Discharge Process

Physician DC Process Updates

2018

Discharge Orders

New Discharge Orders

- Discharge Order- use for unconditional discharge
- Discharge Order with Parameter- use for patients that have conditions to meet prior to being discharged
- Discharge Follow Up- (fields included in previous 2 DC orders) use to list any providers needed for follow up
- Consults Discharge Order- (included in previous 3 DC orders) use to list any consulting provider needed for follow up
- Ready for Discharge Process Order- same content as Discharge Order; used by nursing for patients with DC Parameters met and requiring the order source of "z" (departmental process)

Orders to be RETIRED

- Discharge Now or Discharge
- Conditional Discharge
- zMD: Discharge Criteria
- zMD: Appointment Follow Up
- CHF Follow Up
- Consulting Provider OK to DC

Other retiring orders

- OB Postpartum Discharge
- OB Undelivered Discharge
- Peds Discharge Order

PHYSICIAN

Overview of Discharge Process

Current vs New

Discharge of a Patient
CURRENT ORDER PROCESS

PROVIDER ORDER WORKFLOW:

Initiate Discharge order

Enter "Discharge"

- Perform Med Rec
- Complete Discharge Summary note (pDOC includes fields that pull to nursing DC instructions)

OR

Enter "Conditional Discharge"

- Perform Med Rec
- Proceed with entering Discharge Summary (pDOC includes fields that pull to nursing DC instructions)
- Nurse to discharge patient once discharge criteria met

OR

Enter discharge orders for specific patient populations:

- Psychiatric Discharge- *will not change*
- Outpatient Discharge- *will not change*
- NICU/NB Discharge- *will not change*
- OB Postpartum Discharge
- OB Undelivered Discharge
- Peds Discharge

Follow Up orders available (not included in Discharge order so must be ordered separate)

- zMD: Appointment Follow Up
- CHF Follow Up

Discharge of a Patient
NEW ORDER PROCESS

PROVIDER ORDER WORKFLOW:

Initiate Discharge order

Enter "Discharge Order" (starts discharge time clock)

- Perform Med Rec
- Complete Discharge Summary note (pDOC includes fields that pull to nursing DC instructions)

OR

Enter "Discharge Order with Parameters"

- Perform Med Rec
- Anticipate nursing contact with updated patient information within 24 hours, if ordered, to determine next steps for discharge process
- If patient is ready for discharge, enter "Discharge Order"
- Complete Discharge Summary note (pDOC includes fields that pull to nursing DC instructions)
- If patient is not ready for discharge at 24hr , DC the order and document in a note the reason for patient stay

***NOTE**

Psychiatric Discharge- *no changes*

Outpatient Discharge- *no changes; out of scope*

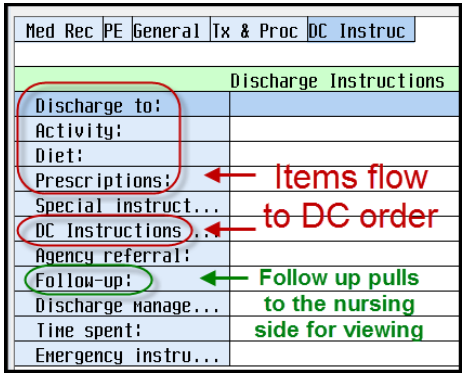
NICU/NB Discharge- *no changes; out of scope*

- Follow Up orders available (content also included in Discharge orders above)
  - Discharge Follow Up
  - Consults Discharge Order

Discharge of a Patient
CURRENT pDOC NOTE PROCESS

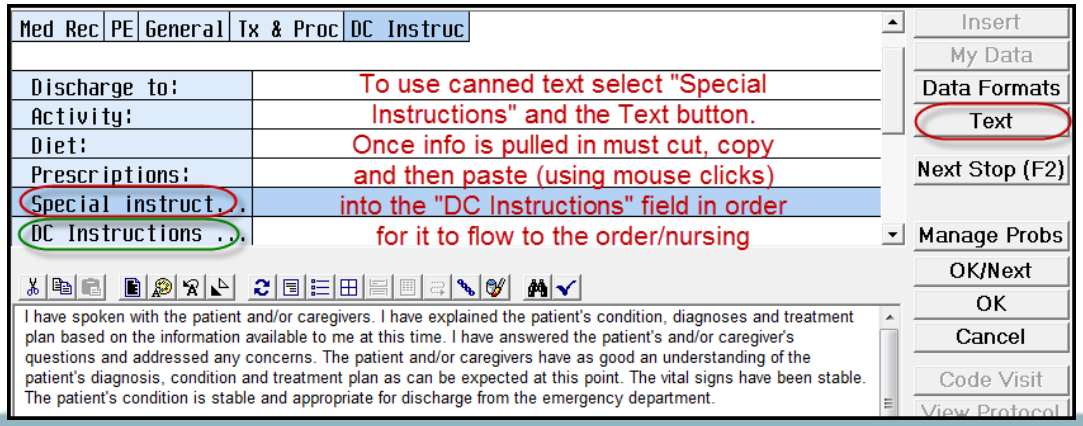
PROVIDER Documentation of Discharge Summary note

- Specific pDOC fields flow to DC order and Nursing Discharge Instructions
- Special Instructions field will not pull to nursing or order
- Nursing data does not flow to pDOC
- The last entered information (note or order) prior to the nurse starting their Discharge Instructions will be what is available for the nurse to provide to the patient.



Fields that flow to DC order and Nursing DC instructions from pDOC:

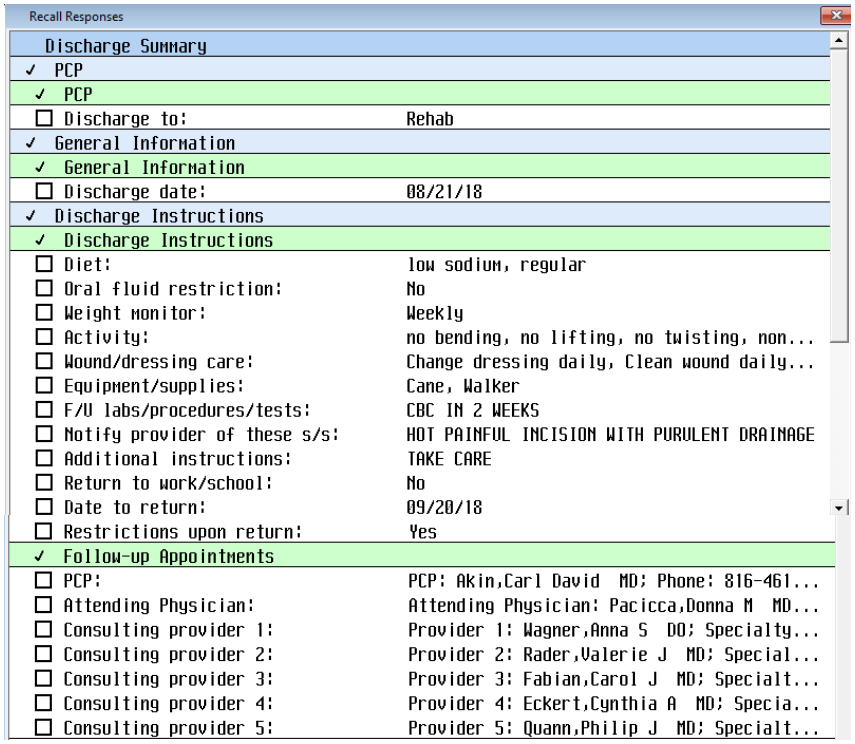
- Discharge to
- Activity
- Diet
- Prescriptions
- DC Instructions



