

# **BigFix Jumpstart Implementation Service**

The BigFix platform allows an enterprise to incorporate a unified endpoint management strategy with minimal setup time and no learning curve for administrators when managing multiple operating systems. Real-time endpoint vulnerability data is available within minutes of installation and large-scale remediation takes hours, not days. The modular approach makes it easy to buy just what you need and expand without having to ripand-replace. The platform's architecture also allows for scalability of up to 250,000 endpoints using a single BigFix core server. Currently there are more than 1,000 companies that trust the security of more than 50 million endpoints to BigFix.

#### Tasks/Duration:

- 2 Weeks \$14,000
- · Operational and Architectural Planning
- · Installation and Configuration
- · Deployment of agents to endpoints
- Initial Compliance Assessment
- · Setup of Patch Baselines and Deployment Policies
- Setup of Web Reports and create Patch Progress
  reports





#### **Expected Deliverables:**

- Functional BigFix Core Server
- Functional Web Reports Server
- · At least one Relay
- At least 10 BigFix clients installed
- Initial Patch Compliance Assessment of installed Clients
- Remediation of at least 1 patch across the managed endpoint population
- Installation Guide and Runbook
- Basic knowledge transfer to client resources

## Benefit:

- Gain real-time visibility into the compliance of the managed endpoint population
- Deliver initial assessment of customer endpoints that they can use as a basis for comparison with their internal compliance assessments.
- Reduce FTE resources needed to manage endpoints across multiple operating system platforms
- Reduce time to fully patch vulnerable endpoints from days or weeks to hours
- Manage endpoints across multiple operating system platforms using a single agent and a single console



### About Lighthouse Computer Services

We are proud to be recognized year after year as a preferred partner of IBM. We received IBM's Beacon Award for North America Strategic Partner in 2016, we received IBM's Premier Business Partner Choice Award in 2014, we were an IBM Watson Finalist in 2017, and 2018 IBM North America Top Strategic Business Partner Excellence Award. For over 23 years, we've served businesses across the US Northeast. With regional knowledge and local resources at the ready, we're here to help your business succeed.

