

Nurse Leader Rounding & Pre-Rounding

Nurse Leader Rounding Purpose

All of our Nursing Leaders perform Nurse Leader Rounding on our patients. This includes all In-Patients and Emergency Room patients (those that will be discharged home).

Our purpose is to verify the safety and quality of their experience at Medical City Healthcare. In order to be successful, leaders perform Pre-Rounding to gather specific information from the front line nurse.

Pre-Rounding

Consists of three questions:

1. Patient's preferred name
2. Personal connection (more than just the number of kids/grandkids)
3. (IP) How did the patient participate in Bedside Shift Report?
(ED) What is your patient waiting for in regards to tests and treatments?

Only clinical information necessary includes items that will assist the success of the nurse leader doing the rounding such as hard of hearing, confused, speaks another language, just told of devastating diagnosis, etc.

Purpose of the Pre-Rounding questions/answers

The Preferred Name demonstrates that you are treating the patient with courtesy and respect. The Personal Connection demonstrates our Caring Compassion Campaign where we connect with our patients on a human level not just a clinical level. Identifying a personal connection with your patient opens up trust with them and helps decrease their anxiety resulting in better clinical outcomes. The final question helps the Nurse Leader prepare for what they will be asking about and have an understanding of what the patient will respond. If your answer matches the patient's answer, it indicates that you as, the nurse have listened to your patient and explained things in a way they understand. Both of which improves patients' clinical outcomes and decreases their anxiety.