Discharge of a Patient
NEW pDOC PROCESS

PROVIDER Documentation of Discharge Summary

- Active recall functionality available
- Responses entered from the Discharge Order, Discharge with Parameters Order, Consult Discharge, or Follow Up order display as options
- The last entered information (note or order) prior to the nurse starting their Discharge Instructions will be what is available for the nurse to provide to the patient.
- Special Instructions field is removed



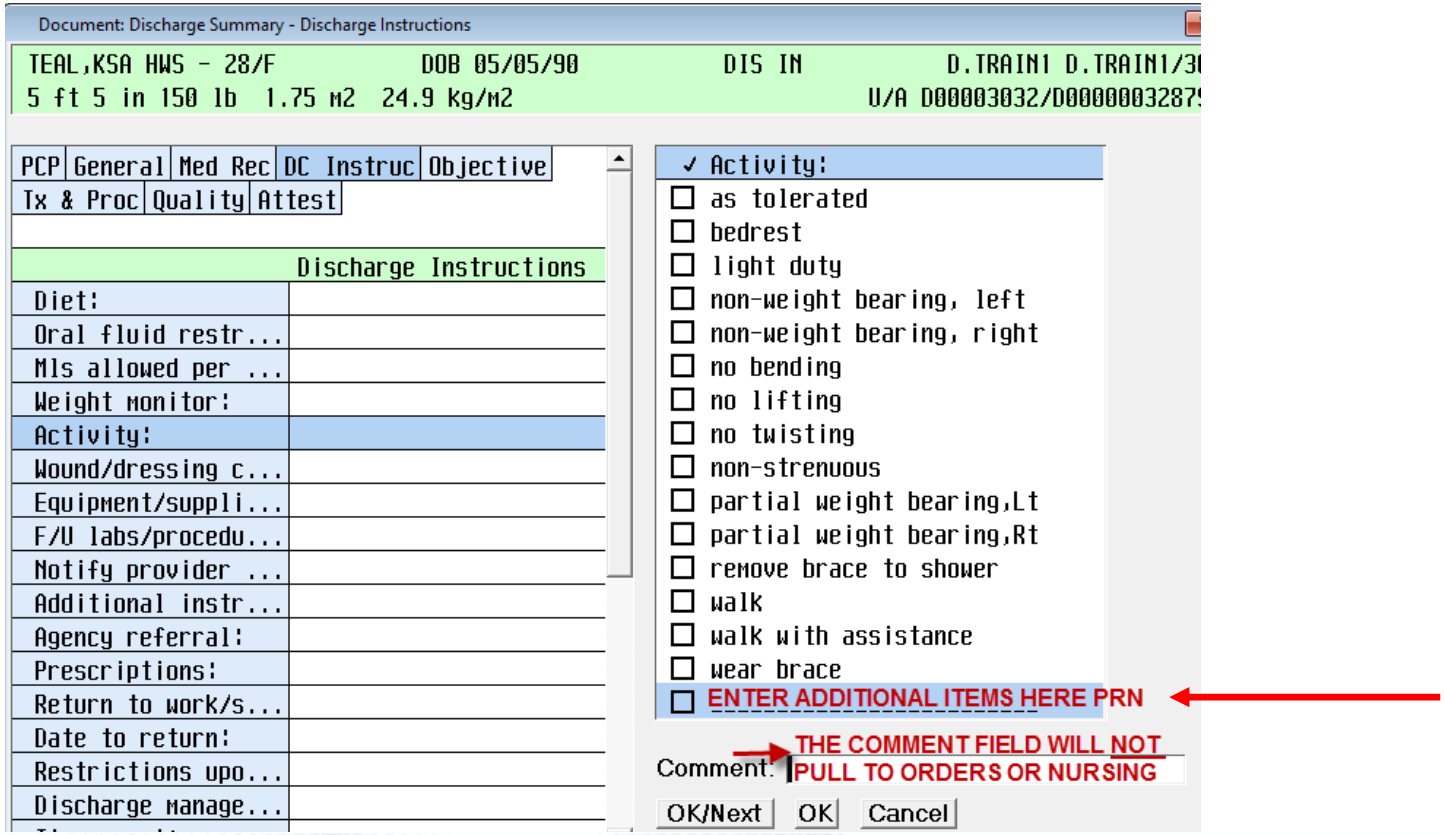
Fields that flow to DC order, Nursing DC instructions, and pDOC note:

- Discharge to
- Diet
- Oral mls allowed
- Weight monitor
- Activity
- Wound/dressing care
- Equipment/supplies
- Notify provider of these s/s
- Additional instructions
- Return to work/school
- Date to return
- Restrictions upon return
- PCP, phone#, appt info
- Attending dr, phone#, appt info
- Consulting dr, phone#, appt info

Discharge of a Patient
NEW pDOC PROCESS

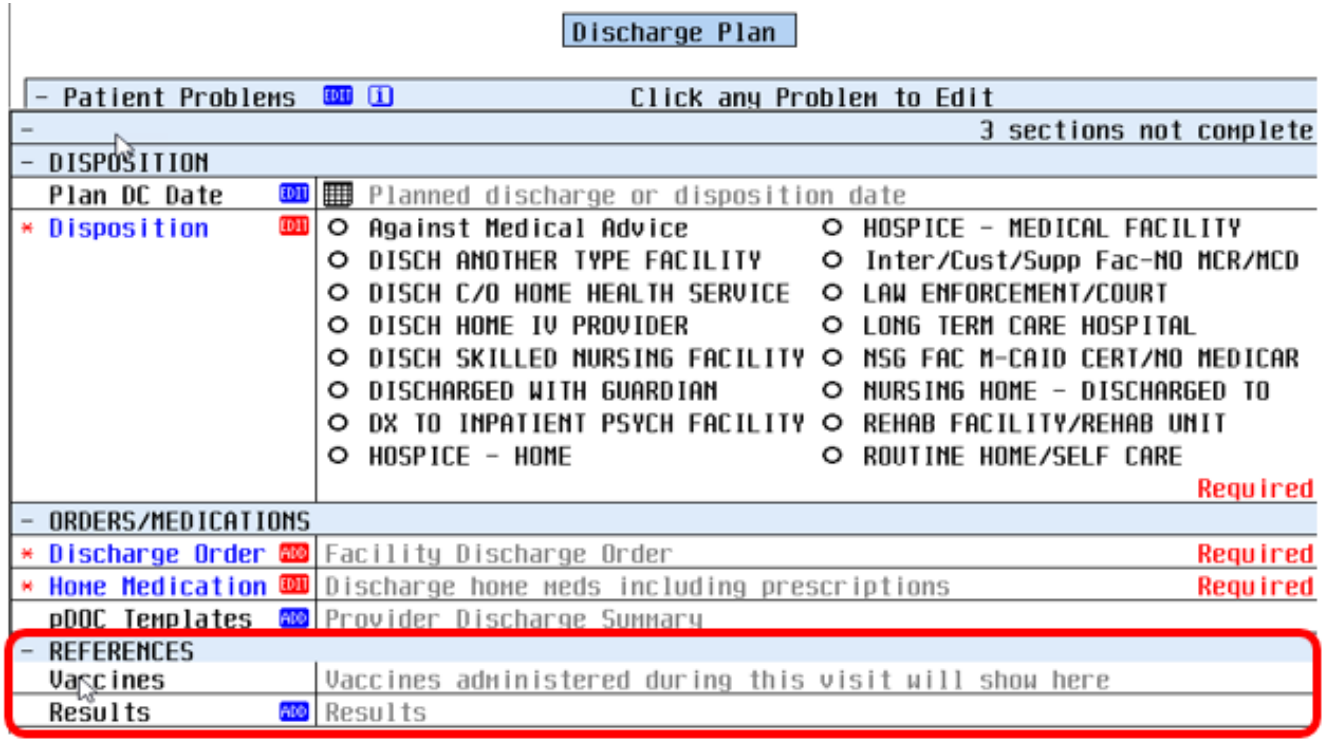
PROVIDER Documentation of Discharge Summary

