

# SHAWCOR RESPONSE TO COVID-19

## **At Shawcor, the health, safety and wellbeing of our employees, customers and our communities is our top priority.**

In addressing the evolving challenge of the COVID-19 virus, we have established a Response Team and taken several precautionary measures globally to ensure we continue to operate and safely serve our customers.

Our measures are designed to facilitate communication, reduce the opportunity for virus propagation, and to maintain compliance with WHO guidelines and actions implemented by local governments and regulatory authorities. We continue to monitor developments and are prepared to implement new measures and practices as required and as circumstances dictate.

These precautionary measures and practices include:

### **Operational Execution and Management**

- We are actively engaging our customer service and supply chain teams to mitigate and reduce impact on customer demand and project execution. In addition, we have implemented business continuity plans in our manufacturing and operations locations, including split workforce execution.

### **Travel and Site Visitor Restrictions**

- We have restricted employee travel. Exceptions for business-critical travel will be determined by Shawcor Senior Management in consultation with health authority guidelines and in accordance with government regulations.
- Employees returning from international travel from high-risk areas are required to self-quarantine for 14 days.
- Field technicians are still permitted to travel by vehicle to regional client sites; however, these employees will be closely monitored and may be subject to enhanced screening processes. Furthermore, we have educated these employees on prevention protocols (e.g., thorough hand washing, social distancing, etc.).
- Site visitors have been restricted in virtually all facilities. Only visitors providing critical services or supplies will be granted entrance following a screening process.

### **Remote Operations and Concentrated Work Teams**

- We have asked employees to work remotely as much as possible to reduce any potential spread of the virus, while also mitigating the risk of an entire team or critical individual becoming affected.
- We have also implemented staff segregation measures for business-critical roles and functions have been implemented to ensure operational continuity and to limit the opportunity for COVID-19 exposure and transmission.



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## Maintaining Safe On-site Operations

- For employees working onsite, we have taken steps to keep them isolated or segregated from one another. We have also added additional procedures to maintain a clean and healthy workplace including more frequent cleaning of high-touch surfaces and high-traffic areas.
- We are diligently tracking high-risk areas and implementing advanced measures in designated locations. For facilities located in high-risk areas, we have implemented advanced monitoring methods to limit exposure (e.g., requiring employees to have their temperature taken and recorded at regular intervals throughout the day).

## Promoting Personal Protective Measures

- We actively encourage all employees to follow the prevention protocols from health authorities (e.g., thorough hand washing, social distancing, etc.).
- Our Response Team is leveraging our corporate intranet to communicate regularly with employees to ensure they have the necessary knowledge and tools to protect themselves.

## Protocols for Managing Suspected Cases of COVID-19.

- We have established procedures for managing cases where suspected or potential COVID-19 exposure occurs. This includes suspending operations at entire facilities (as required), employee quarantines and bringing in trained teams to administer disinfection protocols.

With these measures in place, I am confident Shawcor can continue to do its part in limiting the spread of COVID-19. Please know that we are committed to staying operational and ensuring we can deliver the products and services you need.

I want to personally thank all Shawcor employees and customers for their support and cooperation as we navigate through this uncertain time.

Sincerely,



Steve Orr  
President & CEO  
Shawcor Ltd.

