Our Commitment to Data Protection





Our Commitment to Data Protection Regulations

Major, Lindsey & Africa ("MLA") has made compliance with Data Protection Regulations ("DPR") a top priority. MLA's parent company, Allegis Group, has a dedicated global privacy program committed to respecting the privacy rights of individuals who entrust personal data to us.

Data Protection Regulations, such as the General Data Protection Regulation (GDPR), California Consumer Privacy Act (CCPA), Personal Information Protection and Electronic Documents Act (PIPEDA), Australia's Privacy Act, ePrivacy Regulations (ePR), and the Philippines' Data Privacy Act, regulate the collection, handling, use and storage of personal data. Data Protection Regulations increase the obligations on organizations who collect or process personal data.

This document has been provided for informational purposes and is not intended to be a comprehensive overview of GDPR, CCPA or any particular data protection regulation, nor is it intended to be construed as legal advice. Please consult your attorneys in connection with any fact-specific situation that takes into account such facts and applicable law.

MLA's Data Protection Readiness Effort

At Major, Lindsey & Africa, we are committed to ensuring the responsible and secure collection, use and sharing of personal data. We are diligently working to develop systems and processes to be compliant with the various DPR with our Global Privacy Office leading our efforts.

About the Allegis Group Global Privacy Office

The Global Privacy Office's mission is to support Allegis Group's (including all operating companies like MLA) commitment to the appropriate collection, use and sharing of personal data. The Global Privacy Office has key leaders in the United States, EMEA and APAC that coordinate with our Global Privacy Officer, who is designated as a Fellow of Information Privacy (FIP). Our Global Privacy Officer is also CIPP-US, CIPP-C, CIPP-E and CIPM certified through IAPP. Additionally, MLA, along with each operating company, has a dedicated Privacy Analyst that assists with the implementation of our DPR readiness strategy in partnership with the Global Privacy Office. Each member of the team brings their subject-matter expertise, including numerous IAPP certifications, and deep knowledge of their respective businesses. Additionally, Allegis Group has a centralized Global Data Protection Oversight Committee comprised of its most senior leaders within Privacy, Legal, Human Resources, Finance, Compliance, Marketing, Strategy, Information Services, Information Security, and Corporate Development to oversee the company's global privacy initiatives.

Allegis Group has also appointed an external Data Protection Officer ("DPO") to act as our official DPO under GDPR and to provide additional expertise and support to the mission of the Global Privacy Office.

Our DPO

Lillian Pang is an IAPP member and designated as a Fellow of Information Privacy (FIP). Lillian is also CIPP-E and CIPT certified. She has worked in the data privacy field for over 10 years and most recently worked for a global technology company as Vice President and Group Chief Privacy Officer. Lillian also has in-house counsel experience within the staffing industry and therefore has a strong understanding of our industry and our services. Lillian is based in London.

Allegis Group is also proud to be an <u>IAPP Gold Sponsor</u>.



MLA's Data Protection Readiness Program

The Global Privacy Office is actively developing and implementing its initiatives to make sure MLA and all Allegis Group operating companies are compliant with DPR. Allegis Group's Global Privacy Office is approaching Data Protection Readiness through its commitment to its "Top 10 DPR Initiatives," which include:



Understanding Our Data – Data Mapping and Justifications for Processing

- Completing data mapping exercises
- Completing our Article 30 records of processing activities under GDPR
- Understanding where we "sell" personal data under CCPA



Data Breach Reporting

• Ensuring our privacy and security incident response process is prepared to respond within various DPR deadlines



Contracts – Customers and Suppliers

- Implementing DPR compliant provisions in our contracts with our customers and suppliers
- Conducting due diligence on our suppliers through questionnaires and, where appropriate, on-site or other forms of auditing



Training and Awareness and Appointment of Data Protection Officer

- Appointing Lillian Pang as Data Protection Officer under GDPR
- Conducting online and in-person trainings across the business to promote privacy awareness and teach key privacy principles