- ***Note:*** on fields slated to pull from pDOC that have lists to choose from, select the checkbox options in order for the data to pull forward
- Enter any additional items needed beside the blank checkbox from the list
- Comments entered in the comment field will NOT pull to nursing or the order screens

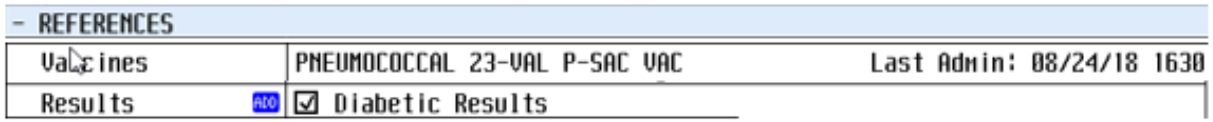


Provider Discharge Plan Update

The Provider DC desktop will offer additional information with the next update.

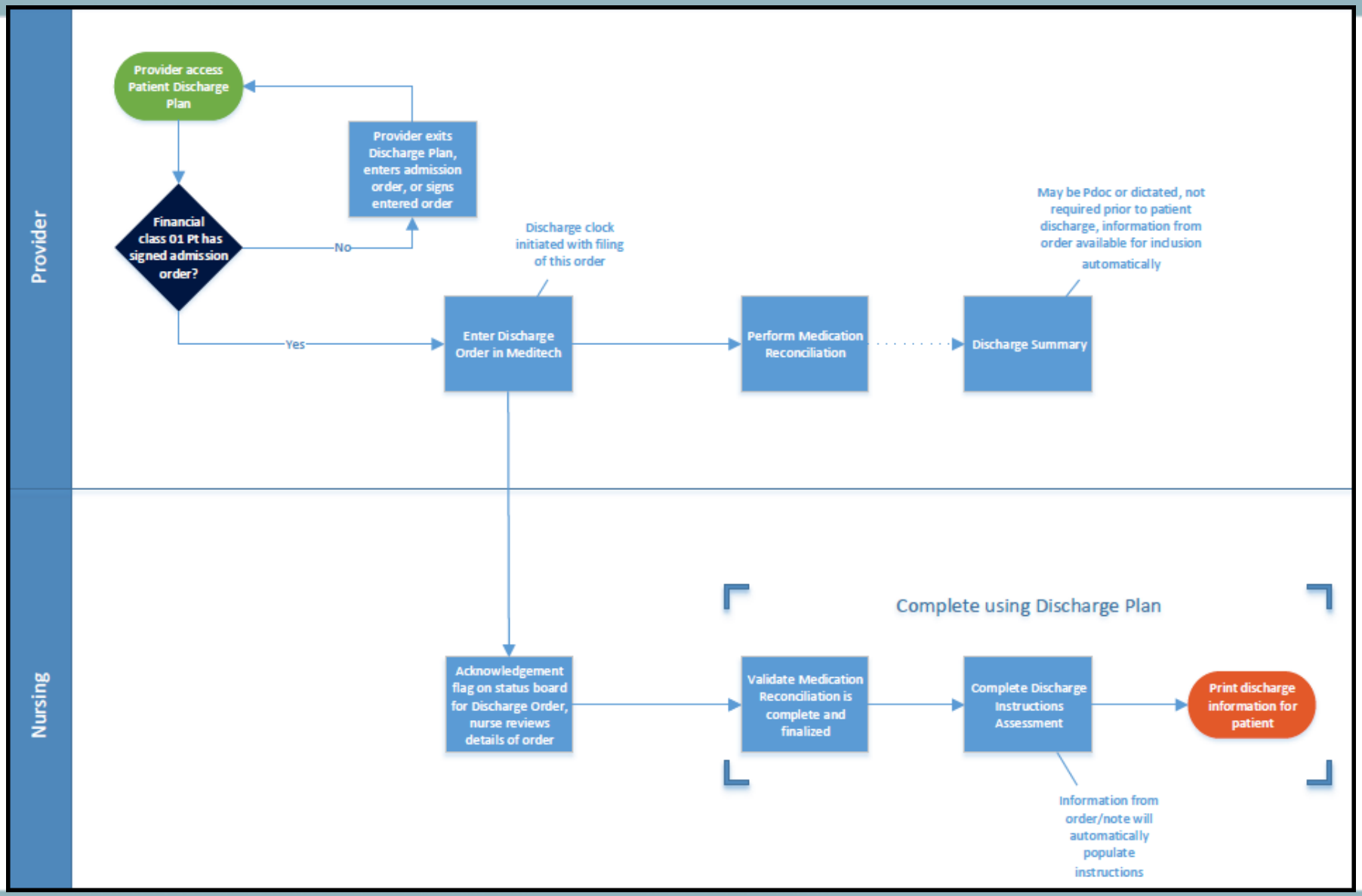


- References:
  - Vaccines given during this stay will show
  - Results types can be pulled into the printed packet for the patient

