assistance of the current service provider and internal IT resource.

An assessment was taken of the IT server room to evaluate the hardware assets. We gave Red Kite a high-level summary of the hardware, with a focus on the core hardware of the IT systems. A hardware inventory asset report was provided, detailing any ageing hardware that was in need of upgrading.

With more reliance on mobile systems and Office 365, we suggested advice and guidance on the next steps Red Kite should take to stay at the forefront of technology, as this would help them gain a competitive edge in their industry.

We delivered Red Kite a report of the audit, which included a summary of our conclusions, highlighting any issues and risks. This was followed up by a meeting with our Technical Director, who provided Red Kite consultancy to explain the audit in detail. This was to ensure Red Kite gained the most value from the audit and report, allowing them to focus on any issues found.



"It has been a pleasure to work with Aztech IT, who have been responsive, knowledgeable and totally professional in their service for us, producing a first class report, which is already helping to inform our next steps."

Richard Hawkins
Technology Manager
Red Kite Community Housing