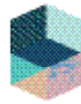




NATIONAL
**RETIREMENT
LIVING SUMMIT**
28-30 NOVEMBER 2018 - CANBERRA



putting people
front & centre

PRINCIPAL SPONSOR



Stockland



www.retirementlivingsummit.com.au

The National Retirement Living Summit 2018

The National Retirement Living Summit is an annual event dedicated exclusively to the retirement living sector. Senior leaders from retirement village operators and service providers gather to discuss the important issues and trends, and to create and expand their networks.

PROGRAM

Preconference - Wednesday 28 November 2018 (*various locations*)

9:30am – 12:30pm **Retirement Living Council Meeting (*closed meeting*) - Hyatt Canberra**

12:30pm – 1:30pm **Lunch (*closed meeting*) - Hyatt Canberra**

For Retirement Living Council members and all Policy Roundtable guests.

1:30pm – 4:30pm **Policy Roundtable - Hyatt Canberra**

Sponsored by:



For Retirement Living Council members, Property Council retirement living committee members and invited guests.

6:00pm – 6:30pm **Travel to President's Dinner**

6:30pm – 10:00pm **President's Dinner (*invitation only*) - Pialligo Estate**

Sponsored by:



PROGRAM

Day one - Thursday 29 November 2018 (*Hyatt Canberra*)

8.45am - 9.15am

Welcome

Master of Ceremonies:

Kay McGrath, Award-winning Journalist & Presenter, 7 Network Australia

Welcome speech by Retirement Living Council President:

Alison Quinn, Retirement Living Council National President and CEO, RetireAustralia

9.15am – 10.30am

International Keynote – Dr Margaret Wylde

Sponsored by:



Margaret will focus on customer and resident data from the US and other markets.

Speaker:

Dr Margaret Wylde, CEO, ProMatura

10.30am – 11.00am

Morning tea

11.00am – 11.15am

Meet the residents

We're putting people front and centre at the 2018 Summit – get to know our resident leaders and hear their view on what's working and what's not.

Moderator:

Mike Zorbas, Property Council of Australia

11:15am – 12:00pm

Putting our sector on the map

We know that the vast majority of residents love their retirement village experience, but the general public has still been largely confused about what a village actually is. How has the sector gone about filling the knowledge gap and putting our sector on the map?

Presenter:

Russel Howcroft, Partner, Chief Creative Officer, PwC

12:00pm – 12:30pm

Integrating sustainable practices

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What practical sustainability and energy saving initiatives can retirement village owners and operators take to reduce their operating expenses and thus pass on savings to their residents?

Panellists:

- Amy Hogan, National Sustainability Manager – Retirement, Stockland
- David Lane, Group Director Seniors Living, ThomsonAdsett
- Richard Mintz, Director, Savant Energy Power Networks

12:30pm – 1:30pm

Lunch

1:30pm – 2:15pm

The political climate – what to expect, and what will it mean?

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DEVELOPMENT MANAGERS
PROJECT MANAGERS

This year our sector gathers in the nation's capital, where the big decisions are made – what can we expect in 2019, and how will ageing be put on the agenda by the major parties?

Keynote:

Peta Credlin, Sky News Political Anchor & News Corp National Columnist

2.15pm – 2.50pm

Investing in our future

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To meet rising demand for retirement living and seniors' housing, our sector must continue to develop and supply, but we're struggling to keep up. How do we accelerate the sector's development?

Moderator:

Shalain Singh, Head of Healthcare & Retirement Living, Colliers

Panellists:

- Steve Blazejewski, Managing Director, PGIM Real Estate, US
 - Suzannah Cockerell, Senior Investment Analyst, First State Super
 - Sachin Kumar, National Director, CommBank Health, Commonwealth Bank
-

2.50pm – 3.20pm

Attracting and retaining great talent

How can the retirement living sector ensure we can attract and retain great staff, especially village and sales managers, and ensure we service the needs of senior Australians effectively?

Panellists:

- Tracy Dare, Group Executive Commercial Services, BlueCare
 - Nicole Forster, Chief People and Technology Officer, Ryman Healthcare
-

3.20pm – 3.50pm

Afternoon tea

3.50pm – 4.10pm

The state of play

Presentation of 2018 Retirement Census results.

Presenter:

Tony Massaro, Partner, Real Estate Advisory, PwC

4.10pm – 4.55pm

The Royal Commission – what you need to know now

The announcement of a Royal Commission into Aged Care Quality and Safety will have a significant impact on the retirement living sector. What do you need to know about what's to come and how can you ensure you're prepared for the outcome?

Panellists:

- Victor Harcourt, Principal, Russell Kennedy Lawyers
- Sean Rooney, CEO, Leading Age Services Australia (LASA)
- Pat Sparrow, CEO, Aged and Community Services Australia (ACSA)

4.55pm – 5.00pm	Day one wrap
6.30pm – 7.00pm	Welcome reception - Marble Foyer, Parliament House
7.00pm – 10.30pm	National Retirement Living Awards 2018 Gala Dinner Great Hall, Parliament House
Principal sponsor:	Awards Sponsors:



PROGRAM

Day two - Friday 30 November 2018 (Hyatt Canberra)

8.00am – 9.00am	Networking breakfast
9.00am – 9.05am	Welcome
9.05am – 9.50am	<p>The impact of automation</p> <p>Automation is affecting all parts of our economy, and is set to have a profound impact in seniors living and aged care – how can our industry adapt to accommodate automation, without losing the all-important human touch?</p> <p>Keynote speaker: Greg Dickason, Chief Technology Officer - International, CoreLogic</p>
9.50am – 10.20am	<p>Outside the square</p> <p>New products and new models are emerging to provide future residents with greater choice than ever about how they want to live in retirement. Explore a few of these models and discover why they've proven to be a hit in the market.</p> <p>Moderator: Emma Plasier, Principal & Director, Imagine Projects</p> <p>Panellists:</p> <ul style="list-style-type: none"> • Heather Browne, Development Manager – Retirement Living, BHC • Rachel Lane, Principal, Aged Care Gurus • Simon Owen, Chief Executive Officer, Ingenia Communities
10.20am – 10.50am	Morning tea

11:00am – 11:10am

Strategies for an ageing Australia

Presenter:

Senator The Hon Zed Seselja, Assistant Minister for Treasury and Finance

11:10am – 11:55am

Evaluating the 8-Point Plan

Sponsored by:



It's been more than 12 months since our industry's 8-point plan was put together – what have been the key milestones reached and the lessons learned we need to apply in the future?