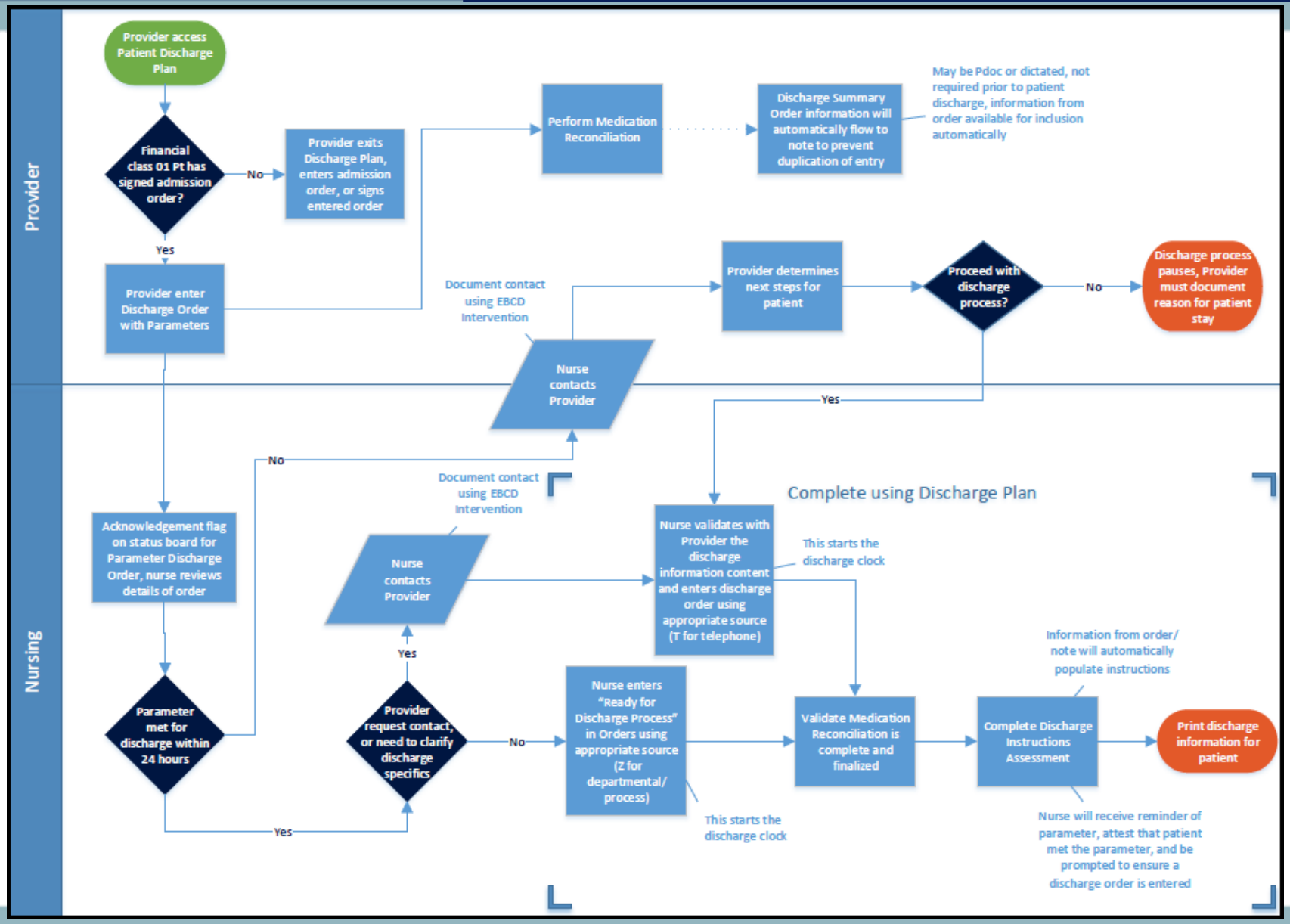


Overview of NEW Discharge Order Flow

Discharge Process Flowchart
Discharge Order



Discharge Process Flowchart
Discharge Order with Parameter

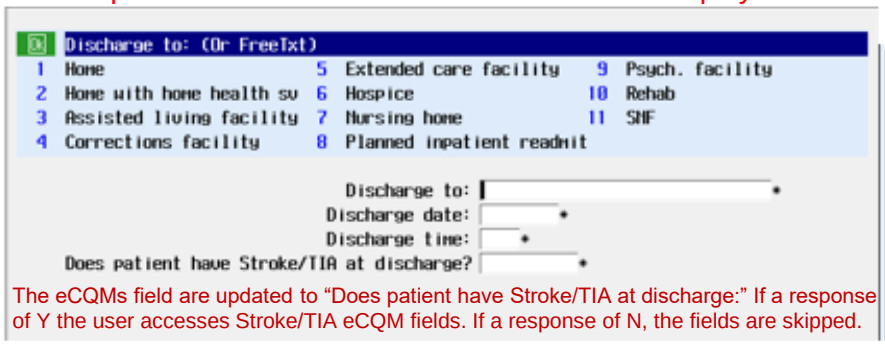


Dive into
New Discharge Orders

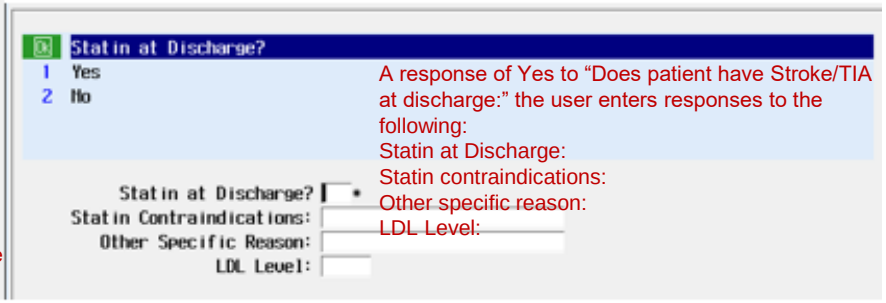
New Discharge Order (used for unconditional discharge)

New Discharge Order; Formerly used “Discharge “

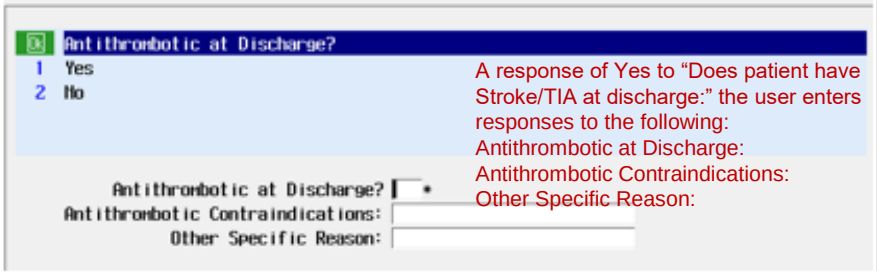
The responses entered on the DC order fields will display on DC PDOC templates and Nursing DC Instructions.



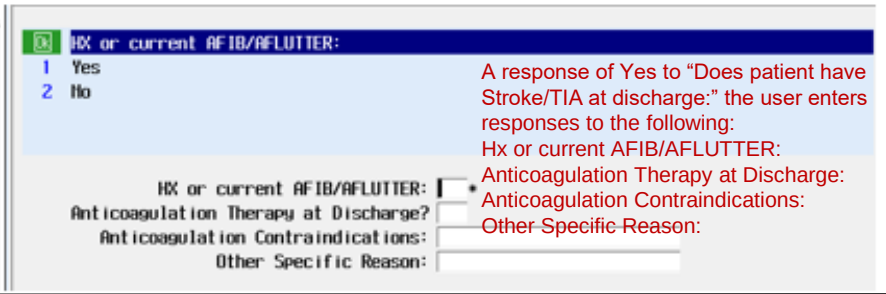
The eCQMs field are updated to “Does patient have Stroke/TIA at discharge:” If a response of Y the user accesses Stroke/TIA eCQM fields. If a response of N, the fields are skipped.



