

HTM Webinar Q&A, March 18, 2020

- | Topics (Questioner, Country) | Question | Answer |
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| 1. Patient Safety (Michael Cheng, Canada) | | May I add in the list of key items you outlined at the beginning: this is - a simple but comprehensive framework that can be easily understood by top policy makers. In February this year, I presented such a framework taken from chapters 53 and 49 of the new CE Handbook. I would appreciate the audience's comments and suggestions. Can we discuss this in future sessions? Ch 49 is the a simple but comprehensive "systems management framework" derived from the simple patient safety framework. It links the HTR, HTA, HTM in a simple way that non-technical people such as administrator/policy makers can easily grasp. Andrei Issakov saw the significance of such simple approach. This framework has a long history of development since WHO first inter-regional meeting in 1986! can we follow up? Answer: Wants to ensure CED shows the now globally accepted Patient Safety (PS) Framework and how it is applied. Michael, you will be asked to help. A very important issue that will be the primary focus of the May 13 th Webinar. An important year for as we will promote this CE Patient-Safety focused model and partner with WHO's 2020-2030 PS initiatives. |
| 2. Communication Skills (Ulises Bazan, Argentina) | | Training in Communication Skills - a great topic. Will receive a lot of attention in our October 13th Webinar. Roberto: Ulises, thanks for the question. Some of the universities that started the BME program in Mexico make sure that students develop practical communication skills, through making several presentations in classes. Tom & Yadin: One of the top requirements of leadership is communication. Skills in this topic are critical for successful outcomes! Re Communications, a few thoughts: (1) Adriana Velalquez of WHO noted in Rome, CEs need to learn how to make their point in 15-30 seconds, perhaps following the SBAR format: Situation, Background, Assessment, Recommendations; this is how physicians and nurses communicate with one another; this model can be used in 30 seconds or 30 minutes depending on the audience and the communication requirement |
| 3. KPIs to evaluate results | | Albania's key performance indicators, relevant to budget? Answer: Yes, budget and downtime initially. New ones being developed based on equipment performance. |
| 4. HTM Savings Calculation (Riad Farah, Lebanon) | | Mexico's HTM program results, eg nearly \$700K USD annually. Answer: Formal KPIs under development now. |
| 5. Main obstacles you faced from Industry?
(Nicolas Pallikarakis, Greece) | | With this Success Stories? (1) Albania ... price being negotiated, from 10-12% purchase price down to 8%. Mexico: very happy with approach, industry happy to have a partner to address challenges China: Yadin familiar with time period; Industry very pleased as performance improved from 40s to 90+% for MRI/CT market. Their biggest barrier: Industry didn't believe initially needed support, but changed over time, now has led to strong collaboration, and has led to competition among vendors for best MRI/CT performance. |
| 6. Is Hospital Accreditation a solution for barriers?
(Pedro Gonzalez, Mexico) | | An important contribution! On CE-HTM recognition & efforts, etc. CED has created the ICB (International Credentialing Board) in 2019 to address Professional Standing of CEs in their countries. See the latest ICB deliberations (Jan 27, 2020 minutes). In particularly, the EMRO Region (as well as globally), CED is pursuing partnership relationships with Hospital Accrediting-related organizations, such as JCI, IHF, ISQua and others. Why? Because where Hospitals are obliged to get this recognition, and in light of the CE contribution to creating the appropriate accreditation-approved Environment of Care, this approach is seen as highly important to get CEs their due recognition. |
| 7. Dealing with Donations & HTM
(Murad Subeeh, Yemen) | | How we can achieve the goals of HTM after getting medical devices (second-hand) by donation without having any materials or information for the devices? Answer: A huge issue!!! Beyond the scope of this Q&A session. CED promises to address this question in comprehensive fashion this year. |
| 8. COVID19 resources CED website (Tom Judd, USA) | | See https://ced.ifmbe.org/blog/covid19-resources.html |

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- April 15th, 2020 - Cost-Effectiveness: Increasing ROI & Containing Costs in Health Technologies.**
 - Key speakers: Paula Berrio (Colombia), Kim Greenwood (Canada), Murilo Conto (Brazil)
 - Facilitators: Riad Farah (Lebanon), Elliot Sloane (USA)
- May 13th, 2020 - Quality & Safety:** Improving Health Tech-Related Quality & Safety for Patients and Medical Staff.
- June 10th, 2020 - Partner with Clinicians:** Supporting Clinical Caregivers by Using Reliable Health Technology.
- July 15th, 2020 - Innovation:** Innovation in New Care Processes: Usage of Health Technology.
- August 12th, 2020 - Digital Health:** Use of Digital Medicine to Improve Patient Access: Optimizing CE-IT Relationships.
- September 16th, 2020- Regulation:** Addressing Health Technology Regulation Challenges.
- October 14th, 2020 - Health Leader Communication:** Improving CE Relationship with High-Level Decision Makers: Reporting & Communications.
- November 11th, 2020 - Policy and Legislation:** Development of Appropriate Health Technology-Related Policies & Legislation.
- December 9th, 2020 - Partner with Allied Health:** Improvement of Health Technology in Healthcare Delivery: Partnerships & Communication Strategies.