



International Rates and Services

Making parcel delivery **simple**, **reliable** and **affordable** for small business.

Delivery zones | time frame

Zone 1

New Zealand
10-16 working days

Zone 2, 3 & 4

Asia Pacific, North America & Western Europe
10-28 working days

Zone 5

Rest of the world
14-30 working days

[View full list of countries](#)

Contact us

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[See our full list of temporarily suspended destinations.](#)

Plans	Sendle Standard <i>No GST required for international deliveries</i>					Sendle Premium <i>No GST required for international deliveries</i>					Sendle Pro <i>No GST required for international deliveries</i>				
	New Zealand (Zone 1)	Asia Pacific (Zone 2)	North America (Zone 3)	Western Europe (Zone 4)	Rest of World (Zone 5)	New Zealand (Zone 1)	Asia Pacific (Zone 2)	North America (Zone 3)	Western Europe (Zone 4)	Rest of World (Zone 5)	New Zealand (Zone 1)	Asia Pacific (Zone 2)	North America (Zone 3)	Western Europe (Zone 4)	Rest of World (Zone 5)
Parcel size															
Up to 250g	\$15.15	\$18.85	\$20.95	\$23.95	\$31.75	\$12.10	\$16.95	\$17.80	\$18.95	\$29.35	\$10.60	\$15.05	\$15.70	\$17.95	\$27.75
Up to 500g	\$18.15	\$21.85	\$26.50	\$26.25	\$34.75	\$14.50	\$19.70	\$22.90	\$24.90	\$32.15	\$12.70	\$17.50	\$20.50	\$23.95	\$30.40
Up to 1kg	\$23.95	\$35.55	\$38.55	\$38.55	\$57.15	\$17.00	\$32.99	\$35.99	\$35.99	\$50.35	\$17.00	\$31.10	\$34.10	\$34.10	\$45.40
Up to 1.5kg	\$28.95	\$54.20	\$53.20	\$55.20	\$73.95	\$27.70	\$52.90	\$51.90	\$53.90	\$70.70	\$23.69	\$47.25	\$46.25	\$48.25	\$64.05
Up to 2kg	\$32.10	\$64.00	\$65.00	\$67.00	\$89.75	\$30.85	\$61.35	\$62.35	\$64.35	\$86.50	\$26.60	\$60.35	\$61.35	\$63.35	\$78.65
Above 2kg to 20kg	\$18.68 +\$9.08 per kg	\$38.63 +\$22.25 per kg	\$39.63 +\$25.75 per kg	\$41.65 +\$16.70 per kg	\$50.55 +\$28.75 per kg	\$16.68 +\$8.33 per kg	\$36.63 +\$21.50 per kg	\$37.63 +\$25.00 per kg	\$39.65 +\$15.95 per kg	\$48.55 +\$28.00 per kg	\$16.18 +\$7.83 per kg	\$36.13 +\$21.00 per kg	\$37.13 +\$24.50 per kg	\$39.15 +\$15.45 per kg	\$48.05 +\$27.50 per kg
Services															
Free pickup	Yes					Yes					Yes				
Minimum order quantities	No					20 parcels / month					200 parcels / month				
Network extension	Global postal networks					Global postal networks					Global postal networks				
PO Box deliveries	Yes					Yes					Yes				
Velocity Frequent Flyer Points	Yes					Yes					No				
Carbon offset	All Sendle deliveries are 100% carbon neutral					All Sendle deliveries are 100% carbon neutral					All Sendle deliveries are 100% carbon neutral				
Contract	No lock-in contracts					No lock-in contracts					No lock-in contracts				
Packaging requirements	Flexibility of own packaging					Flexibility of own packaging					Flexibility of own packaging				
Shipping cover	All eligible parcels covered for loss up to \$100.					All eligible parcels covered for loss up to \$100.					All eligible parcels covered for loss up to \$300.				



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Recognition



Plans	Standard	Premium	Pro
Operations			
Pickup and delivery hours	Monday to Friday, 8am – 4pm excluding public holidays & weekends	Monday to Friday, 8am – 4pm excluding public holidays & weekends	Monday to Friday, 8am – 4pm excluding public holidays & weekends
Same-day collection	Available if courier collects daily	Available if courier collects daily	Available if courier collects daily
Latest order time	11:59pm for the next business day (Monday-Friday)	11:59pm for the next business day (Monday-Friday)	11:59pm for the next business day (Monday-Friday)
Delivery network	Global postal networks	Global postal networks	Global postal networks
Pickup network	Sydney, Melbourne, Brisbane, Adelaide and Perth	Sydney, Melbourne, Brisbane, Adelaide and Perth	Sydney, Melbourne, Brisbane, Adelaide and Perth
Delivery method	Air & Road	Air & Road	Air & Road
Free return to sender	Yes	Yes	Yes
Duties and taxes	Delivery duty unpaid with postal clearance	Delivery duty unpaid with postal clearance	Delivery duty unpaid with postal clearance
Item and value declaration	Required	Required	Required
Tracking and customer support			
Free tracking	Delivery tracking dependent on global postal network provider	Delivery tracking dependent on global postal network provider	Delivery tracking dependent on global postal network provider
Integrated delivery dashboard	Yes	Yes	Yes
Customer service	Yes	Yes	Yes
Integrations			
Free eBay, Shopify, WooCommerce	Yes	Yes	Yes
Parcel Specifications			
Dangerous goods	No	No	No
Maximum parcel weight	20kg	20kg	20kg
Maximum parcel size (2kg and under)	Total Dimensions = up to 90cm <i>no side longer than 60cm</i>		
Maximum parcel size (2kg - 20kg)	Total Dimensions = up to 150cm <i>no side longer than 105cm</i>		



