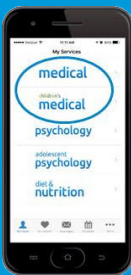




Kansas City

LIVE & IMMEDIATE ACCESS TO CARE

Retail Telehealth Offers Online Doctor Visits 24/7



Retail Telehealth Benefits

Schedule and ‘see’ a doctor online from your phone, tablet or computer, from home, the office or while traveling using the Amwell mobile app.



Open 24 Hours

Doctors are available 24 hours a day, 365 days a year.



Visit Anywhere, Anytime

Install the mobile app and access healthcare from anywhere, anytime.

Services are not currently available in Texas, Arkansas or Louisiana. Prescribing is not allowed in Indiana.



Safe & Secure

Your information is kept private throughout the visit.



No Appointments

Just sign in – no more waiting rooms.

Blue Cross and Blue Shield of Kansas City (Blue KC) wants to improve your access to care. That’s why we’ve partnered with American Well (Amwell)* to bring you care from the comfort and convenience of your home or wherever you are. Beginning June 2016, Retail Telehealth will be available to most Blue KC members. (Medicare Advantage members will not have access)



Get Started Today

With the Amwell app, you’ll have healthcare right in the palm of your hand.



Amwell is a faster, easier way to see a doctor.

1: Download the Amwell Mobile App

The Amwell app can be downloaded directly to your smart phone or tablet. Or, if you prefer the web, visit **Amwell.com**.

2: Enroll

Create an account in a few simple steps. Be sure to include your Blue KC insurance info when creating your account. Your information is stored securely.

3: Choose a Doctor

View a list of available doctors, their experience and ratings, and select one.

4: Visit

Engage in a secure live video visit directly from the web or your mobile device in high-quality streaming video.

At this time the telehealth services offered to Blue KC members is limited to medical and children’s medical services only. Members can still obtain telehealth treatment for psychology, adolescent psychology, and diet and nutrition services through Amwell, however, these services are not included in the Blue KC-Amwell telehealth offering. Please note, Blue KC offers therapist services and ongoing counseling for concerns like depression, anxiety, stress, relationships and insomnia outside of telehealth. Please check your explanation of benefits or call 816-395-3558 for more information.

To learn more about Retail Telehealth and the Amwell app, visit **Amwell.com**.

*American Well’s Online Care Group is an independent provider contracted to participate in Blue KC’s commercial provider networks.