Panellists:

- Alistair Christie, President, Australian Retirement Village Residents Association
- Geoff Grady, Chief Executive Officer, Aveo
- ML MacDonald, CEO, Masonic Care WA
- Alison Quinn, Chief Executive Officer, RetireAustralia
- Rosemary Southgate, Principal, Russell Kennedy Lawyers

11:55am – 12:40pm

Retaining a strong social licence

Every industry depends on a strong social licence in order to operate effectively and retain people's faith. But what happens when that licence comes under threat, and what can be done to restore and enhance it?

Keynote:

Rev Tim Costello AO, Chief Advocate, World Vision Australia

12:40pm – 12:45pm

Wrap up

12:45pm – 2:00pm

Networking BBQ lunch

2:00pm – 5:30pm

Site Tour 1 – The Central at Crace *(The Central at Crace, Goodwin Aged Care)*

The Central at Crace is the most recent development by the not-for-profit Goodwin, completed in 2017. The Central is a first for Goodwin as independent-living-only and in a greenfield suburb. Designed as an urban-living complex adjacent to a suburban centre, The Central is also a rare offering for ACT seniors as a 95% vertical village focused on apartment living, in a city where apartment living is a relatively new culture. At the heart of the complex is a large clubhouse exclusive to residents with lounge area, bar and kitchen facilities, business area, gym, and activity space.

Site Tour 2 – The Grove, Ngunnawal *(Lendlease)*

Located in Ngunnawal and just 4 years young, The Grove Ngunnawal officially opened in 2015 and today is now complete with 161 x 2 and 3 bedrooms villas with single and double garages. Known for its vibrant community atmosphere and spacious and welcoming home designs, The Grove Ngunnawal unveiled its massive Clubhouse last year with an impressive list of facilities including a lounge area, library, arts and crafts room, indoor swimming pool and gym as well as an outdoor bowling green, men's shed, BBQ area and more. The Grove Ngunnawal is one of 3 retirement communities in the ACT that has been developed and managed by Lendlease Retirement Living.

REGISTRATION PACKAGES

Conference Packages

The full conference package includes the following:

Conference Sessions Day 1
Thursday 29 November 2018

National Retirement Living Awards Gala Dinner
Thursday 29 November 2018

Conference Sessions Day 2
Friday 30 November 2018

Conference Packages	Super early bird*	Early bird*	Register now
Member	\$1,699	\$1,799	\$1,999
Group member 3+ (per person)			\$1,799
Group member 10+ (per person)			\$1,699
Non member			\$2,850
Board member			\$1,799
Future Directions (members under 35)			\$899
Sponsors			\$1,699
Government			\$1,550
International			\$1,550

*Super early bird deadline: 14 May - 15 June 2018
*Early bird deadline: 16 June - 31 August 2018

REGISTER NOW

Full conference registrations - no dinner

This conference package includes the following:

Conference Sessions Day 1
Thursday 29 November 2018

Conference Sessions Day 2
Friday 30 November 2018

Conference Packages	Super early bird*	Early bird*	Register now
Member (no dinner)	\$1,699		\$1,799
Non member (no dinner)			\$2,750

*Super early bird deadline: 14 May - 15 June 2018
*Early bird deadline: 16 June - 31 August 2018

REGISTER NOW

National Retirement Living Awards Gala Dinner

Conference Packages	Member	Non member
Gala dinner (only)	\$220	\$330
Gala dinner table (only)	\$2,200	\$3,300

REGISTER NOW

All fees include GST.

TERMS AND CONDITIONS

Your registration is accepted based on the conditions outlined below. Registration payment can be made online via credit card. Credit card surcharges apply. Registration fees include GST.

Conditions of Entry:

- Full payment must be made before close of business on Friday 26 October 2018.
- The Property Council of Australia reserves its right to refuse entry to or remove from the premises any person who it considers (in its sole and absolute discretion) is causing annoyance or inconvenience to delegates or attendees
- No refund, replacement or compensation will be offered to any person refused entry or removed from the premises
- Delegates are not permitted to distribute promotional materials at the event unless prior approval has been granted by the Property Council of Australia

Cancellation Policy:

- All registrations must be made in writing to retirement.concierge@propertycouncil.com.au
- Super Early Bird registrations received between 14 May 2018 and 15 June 2018 are NON-REFUNDABLE.
- Cancellations received before the 31 August 2018 will not incur a \$350 cancellation fee.
- Cancellations received between 1 September 2018 and 30 September 2018 will incur a \$350 cancellation fee.
- Cancellations received from the 1 October 2018 will receive NO REFUND.
- A replacement delegate will be accepted up until Friday 23 November 2018 for all registrations.

For further information contact

Retirement Living Concierge, Cassie Lancaster:

P: +61 2 9033 1985

E: concierge@propertycouncil.com.au

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To discuss how you can be involved in this national event, contact our Member Services Manager, Tomai Morris at: tmorris@propertycouncil.com.au or: +61 (7) 3225 3015 and +61 438 079 703