Data Subject Rights

• Implementing a repeatable, scalable process and set of procedures for handling data subject rights requests



Data Transfers

• Ensuring we are maintaining viable means for transferring personal data; for example, maintaining Privacy Shield certifications and a Global Intra-Group Data Transfer Agreement, based on the model clauses and Article 28 of GDPR, and executing model clauses where needed for the EU and Switzerland



Data Minimization

• Ensuring that MLA keeps only data that is necessary for its legitimate business interests



Information Security

 Partnering closely with our Information Security team to implement appropriate technical and organizational measures to protect personal data, including looking for opportunities to enhance the use of pseudonymization and encryption



Privacy in Day-to-Day Operations/ Privacy by Design and DPIA

- Undertaking Data Privacy Impact Assessments (DPIAs) where appropriate across the business
- Partnering with Information Systems for Privacy by Design
- Educating areas of the business (e.g., HR, Marketing, Procurement) on the meaning of privacy for their function in day-to-day operations



Privacy Notices

• Updating all privacy notices to remain in compliance with DPR

Our Services – When We Act as a Controller/ Business and/or Processor/Service Provider

Understanding the role that you play as either a Controller/Business or Processor/Service Provider is an important component of DPR. While each regulation has specific nuances, the following outlines our stance under each of GDPR and CCPA with regards to our service offerings.

Controller/Business: Determines the means and purposes of the processing of Personal Data (the "how" and the "why")

Processor/Service Provider: Processes Personal Data on behalf of the Controller/Business

Major, Lindsey & Africa has conducted an analysis to identify the role it plays for each of our service offerings as explained in the chart below:

	Staffing	Search	Consulting
Processor / Service Provider?	Yes	No	Yes
What is the Personal Data?	Customer Personal Data – varies (depends on what Customer provides to our Contract Workers)	N/A	Customer Personal Data – varies (depends what Customer provides to our Consultants)
Controller / Business?	Yes	Yes	No
What is the Personal Data?	Contract Worker Data	Candidate Data	N/A

For each of our service offerings, we have developed data protection language that is compliant with DPR that we have ready for use with any customer engagement.

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Transferring Personal Data

Major, Lindsey & Africa is committed to responsibly and lawfully transferring personal data of our clients while performing our services that involve data subjects from many different countries and regions. In order to do this, MLA has the following mechanisms in place, for example, to handle transfers of personal data that involve data subjects from the EEA and/or Switzerland:



We are EU-US and Swiss-US Privacy Shield certified and have been since the inception of the Privacy Shield Framework. Please see our certification <u>here</u>.



Model Clauses

We make use of the Model Contract Clauses as appropriate with our business partners.



Intra-Group Data Transfer Agreement

We have an Intra-Group Data Transfer Agreement using the EU Controller to Controller Model Clauses that also includes the appropriate provisions required under GDPR to cover personal data transfers between and among our businesses globally. While we generally rely on our Privacy Shield certification for transfers from the EEA and Switzerland to the US, the intragroup data transfer agreement provides a second method of transferring that same data while also providing us with a mechanism to allow us to transfer data from the EEA and Switzerland to our companies outside of the US (for instance to our entities located in APAC).



We ensure an adequate transfer mechanism is in place when our suppliers are processing personal data outside of the EEA.





As the global leader in talent solutions, we take pride in what we do, connecting great people to great opportunities, helping businesses win and careers soar. Today, with \$12.3 billion in revenues and 500+ global locations, Allegis Group and its network of specialized companies provide a full suite of complementary talent solutions that solves nearly every workforce challenge to empower business success while consistently delivering an unsurpassed quality experience. Our companies include Aerotek; TEKsystems; Aston Carter; Allegis Global Solutions; Major, Lindsey & Africa; Allegis Partners; MarketSource; EASi; The Stamford Group; and Getting Hired.

Visit <u>AllegisGroup.com</u> to learn more.