

# Regulatory Terminology vs Our Terminology

## Potential Question:

## Our Terminology:

<p><b>Therapeutic Duplication</b></p> <p>Ex of question "What is therapeutic duplication?"</p> <p>Ex of question "What do you do if you have medication orders with therapeutic duplication?"</p>	<p><b>More than 1 medication for the same indication</b></p> <p>Ex of answer: <i>Tylenol AND Ibuprofen ordered for a pain level of 3</i></p> <p>Example of answer: <i>"I would notify the MD for clarification"</i></p>
<p><b>Performance Improvement Project/PI Project/Quality Project</b></p> <p>Ex of question "Can you tell me about some performance improvement projects your unit is working on?"</p>	<p><b>Any project that we are working on to make things better for patients</b></p> <p>Ex of Answer: <i>Quality 2x2s, CLABSI, Falls, Room cleaning times, lab turn-around times.</i></p>
<p><b>Drug Diversion</b></p> <p>Ex of question: "What are some measures that you take to prevent drug diversion?"</p>	<p><b>Using Drugs for a non-intended purpose</b></p> <p>Ex of Answer: <i>"We reconcile all discrepancies in the Pyxis" "We do not allow personal bags in procedural areas"</i></p>
<p><b>Incident Reporting</b></p> <p>Ex of Question "How do you handle a patient incident such as a fall or other safety concern?"</p>	<p><b>Occurrence Report</b></p> <p>Ex of Answer: <i>"I immediately report to my supervisor then I enter an occurrence report in Meditech"-the surveyor may want you to demonstrate.</i></p>

## Words to Avoid:

*"Sometimes", "Usually", "Most of the time", "It depends"*