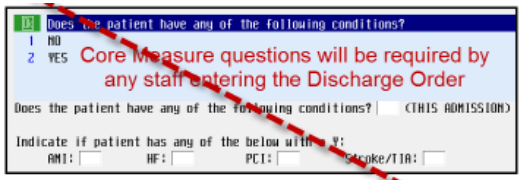
A response of Yes to “Does patient have Stroke/TIA at discharge:” the user enters responses to the following:
Statin at Discharge:
Statin contraindications:
Other specific reason:
LDL Level:

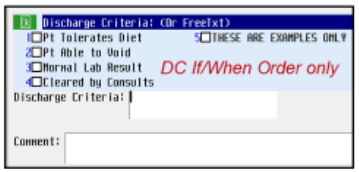


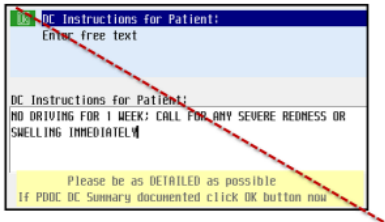
A response of Yes to “Does patient have Stroke/TIA at discharge:” the user enters responses to the following:
Antithrombotic at Discharge:
Antithrombotic Contraindications:
Other Specific Reason:

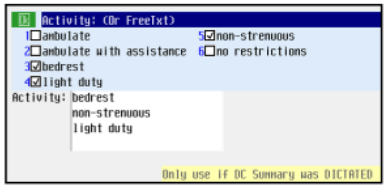


A response of Yes to “Does patient have Stroke/TIA at discharge:” the user enters responses to the following:
Hx or current AFIB/AFLUTTER:
Anticoagulation Therapy at Discharge:
Anticoagulation Contraindications:
Other Specific Reason:

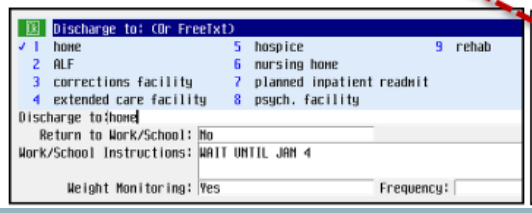


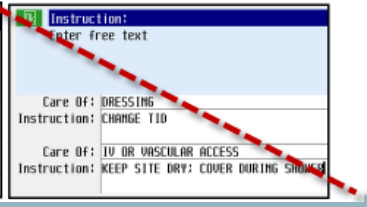




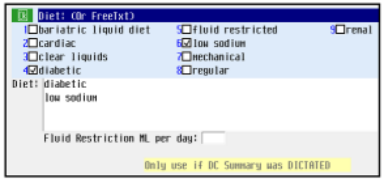


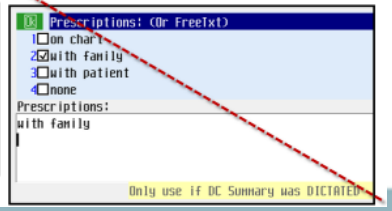
RETIRING ORDER





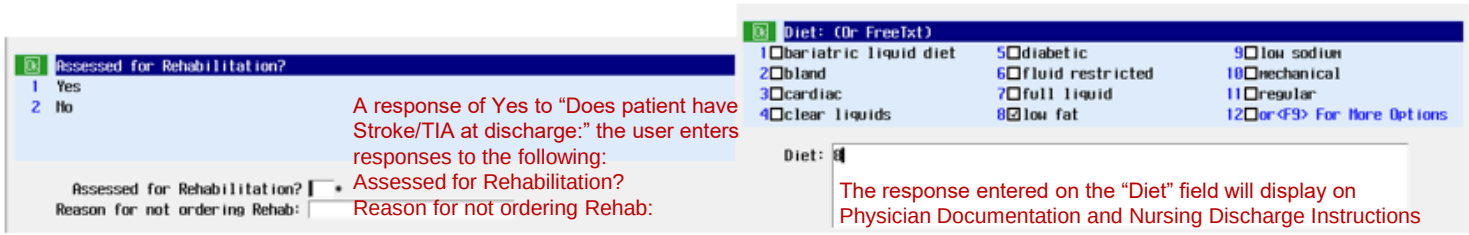
RETIRING ORDER





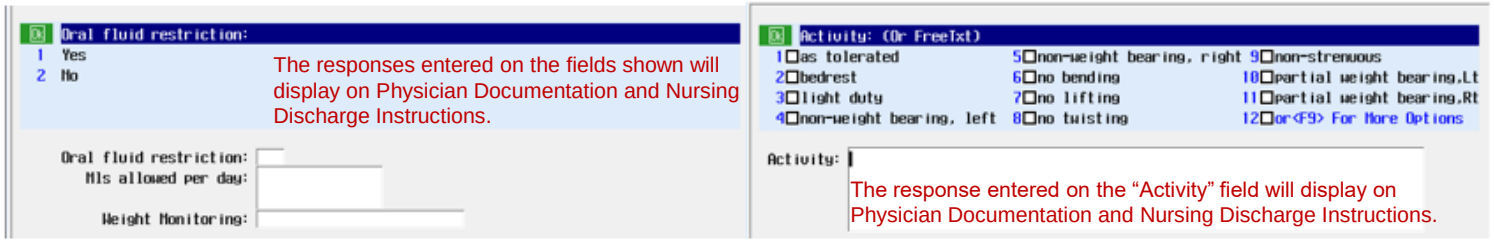
New Discharge Order

Discharge Order (*continued*)



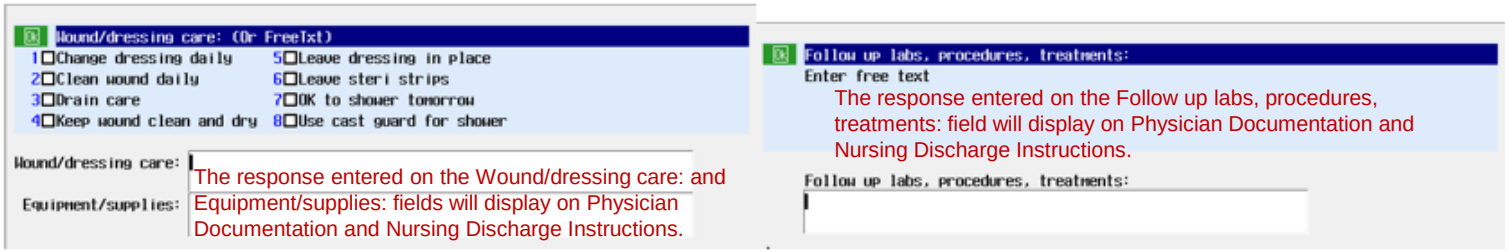
A response of Yes to "Does patient have Stroke/TIA at discharge:" the user enters responses to the following:
Assessed for Rehabilitation?
Reason for not ordering Rehab:

The response entered on the "Diet" field will display on Physician Documentation and Nursing Discharge Instructions



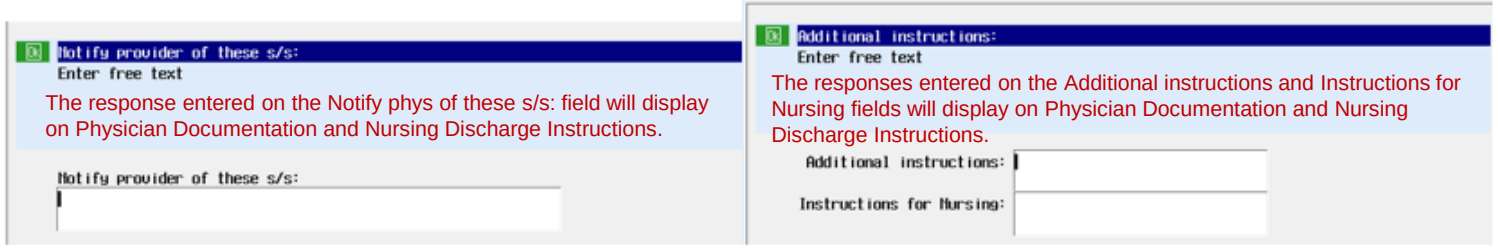
The responses entered on the fields shown will display on Physician Documentation and Nursing Discharge Instructions.

