



## Domestic Rates and Services

Making parcel delivery **simple**, **reliable** and **affordable** for small business.



Contact us

### Sendle Business Team

[business@sendle.com](mailto:business@sendle.com)  
[sendle.com](http://sendle.com)


Plans	Easy <i>incl. GST</i>		Premium <i>incl. GST</i>		Pro <i>excl. GST</i>	
Parcel size	Same city	National	Same city	National	Same city	National
Satchel 500g/A4	<b>\$7.75</b>	<b>\$7.75</b>	<b>\$6.75</b>	<b>\$6.75</b>	<b>\$5.75</b>	<b>\$6.14</b>
Shoebox 2kg/8L	<b>\$9.95</b>	<b>\$11.95</b>	<b>\$8.95</b>	<b>\$10.95</b>		<b>\$8.94</b>
Briefcase 5kg/20L		<b>\$15.95</b>		<b>\$14.95</b>		<b>\$13.20</b>
Carry-on 10kg/40L		<b>\$20.95</b>		<b>\$19.95</b>		<b>\$17.13</b>
Check-in 25kg/100L		<b>\$27.95</b>		<b>\$26.95</b>		<b>\$24.02</b>
Services						
Free pickup	Yes		Yes		Yes	
Free Signature on Delivery	2kg – 25kg		2kg – 25kg		2kg – 25kg	
Free Authority to Leave	Yes		Yes		Yes	
Free insurance	All parcels insured for loss up to <b>\$1500</b> with \$100 excess.		All parcels insured for loss up to <b>\$1500</b> with \$100 excess.		All parcels insured for loss up to <b>\$1500</b> with \$100 excess.	
Free redelivery	Yes		Yes		Yes	
Minimum order quantities	No		No		200 parcels per month	
Lock-in contract	No		No		No	
Network extension / Delivery choices	Over <b>1400</b> newsagents, convenience stores, independent supermarkets & service stations		Over <b>1400</b> newsagents, convenience stores, independent supermarkets & service stations		Over <b>1400</b> newsagents, convenience stores, independent supermarkets & service stations	
PO box deliveries	No		No		No	
Velocity Frequent Flyer Points	Yes		Yes		No	
Carbon offset	All Sendle deliveries are <b>100% carbon neutral</b>		All Sendle deliveries are <b>100% carbon neutral</b>		All Sendle deliveries are <b>100% carbon neutral</b>	

\* Based on current Sendle pricing compared to standard Parcel Post rates. Guaranteed for Sendle's Same City zone and National zone 500g, 2kg, 5kg, 10kg and 25kg parcels.



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 Easy integrations



**Sendle API** Develop your business's perfect shipping integration by building on Sendle's powerful API.


Integrate Sendle directly into your app, to get tracking and delivery updates.

Plans	Easy <i>incl. GST</i>	Premium <i>incl. GST</i>	Pro <i>excl. GST</i>
<b>Operations</b>			
Pickup and delivery hours	Monday to Friday, 8am – 6pm excluding public holidays & weekends	Monday to Friday, 8am – 6pm excluding public holidays & weekends	Monday to Friday, 8am – 6pm excluding public holidays & weekends
Same-day collection	Available if courier collects daily	Available if courier collects daily	Available if courier collects daily
Latest order time	11:59pm for the next business day (Monday-Friday)	11:59pm for the next business day (Monday-Friday)	11:59pm for the next business day (Monday-Friday)
Delivery attempts	Twice and then available for collection	Twice and then available for collection	Twice and then available for collection
<b>Free</b> failed delivery returns	Yes	Yes	Yes
Delivery network	Nationwide	Nationwide	Nationwide
Pickup network	<b>Over 90%</b> of Australian addresses	<b>Over 90%</b> of Australian addresses	<b>Over 90%</b> of Australian addresses
Delivery method	Road	Road	Road
<b>Tracking and customer support</b>			
<b>Free</b> tracking	<b>Fully</b> tracked	<b>Fully</b> tracked	<b>Fully</b> tracked
Integrated delivery dashboard	Yes	Yes	Yes
Customer service	Yes	Yes	Yes
<b>Integrations</b>			
<b>Free</b> eBay, Shopify, WooCommerce and Xero	Yes	Yes	Yes
<b>Parcel specifications</b>			
Dangerous goods	No	No	No
Maximum parcel weight	25kg	25kg	25kg
Maximum parcel length	180cm	180cm	180cm
Maximum parcel volume	0.100m <sup>3</sup>	0.100m <sup>3</sup>	0.100m <sup>3</sup>
Packaging	Any	Any	Any



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 100% carbon-neutral delivery

Certified



Corporation  
bcorporation.net



south pole  
group

Plans	Easy <i>incl. GST</i>	Premium <i>incl. GST</i>	Pro <i>excl. GST</i>
<b>Delivery to remote areas</b>			
You can reach remote addresses with Sendle! Normally, these are far-flung places that may require a remote surcharge. We'll always show you any remote charges <i>before</i> you book to avoid nasty surprises. And keep in mind that, historically, <b>only 6% of deliveries have been to remote locations with Sendle.</b>			
<b>Parcel size</b>			
Satchel 500g/A4	\$15.95	\$14.95	\$13.59
Shoebox 2kg/8L	\$23.95	\$22.95	\$20.86
Briefcase 5kg/20L	\$27.95	\$26.95	\$24.50
Carry-on 10kg/40L	\$33.95	\$32.95	\$29.95
Check-in 25kg/100L	\$44.95	\$43.95	\$39.95