



Domestic Rates and Services

Making parcel delivery **simple**, **reliable** and **affordable** for small business.



Contact us

Sendle Business Team

business@sendle.com
sendle.com


Plans	Standard <i>incl. GST</i>		Premium <i>incl. GST</i>		Pro <i>excl. GST</i>	
Parcel size	<i>Same city</i>	<i>National</i>	<i>Same city</i>	<i>National</i>	<i>Same city</i>	<i>National</i>
Satchel 500g/A4	\$6.80	\$7.95	\$5.80	\$6.95	\$4.75	\$6.10
Shoebox 2kg/8L	\$10.90	\$12.90	\$9.90	\$11.90	\$6.12	\$9.45
Briefcase 5kg/20L		\$15.45		\$14.45		
Carry-on 10kg/40L		\$21.95		\$20.95	\$6.45	\$17.66
Check-in 25kg/100L		\$28.95		\$27.95		
Services						
Free pickup	Yes		Yes		Yes	
Free Signature on Delivery	2kg – 25kg		2kg – 25kg		2kg – 25kg	
Free Authority to Leave	Yes		Yes		Yes	
Free insurance	All parcels insured for loss up to \$1500 with \$100 excess.		All parcels insured for loss up to \$1500 with \$100 excess.		All parcels insured for loss up to \$1500 with no excess.	
Free redelivery	Yes		Yes		Yes	
Minimum order quantities	No		20 parcels per month		200 parcels per month	
Lock-in contract	No		No		No	
Network extension / Delivery choices	Over 1400 newsagents, convenience stores, independent supermarkets & service stations		Over 1400 newsagents, convenience stores, independent supermarkets & service stations		Over 1400 newsagents, convenience stores, independent supermarkets & service stations	
PO box deliveries	No		No		No	
Velocity Frequent Flyer Points	Yes		Yes		No	
Carbon offset	All Sendle deliveries are 100% carbon neutral		All Sendle deliveries are 100% carbon neutral		All Sendle deliveries are 100% carbon neutral	

* Based on current Sendle pricing compared to standard Parcel Post rates. Guaranteed for Sendle's Same City zone and National zone 500g, 2kg, 5kg, 10kg and 25kg parcels.



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 Easy integrations



Sendle API Develop your business's perfect shipping integration by building on Sendle's powerful API.


Integrate Sendle directly into your app, to get tracking and delivery updates.

Plans	Standard <i>incl. GST</i>	Premium <i>incl. GST</i>	Pro <i>excl. GST</i>
Operations			
Pickup and delivery hours	Monday to Friday, 8am – 6pm excluding public holidays & weekends	Monday to Friday, 8am – 6pm excluding public holidays & weekends	Monday to Friday, 8am – 6pm excluding public holidays & weekends
Same-day collection	Available if courier collects daily	Available if courier collects daily	Available if courier collects daily
Latest order time	11:59pm for the next business day (Monday-Friday)	11:59pm for the next business day (Monday-Friday)	11:59pm for the next business day (Monday-Friday)
Delivery attempts	Twice and then available for collection	Twice and then available for collection	Twice and then available for collection
Free failed delivery returns	Yes	Yes	Yes
Delivery network	Nationwide	Nationwide	Nationwide
Pickup network	Over 90% of Australian addresses	Over 90% of Australian addresses	Over 90% of Australian addresses
Delivery method	Road	Road	Road
Tracking and customer support			
Free tracking	Fully tracked	Fully tracked	Fully tracked
Integrated delivery dashboard	Yes	Yes	Yes
Customer service	Yes	Yes	Yes
Integrations			
Free eBay, Shopify, WooCommerce and Xero	Yes	Yes	Yes
Parcel specifications			
Dangerous goods	No	No	No
Maximum parcel weight	25kg	25kg	25kg
Maximum parcel length	180cm	180cm	180cm
Maximum parcel volume	0.100m ³	0.100m ³	0.100m ³
Packaging	Any	Any	Any



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 100% carbon-neutral delivery

Certified



Corporation
bcorporation.net



south pole
group

Plans	Standard <i>incl. GST</i>	Premium <i>incl. GST</i>	Pro <i>excl. GST</i>
Delivery to remote areas			
You can reach remote addresses with Sendle! Normally, these are far-flung places that may require a remote surcharge. We'll always show you any remote charges before you book to avoid nasty surprises. And keep in mind that, historically, only 6% of deliveries have been to remote locations with Sendle.			
Satchel 500g/A4	\$20.95	\$19.95	\$17.91
Shoobox 2kg/8L	\$25.90	\$24.90	\$21.26
Briefcase 5kg/20L	\$28.45	\$27.45	\$24.46
Carry-on 10kg/40L	\$34.95	\$33.95	\$29.47
Check-in 25kg/100L	\$41.95	\$40.95	\$36.57
Remote parcel deliveries are charged a simple flat-rate surcharge of \$13 (or \$11.81 excl. GST) on top of the national rate.			