

## Our Commitment to Excellence

Purpose: The purpose of our white boards are to make sure our patients and families are up to date on the care they are receiving. We should provide clear, legible information to make sure they understand what we are working on. Bedside report is done to ensure our patients and families are included in our communication and handoff for the next nurse. We want them to be involved in our conversation.

### Tips for better communication:

1. Explain the purpose of bedside report. Use words like safety and communication. Encourage the patient to be involved so they don't feel you are just talking about them.
2. Wipe down the board well so the writing is legible. The boards become difficult to read when part of the writing is left. You should erase everything except the family and MD information.
3. Don't use acronyms or abbreviations; write everything out. Patients don't understand them.
4. Keep goals to one MIT and one to two goals. Remember this is the goal for your shift. Too many goals overcrowd the board and get confusing.

			
Date: <u>8/9/2018</u>		Day: <u>Thursday</u>	
Room #: <u>502E</u>		Telephone: <u>972-566-4802</u>	
Nurse: <b>Luis</b>		Nursing Assistant: <b>Ashley</b>	
Phone: <b>469-787-0275</b>		Phone: <b>469-787-0460</b>	
Physician: <b>Dr. Gomez</b>		Housekeeper: <b>Rosita</b>	
Pain Meds: <b>Norco</b>		Diet: <b>Cardiac</b>	
Last Dose: <b>None</b>		Call x5858 to order your tray	
Next Dose: <b>Available now</b>		Today's Plan:	
Pain Goal: 2		<b>MIT: Keep Pain less then 2</b> ◦ <b>Walk around unit twice</b>	
			
<b>Call Don't Fall!</b>		Family: <b>Christy</b> <b>214-787-4695</b>  Anticipated D/C date: <b>8/11/2018</b>	
Activity: <input type="checkbox"/> Out of bed Independently <input type="checkbox"/> Out of Bed Independently x1 x2 <input type="checkbox"/> Bedrest			
To Contact Nurse Leader Dial ext: <u>4877</u>			
We Commit to Providing High Quality Care			