The response entered on the "Activity" field will display on Physician Documentation and Nursing Discharge Instructions.



The response entered on the Wound/dressing care: and Equipment/supplies: fields will display on Physician Documentation and Nursing Discharge Instructions.

The response entered on the Follow up labs, procedures, treatments: field will display on Physician Documentation and Nursing Discharge Instructions.

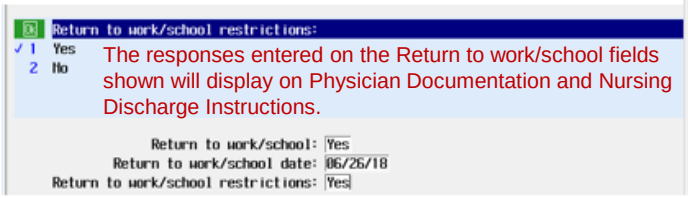


The response entered on the Notify phys of these s/s: field will display on Physician Documentation and Nursing Discharge Instructions.

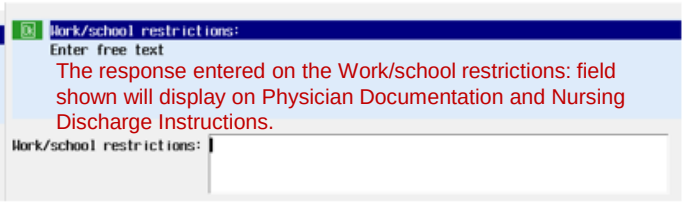
The responses entered on the Additional instructions and Instructions for Nursing fields will display on Physician Documentation and Nursing Discharge Instructions.

New Discharge Order

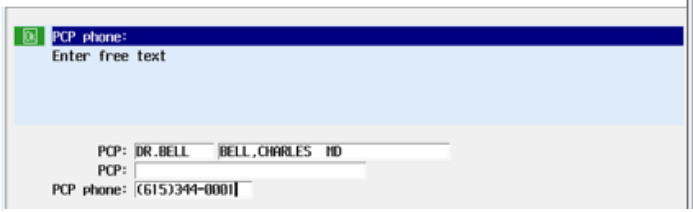
Discharge Order (*continued*)

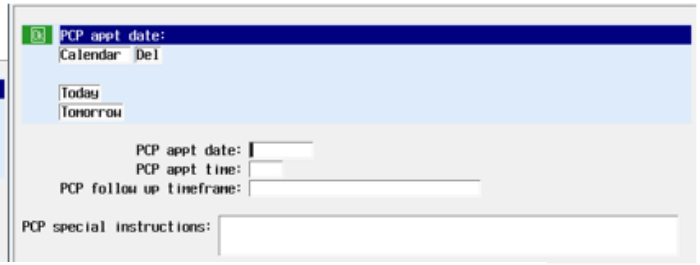


The responses entered on the Return to work/school fields shown will display on Physician Documentation and Nursing Discharge Instructions.

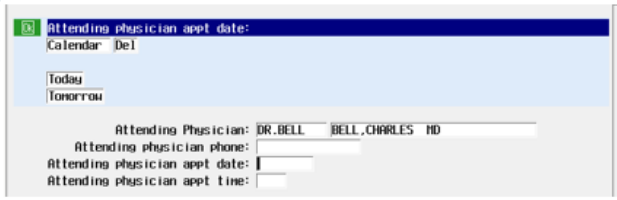


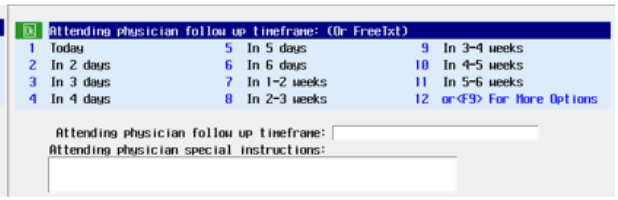
The response entered on the Work/school restrictions: field shown will display on Physician Documentation and Nursing Discharge Instructions.



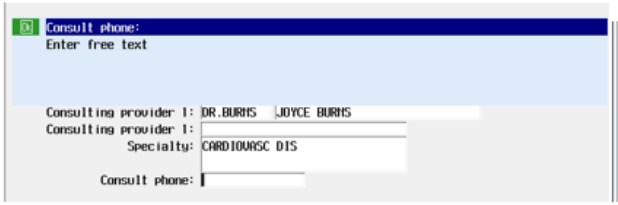


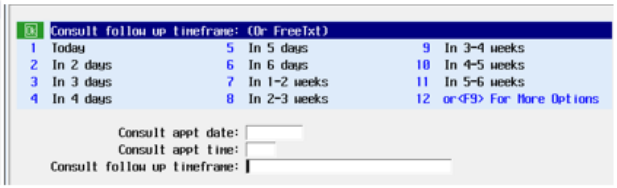
The responses entered on the PCP fields shown will display on Physician Documentation and Nursing Discharge Instructions.



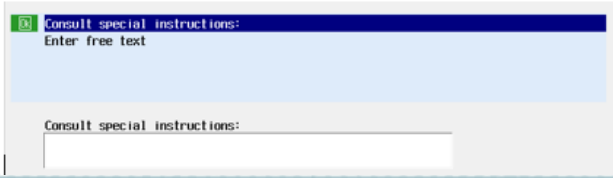


The responses entered on the Attending physician fields shown will display on Physician Documentation and Nursing Discharge Instructions.





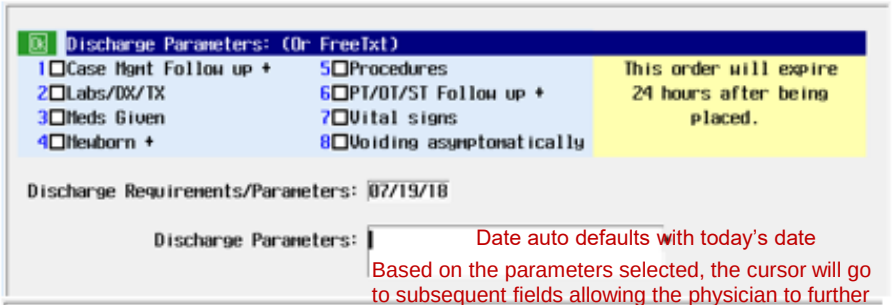
The user can enter up to five consulting physicians.
The responses entered on the Consulting physician fields shown will display on Physician Documentation and Nursing Discharge Instructions.



