



IT Consultation

IT Projects

Telephony Solutions

Proactive IT Support

Disaster Recovery

Network Security

Data Sheet



Network & IT Audit Services

For most organisations, IT is the backbone of their operation, without which the day to day operations and activities grind to a halt.

The IT infrastructure is the part of the business that at its best, changes the way we work, improves efficiency, reduces costs and drives us forward. But at its worst, it stops us working, causes us no end of frustration and has the potential to lose us business.

So it's no wonder that it's something that keeps Chief Officers and Directors awake at night! That's why we've developed our comprehensive IT health check.

Our Health Check Overview

Our tried and tested process is carried out by senior network specialists and amongst other things, provides you with;

- ✓ **Identification of key risk areas** – any potential parts of the network that, if they failed, would cause system wide down time
- ✓ **Review of back up and data retrieval processes** – including a test that the planned back up mechanism can actually be used to restore files
- ✓ **Review of virus, malware and malicious activity protection**
- ✓ **Review of hardware for all business critical devices** – to ensure that server and networking hardware has sufficient resources and capacity to deliver the performance and reliability required by the business
- ✓ **Review of system performance** – a review of the system as a whole to identify areas which may be limiting performance
- ✓ **Review of external connections** – test of comms/internet connectivity and availability
- ✓ **General security review** – including endpoint security, anti-malware, perimeter firewall protection, scan of external ports, passwords, admin rights, and availability of information security policies
- ✓ **Review of remote connection processes to ensure they are reliable, efficient and secure**
- ✓ **General review of business continuity, system reliability and general performance**
- ✓ **General review of business priorities for technology**
- ✓ **General review of existing support service and SLA's**

Executive Summary Reporting Tailored to Your Needs

An Executive Summary will also be provided to you with an overview of the devices on the network along with a network Risk Score and analysis of each potential issue we uncover. We will review this document with you, discuss the findings, in detail, answer any questions you may have.



Traffic Light System that Signals Success

The output of the review, is a written report, presented in a 'traffic light' format highlighting:



Red Priorities

Mission critical points of failure that require addressing urgently.



Amber Priorities

Corrective action recommended in order to meet best practice standards, ideally within 3 to 6 months.



Green Priorities

Nice to have changes or considerations for further improvements to be considered when setting the next IT plan and budget.