

CHOOSE A CONSTRUCTION WEAR PARTS SUPPLIER WISELY

SUPPLIER CHECKLIST



SERVICE

- What level of customer service do they offer?
- Are they going to understand my needs?

AVAILABILITY

- How long before I get my product?
- How fast can they ship the parts out?
- What are their shipping policies?
- Do they have any hidden fees related to order size?

QUALITY

- Is this product made to OEM specifications?
- Will it fit my machine?
- Is the product made from high quality materials?
- What is the supplier's returns policy?