New Discharge Order with Parameter

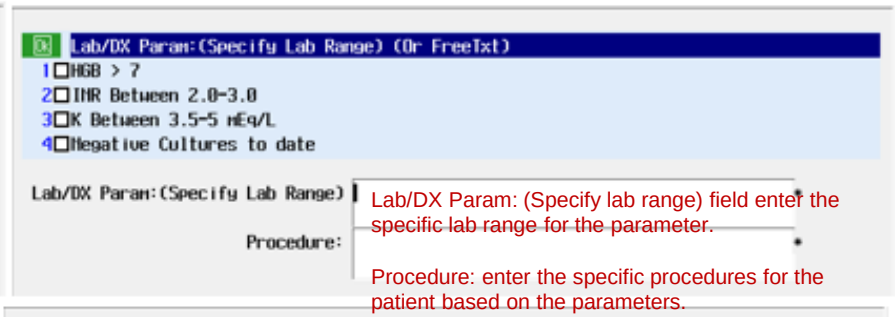
New Discharge Order with Parameter

- Formerly used “Conditional Discharge”
- The order is no longer valid AFTER 24 hours.
- Rest of the order is the same as the Discharge Order in previous slides



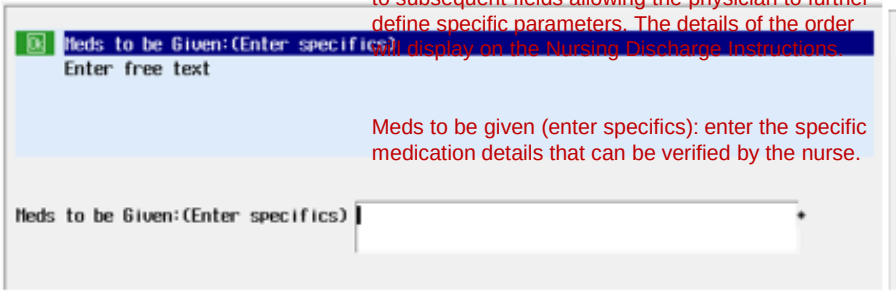
Date auto defaults with today’s date

Based on the parameters selected, the cursor will go to subsequent fields allowing the physician to further define specific parameters. The details of the order will display on the Nursing Discharge Instructions.

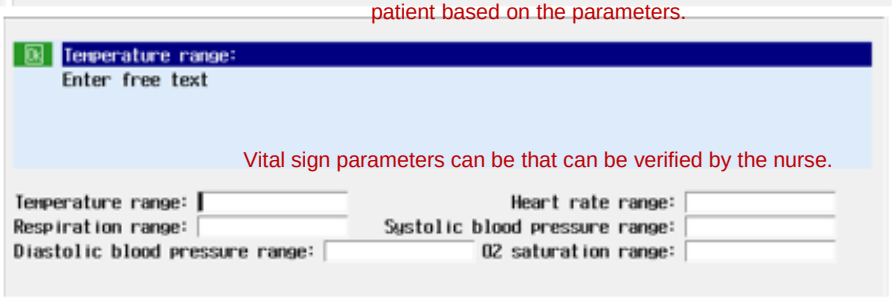


Lab/DX Param: (Specify lab range) field enter the specific lab range for the parameter.

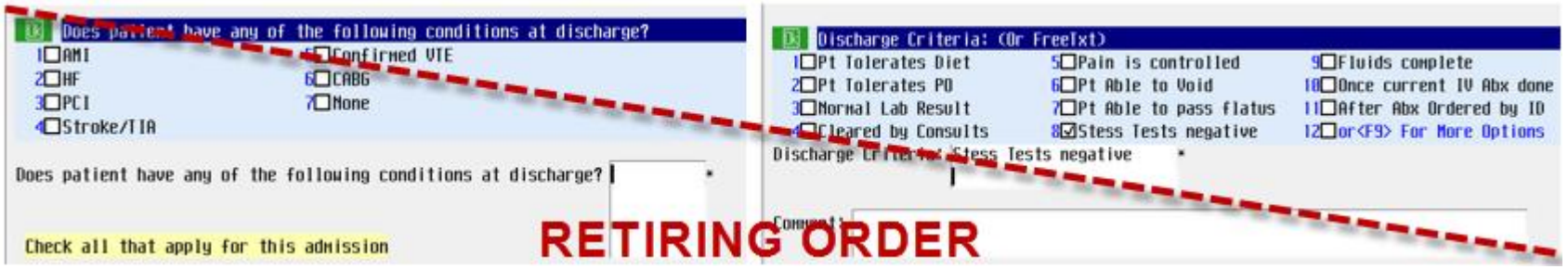
Procedure: enter the specific procedures for the patient based on the parameters.



Meds to be given (enter specifics): enter the specific medication details that can be verified by the nurse.



Vital sign parameters can be that can be verified by the nurse.

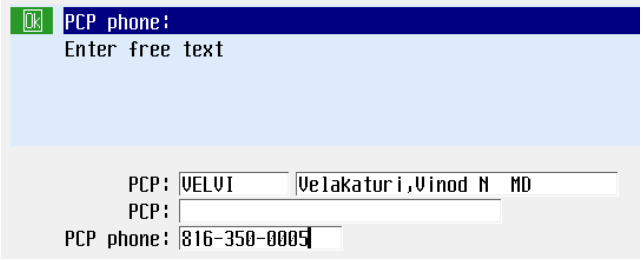


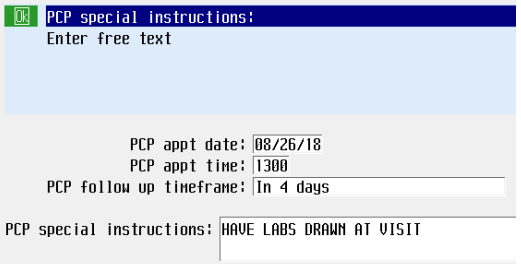
New Discharge Follow Up

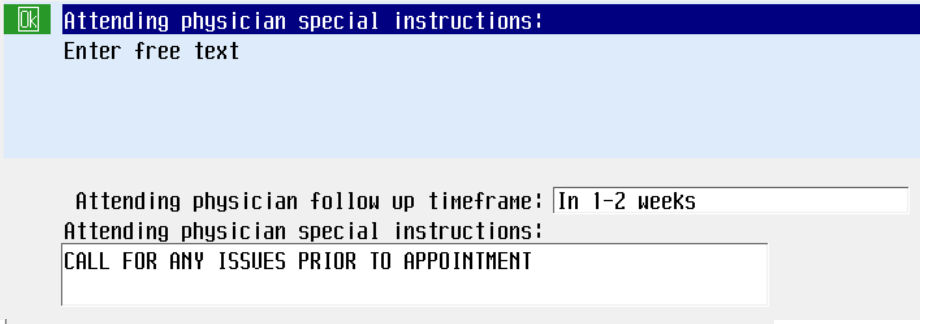
New Discharge Follow Up

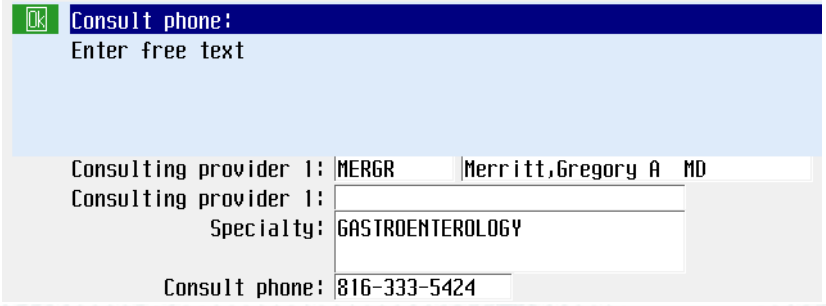
Formerly used “zMD: Appointment Follow Up”

