

Bundled Services to Maximize **your** ROI



Azure Managed Services

KiZAN will be fully committed to your success beyond the initial product implementation. As your trusted partner, KiZAN will provide managed services that provide an affordable, predictable method to ensure the success of your technology investment.

Maximize your long-term ROI by selecting one of our managed service tiers.

Service	Azure Markup	Description of Service
New Server Onboarding	For the cost of 1 running month."	KiZAN will onboard additional servers into the environment as requested, in an ongoing fashion. KiZAN will leverage Azure Site Recovery's process to migrate supported machines into the Azure Cloud, and perform any preparation tasks for the VM itself. No support to the OSE will be provided during migration. 1 week should be allowed for the migration.
Azure Consumption Reporting	Complimentary for customers of \$5,000 spend or more	Once a quarter, KiZAN will provide a breakout of consumption, identify trends, and provide recommendations.
Management of Compute and Attached Storage	10% of Azure spend	KiZAN will provide break/fix and changes to computers in Azure, and will create new VMs in Azure (but will not configure the OSEs). This will provide ease of use and remediation for Azure configuration issues and allow for rapid deployment of new services. Does not include architecture of new objects. 3 business days should be allowed for changes.
Management of Network	5% of Azure spend	KiZAN will provide creation of new VNETS and network objects and make changes to existing VNETS and network objects upon request. 1 week should be allowed for changes.
Management of DR and Backups	10% of Azure spend	KiZAN will perform weekly confirmation of backup and DR procedures using OMS, remediate any issues with the procedures, and will perform quarterly fail over testing for up to 10% of the environment.



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