

KiZAN has created key offerings that assist **Skype for Business** implementations. No matter the stage of your project, KiZAN can help. Each offer can be acquired individually or as a stacked end-to-end solution.



Skype for Business

Skype for Business provides a unified platform for calling, conferencing, video and sharing. It is a favorite among online meeting tools, allowing teams to communicate and collaborate with apps for Windows, iOS, and Android. Finally, teams can work as though they're all in one room – even when they're not!

KiZAN can provide online, on-premise or hybrid implementations to tailor the Skype for Business deployment for your specific needs.



Get Started

KiZAN identifies areas of need and goals, and consults with your team to define what success looks like for your enterprise.

- Review existing voice service
- Identify service and technical needs
- Identify key areas to accommodate necessary call structures, emergency numbers, etc.
- Identify user personas

- Perform technical design of Skype for Business
- Perform service design
- Define roles
- Define deliverables



Get Enabled

Using best practices, KiZAN will execute a written implementation plan, guaranteeing value.

- Deploy pilot solution
- Perform train the trainer sessions
- Review pilot user feedback and perform necessary enhancements
- Enhance environment to handle full production load



Get Adopted

Our methodology ensures that this mission critical system will be successfully deployed with minimal disruption.

- Migrate data for ease of use
- Transition users seamlessly
- Perform Whiteglove transition services for key stakeholders
- Onboard new users



Get Healthy

KiZAN will review existing Skype for Business deployments and ensure complete system health.

- Assess current environment
- Identify areas of concern and propose solutions
- Identify areas of enhancement for maximum satisfaction
- Perform remediation of core issues



Go Further

KiZAN has the knowledge and experience to provide continued value and support for the entire product life cycle

- Provide coaching for IT
- Mentor IT staff to grow and use the solution
- Perform monthly health checks
- Stay up to date with evolving business needs
- Recommend value-added solutions



Customer Success



Microsoft delivers the most comprehensive customer experience solutions that can transform any organization by connecting every aspect of their business with their prospects, customers, employees, and partners in new and innovative ways.

Visit www.kizan.com to learn more or call us at **(877) 775-7159**.