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ZONE 1		
<i>New Zealand</i>		10-16 working days
ZONE 2		
<i>Asia Pacific</i>		10-28 working days
American Samoa	Kiribati	Pakistan
Bangladesh	Korea, Republic of (South K.)	Palau, Republic of
Bhutan	Lao, People's Democratic Rep	Papua New Guinea*
Brunei Darussalam	Macau	Philippines, Republic of the
Cambodia	Malaysia	Samoa
China, People's Republic of	Maldives	Singapore
Cocos (Keeling) Islands	Micronesia	Solomon Islands
Cook Islands	Mongolia	Sri Lanka
Fiji	Myanmar	Taiwan
French Polynesia	Nauru, Republic of	Thailand
Guam	Nepal	Timor-Leste (East Timor)
Hong Kong	New Caledonia	Tonga
India	Niue	Tuvalu
Indonesia	Norfolk Island	Vanuatu
Japan	Northern Mariana Islands	Vietnam
ZONE 3		
<i>North America</i>		10-28 working days
Canada	United States of America	
ZONE 4		
<i>Western Europe</i>		10-28 working days
Austria	Guernsey	Netherlands
Belgium	Iceland	Norway
Denmark	Ireland	Portugal
Finland	Isle of Man	Spain
France	Italy	Sweden
Germany	Jersey	Switzerland
Greece	Luxembourg	United Kingdom



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ZONE 5			
Rest of the World			14-30 working days
Afghanistan	Curaçao	Lesotho	Saint Martin (French part)
Åland Islands	Cyprus	Liberia	Saint Pierre and Miquelon
Albania	Czech Republic	Libya	Saint Vincent and the Grenadines
Algeria	Djibouti	Liechtenstein	San Marino
Andorra	Dominica	Lithuania	São Tomé and Príncipe
Angola	Dominican Republic	Macedonia, Republic of	Saudi Arabia*
Anguilla	Ecuador	Madagascar	Senegal
Antarctica	Egypt	Malawi	Serbia, Republic of
Antigua and Barbuda	El Salvador	Mali	Seychelles
Argentina	Eritrea	Malta	Sierra Leone
Armenia	Estonia	Marshall Islands	Sint Maarten (Dutch part)
Aruba	Ethiopia	Martinique	Slovakia
Azerbaijan	Falkland Islands	Mauritania	Slovenia
Bahamas	Faroe Islands	Mauritius	Somalia
Bahrain	French Guiana	Mayotte	South Africa, Republic of
Barbados	French Southern Territories	Mexico	South Georgia, South Sandwich Islands
Belarus	Gabon	Moldova, Republic of	Sudan, South
Belize	Gambia	Monaco	Suriname
Benin	Georgia	Montenegro	Svalbard and Jan Mayen
Bermuda	Ghana	Montserrat	Swaziland
Bolivia	Gibraltar	Morocco	Tajikistan
Bonaire, Sint Eustatius and Saba	Greenland	Mozambique	Tanzania
Bosnia and Herzegovina	Grenada	Namibia	Togo
Botswana	Guadeloupe	Nicaragua	Tokelau
Bouvet Island	Guatemala	Niger	Trinidad and Tobago
Brazil	Guinea, Republic of	Nigeria	Tunisia
British Indian Ocean Territory	Guinea, Republic of Equatorial	Oman*	Turkey
Bulgaria	Guinea-Bissau	Palestine, State of	Turkmenistan
Burkina Faso	Guyana	Panama, Republic of	Turks and Caicos Islands
Burundi	Haiti	Paraguay	Uganda
Cameroon	Heard Island, McDonald Islands	Peru	Ukraine
Cape Verde	Honduras	Pitcairn	United Arab Emirates *
Cayman Islands	Hungary	Poland	United States Minor Outlying Islands
Central African Republic	Iraq	Puerto Rico	Uruguay
Chad	Israel	Qatar*	Uzbekistan
Chile	Jamaica	Réunion	Vatican City State (Holy See)
Christmas Island	Jordan	Romania	Venezuela
Colombia	Kazakhstan	Russian Federation	Virgin Islands (British)
Comoros, Dem. Rep. of	Kenya	Rwanda	Virgin Islands (U.S)
Congo, Democratic Republic of	Kosovo	Saint Barthélemy	Wallis and Futuna
Congo, Rep of the	Kuwait	Saint Helena, Ascension, Tristan da	Western Sahara
Costa Rica	Kyrgyzstan	Cunha	Yemen
Cote d' Ivoire (Ivory Coast)	Latvia	Saint Kitts and Nevis	Zambia
Croatia	Lebanon	Saint Lucia	Zimbabwe