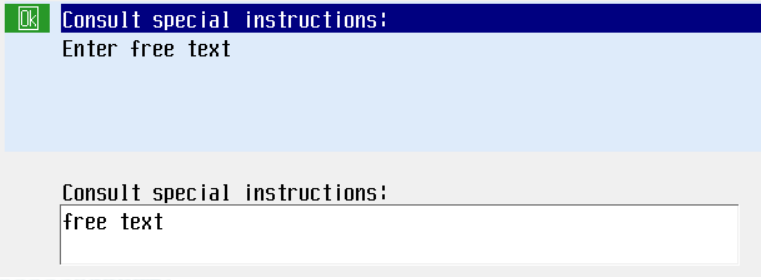
- Includes PCP, Attending and up to 5 consulting provider appointments
- All provider appointments entered on this order will display on Physician Documentation (pDOC), Discharge order, parameters for discharge and Nursing Discharge Instructions.









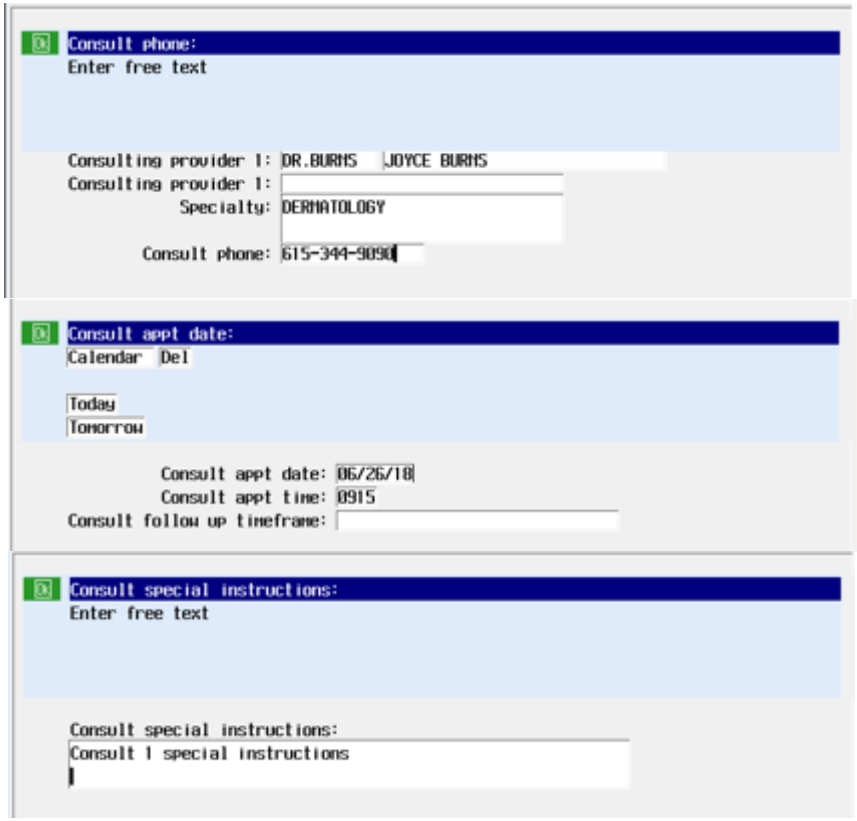


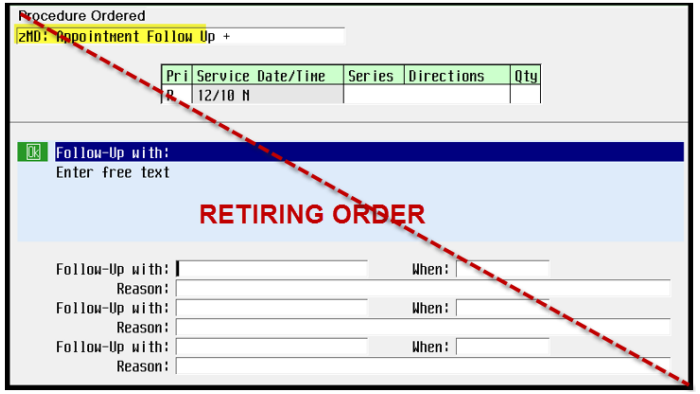
New Consults Discharge Order

New Consults Discharge Order

Formerly used “zMD: Appointment Follow Up”

- Consulting provider Follow Up Appointments are captured in this ordering screen.
- There are 5 consulting provider entries available
- Consult provider appointments entered on this order will display on Physician Documentation (pDOC), Discharge order, parameters for discharge and Nursing Discharge Instructions.

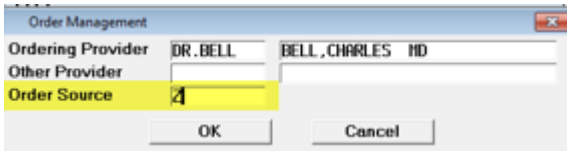


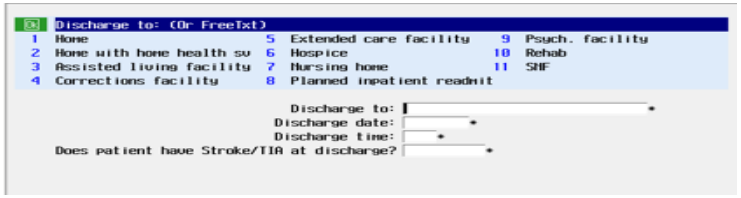


New Ready for Discharge Process Order Used by NURSING only

New Ready for Discharge Process Order

- Used in conjunction with the “Discharge Order with Parameter”
- Use if discharging provider indicates NO request to contact or clarify discharge specifics
- Only available to nursing using the order source of “z” Dept Process once patient has met parameters for discharge; will not cue for signing





- ***Content/screens are the same as the “Discharge Order”***

Nursing Workflow

- Patient met parameter within 24 hours and provider DOES NOT REQUEST nurse to contact.
- Acknowledgement flag on the nursing status board
- Nurse enters the NEW “Ready for Discharge Process” order indicating patient met conditions and is ready for discharge according to physician’s previous parameter order
  - This order does not need to queue to the provider for signature
  - Use order source “z” for Dept Process
  - Starts the discharge time clock
- Nurse validates Med Rec is complete
- Complete Nursing Discharge Instructions Assessment from Discharge plan
- Print Patient Discharge Packet from Discharge Plan

Thank you for taking the time to review these updates and helping improve the discharge process!

Questions

For questions or issues please contact the Service Desk at 816-276-HELP