

May 4, 2017

To Our Valued Customers & Website Visitors:

If you've visited our website or stopped by our office in Farmingdale, New York, you are aware that NutraScience Labs takes a tremendous amount of pride in its Core Values. For those of you unfamiliar with this concept, the six Core Values listed below are the timeless and guiding principles that define our organization:

1. Customers First
2. Passionate & Committed
3. "We Over I"
4. Little Things Matter
5. Transparent Communication
6. Employee & Customer Relationships Built on Trust

Recently, we've received a number of complaints via phone, email, and social media that contradict many, if not, all of the Core Values that we stand for. Specifically, it is our understanding that a Staten Island, NY-based Company named NutraScience Connection, Inc. is operating a number of landing pages where they sell dietary supplements and advertise a free trial offer. After a specific number of days have elapsed, this Company allegedly charges consumers for products they never intended to re-order.

**We want to make it clear to you that NutraScience Labs provides leading contract dietary supplement manufacturing services to nutraceutical brand owners and companies:**

- We are NOT affiliated with the organization in question in any way, shape or form.
- We DO NOT own or operate an Amazon storefront.
- We DO NOT sell any dietary supplement products directly to consumers.
- We DO NOT advertise free trials of any kind to consumers.

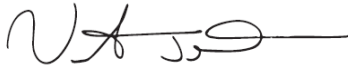
NutraScience Labs understands that this situation can be both confusing and frustrating which is why we would like to help you.

If you notice on your monthly credit card statement that you've been charged by NutraScience Connection or NutraScience Health, we recommend taking the following steps:

- Call your Credit Card Company or bank and dispute the charge.
- Visit the website you originally purchased the product from and contact the company using the [contact information](#) provided.
- If you purchased the product through an Amazon storefront, contact Amazon and file a complaint against the company operating the storefront

We appreciate your understanding with regards to this matter and are committed to helping you achieve a favorable result.

Sincerely,

A handwritten signature in black ink, appearing to read 'V. Tricarico', followed by a horizontal line extending to the right.

Vincent Tricarico  
Vice President, Contract Manufacturing  
NutraScience Labs, Inc.